

Special Review of the

Alabama Department of Corrections

Kilby Correctional Facility

Montgomery, Alabama

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ALABAMA DEPARTMENT OF
EXAMINERS of Public Accounts

Rachel Laurie Riddle, *Chief Examiner* | **334-777-0500** | **www.alexaminers.gov**

State of Alabama
Department of
Examiners of Public Accounts
P.O. Box 302251, Montgomery, AL 36130-2251
401 Adams Avenue, Suite 280
Montgomery, Alabama 36104-4338
Telephone (334) 777-0500
FAX (334) 242-1775

Rachel Laurie Riddle
Chief Examiner

Legislative Leadership
Joint Prison Oversight Committee
Alabama State House
Montgomery, AL 36130

Dear Legislative Leaders and Members of the Joint Prison Oversight Committee:

This report presents the results of a pilot program conducted to provide the Legislature with information that may assist in evaluating whether the program should be expanded to all facilities within the Alabama prison system. The report was prepared in accordance with ***Title 41, Chapter 5A, Code of Alabama 1975***. The Alabama Department of Examiners of Public Accounts (ADEPA) offers recommendations in this report for the Legislature's consideration that may warrant further review and study. These recommendations are advisory and should not be interpreted as directives to the Alabama Department of Corrections (ADOC).

The pilot program was designed to assess the processes, data, and interagency cooperation necessary to establish a meaningful review that can support policymakers in evaluating ADOC's needs going forward. To ensure stakeholder perspectives were considered, ADEPA incorporated inmate survey results and included ADOC's response to the report. Throughout the review, ADEPA remained committed to producing an objective, fair, and independent report.

I respectfully submit this report for the Legislature's consideration and welcome any feedback regarding the process or the information presented. Such input will be valuable in ensuring future reports are as informative and useful as possible.

Please do not hesitate to contact me with any questions.

Sincerely,

Rachel Laurie Riddle
Chief Examiner

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EXECUTIVE SUMMARY

Executive Summary

Special Review of the Alabama Department of Corrections

Introduction

This pilot program of the Kilby Correctional Facility (KCF) is in response to the Legislature's interest in reviewing the need for a program within the Alabama Department of Examiners of Public Accounts (ADEPA) to evaluate the Alabama Department of Corrections (ADOC) and its prisons. The primary purpose of the pilot program was to increase transparency, accountability, and independent oversight of conditions within Alabama's prison system.

The pilot program was originally intended to focus on a specific correctional facility within the State. However, during ADEPA's initial data collection efforts and interactions with ADOC personnel, ADEPA determined many of the issues affecting the facilities appeared to be connected to practices occurring within ADOC's central office. Based on this determination, ADEPA concluded an evaluation of certain operational and administrative functions of the central office was necessary to produce a meaningful and comprehensive report for the Legislature. As a result, ADEPA conducted a review and analysis of both ADOC and the Kilby Correctional Facility (KCF) located in Mt. Meigs.

This report presents recommendations for improvements to ADOC's policies, functions, programs, and oversight based on the results of that review and analysis. Given the breadth of the review and the ambitious timeline for this project, ADEPA was unable to examine every program and operation at KCF with the same level of detail. Accordingly, the recommendations contained in this report identify specific areas ADEPA believes warrant additional review and evaluation.

To develop an understanding of the current state of both ADOC and KCF, ADEPA conducted qualitative data collection, interviews, and document reviews. ADEPA also analyzed staffing allocations and organizational structures, performed an on-site facility inspection, and conducted inmate surveys. The information obtained through these efforts was used in developing the recommendations contained in this report. All data collection and analysis occurred between May 2026 and October 2026.

For clarity and ease of review, this report is organized into five sections:

I. Alabama Department of Corrections
II. Kilby Correctional Facility Inspection
III. Kilby Correctional Facility
IV. Incident Reporting
V. Inmate Surveys

Executive Summary

Special Review of the Alabama Department of Corrections

This Executive Summary is a high-level overview of the issues noted in the report. The complete report provides a more comprehensive and detailed analysis.

Key Recommendations

While the individual issues in this report span numerous operational areas, many stem from common underlying challenges. Accordingly, the following recommendations focus on addressing these root causes in a manner that can produce meaningful, system-wide improvements across ADOC and its correctional facilities.

1. Strengthen central-office governance, accountability and independent oversight

Data collection, interviews, and document reviews revealed that responsibilities are dispersed among divisions and facilities, but ADOC often lacks an effective department-wide mechanism to coordinate those responsibilities, verify performance, resolve deficiencies, and demonstrate accountability.

ADOC should establish a stronger central governance structure that clearly assigns responsibility for major operational functions, requires transparent cooperation with oversight bodies, and holds central-office and facility leadership accountable for compliance and results. This should include defined ownership of policies, disciplinary actions, investigations, procurement and contract monitoring, ethics reporting, technology and physical security, constituent services, grievances, healthcare oversight, and corrective-action follow-up. ADOC should also evaluate structural changes that would increase independence and public confidence, including appropriate placement or oversight of investigative functions and the development of a Legal Division with the capacity and authority to provide consistent legal review and representation.

2. Create a unified policy, procedure, training, and communication system

We identified recurring deficiencies in policy governance and communication. Written requirements did not always align with actual practices, employees were not consistently aware of where policies and procedures were maintained, policy revisions were not always effectively communicated, and facilities sometimes interpreted or implemented the same requirements differently.

ADOC should conduct a department-wide review of its Administrative Regulations, Standard Operating Procedures, contracts, directives, manuals, forms, and handbooks to eliminate conflicts, reflect current operations, and establish consistent minimum requirements across facilities. All approved documents should be maintained in a centralized, searchable, version-controlled repository with a complete index, clear revision and supersession histories, legal review where appropriate, and documented notification of changes. Facility-specific variations should be permitted only when operationally necessary and should be formally approved and accessible to central office and facility staff.

ADOC should pair this system with standardized initial and recurring training. Training completion should be tracked for all employees and applicable contractors, particularly in areas involving discipline, grievances, constituent services, mental health, Prison Rate Elimination Act (PREA) responsibilities, incident reporting, security, healthcare, and reentry. Because many correctional officers lack reliable access to email or electronic policy resources, ADOC should assess facility connectivity and provide practical methods for employees to receive and retrieve current operational guidance.

3. Implement an integrated accountability, records, and performance-management system

The review found significant weaknesses in documentation, reporting, and case management practices. Required actions may have been completed, but records often do not contain sufficient evidence to verify them. Different ADOC units frequently report conflicting information, and some submissions are closed without documentation showing how the issues were resolved. Additionally, management often lacks reliable data to assess performance, identify problems, and make informed decisions.

ADOC should develop an integrated department-wide system of record for critical operational and compliance information. At a minimum, the system should support complete, accurate, timely, and reconcilable records for employee discipline, use of force, inmate deaths, assaults, PREA matters, grievances, constituent inquiries, healthcare and mental-health services, training, contract performance, facility maintenance, security vulnerabilities, program participation, inmate identification, and reentry preparation. Standard data definitions, required fields, supporting-document requirements, case status definitions, retention rules, and supervisory approvals should be established across all facilities and divisions.

ADOC should then use this information for routine quality assurance rather than only for external reporting. Central office management should review exceptions, missed deadlines, recurring complaints, unresolved corrective actions, and inconsistencies among reports. Periodic audits, independent sampling, documented supervisory review and escalation procedures should verify records accurately reflect the work performed. Data should also be used to identify systemic problems and determine whether corrective actions, vendor services, and inmate programs are producing the intended results.

4. Stabilize the workforce and improve operational reliability, safety, and staff accountability

The review found staffing shortages and fragmented personnel practices affected operations beyond correctional officer coverage. These conditions contributed to weaknesses in surveillance activities, inconsistent disciplinary processes, limited access to programming, delays in reentry preparation, informal grievance administration, and challenges in consistently implementing policies and procedures.

ADOC should adopt a comprehensive workforce strategy that treats recruitment, retention, training, supervision, working conditions, and accountability as interconnected issues. Recruitment initiatives and partnerships should continue, but greater emphasis should be placed on the conditions that influence retention, including employee safety, workload, supervisory support, access to current procedures, equipment, training, career progression, and organizational culture. Critical functions should have minimum staffing and coverage requirements, backup assignments, and continuity plans so essential duties are not suspended when individual positions are vacant or employees are redirected.

At the same time, ADOC should centralize monitoring of employee discipline, enforce required corrective-action timelines, ensure prior infractions are considered consistently, and verify disciplinary actions are accurately reflected in personnel records and performance appraisals. Required duties relating to camera monitoring, PREA compliance, inmate grievances, reentry, medical and mental-health referrals, incident notification, and investigative review should be assigned to adequately trained personnel and independently monitored.

5. Prioritize a system-wide corrective-action plan for safe facilities, essential inmate services, and successful reentry

The review identified deteriorating infrastructure, inconsistent access to basic services, limited programming opportunities, and ineffective communication mechanisms across facilities. These conditions were associated with increased health and safety concerns, challenges in supervision and service delivery, and shortcomings in program participation and reentry preparation.

ADOC should develop a risk-based corrective-action plan for facility conditions and essential inmate services, beginning with conditions that present the greatest threats to health, safety, security, and successful release. The plan should identify each deficiency, responsible party, required action, priority level, target completion requirement, interim safeguard, and verification of completion. Immediate priorities should include sanitation, pest control, plumbing, ventilation and temperature control, fire protection, medical-area safety and privacy, secure control of medical tools, surveillance continuity, network and equipment security, entrance security, and reliable communication systems.

The plan should also establish minimum statewide service expectations for nutrition, healthcare, mental-health and substance-use treatment, recreation, visitation, communication, grievances, and reentry. Each incarcerated individual should have a trackable reentry plan beginning at intake that addresses education, rehabilitation, identification, programming, transportation, and post-release needs. Housing and transfer decisions should consider program continuity when security considerations permit. ADOC should expand access to personal education devices or other reliable communication methods, evaluate affordable options for indigent inmates, provide meaningful access to grievance and referral processes, and ensure program availability and completion are measured.

Conclusion

Collectively, these recommendations are designed to address the root causes underlying many of the issues identified during this review. By strengthening governance, standardizing operations, improving oversight, supporting its workforce, and investing in facility conditions and rehabilitation efforts, ADOC can move from a reactive operational model toward a proactive, performance-driven correctional system that is safer, more accountable, and more effective in achieving long-term public safety outcomes.

Report

Introduction

The Alabama Department of Examiners of Public Accounts (ADEPA) conducted a review and analysis of the Alabama Department of Corrections (ADOC) and specifically of the Kilby Correctional Facility (KCF) in Mt. Meigs, Alabama. During the initial stages of data collection and engagement with ADOC personnel, ADEPA determined many of the issues identified at KCF originated from broader systemic challenges within the ADOC central office. As a result, ADEPA concluded that evaluating certain functions within the ADOC central office was necessary to ensure this report would provide meaningful value to the Legislature.

To assess the current state of ADOC, ADEPA conducted interviews with agency personnel, reviewed relevant documentation, evaluated organizational structures, conducted inmate surveys, and analyzed staffing allocations. These efforts provided the foundation for the recommendations contained in this report. Data collection and analysis were conducted by ADEPA between May 2026 and October 2026.

Scope

This report contains recommendations intended to strengthen the policies, operations, programs, oversight, and overall effectiveness of ADOC. Given the breadth and complexity of this review, as well as, the ambitious timeline for this report, ADEPA was unable to examine all programs at KCF with the same level of intensity. Consequently, our recommendations identify and address specific areas for improvement.

This review aims to document the organization and operations of ADOC and KCF at a specific point in time. However, data collection and analysis occurred concurrently with ADOC's ongoing daily operations and an evolving organizational landscape. During the course of our work, ADOC continued to implement changes in administration and in the support provided to its facilities. Given these dynamics, our report strives to present the clearest and most accurate portrayal of ADOC possible.

ADEPA also evaluated and reviewed certain restricted Administrative Regulations of ADOC. Because these regulations were designated as restricted, this report refers to them where relevant but does not reproduce or quote their contents.

ALABAMA DEPARTMENT OF CORRECTIONS

I. Alabama Department of Corrections

CULTURE, OVERSIGHT AND GOVERNANCE

Culture

ADOC was established and operates under the authority of the ***Code of Alabama 1975***, Sections 14-1-1.1 through 14-1-25. ***Code of Alabama 1975***, Section 14-1-15, provides that all duties, responsibilities, authority, power, assets, liabilities, property, funds, appropriations, contractual rights and obligations, property rights and personnel, whether accruing or vested, by operation or law, which were previously vested in the Board of Corrections under the ***Code of Alabama 1975***, Title 14, Chapters 1 through 12, are hereby vested in the Governor of the State of Alabama. This includes the operation of a system of diversified prison industries, maintenance of necessary records on facilities and inmates, provisions for apprehension of escaped convicts, and responsibility for clothing and travel expenses for discharged convicts. The Commissioner, appointed by the Governor, serves as the head of ADOC.

According to its website, ADOC's mission statement is "dedicated professionals providing public safety through the safe and secure confinement, rehabilitation, and successful re-entry of offenders." ADOC has a monumental task of oversight and operation of the prison system in the State of Alabama. In doing so, it is of the utmost importance that ADOC conducts itself with a high level of integrity, professionalism, and transparency. During the review, ADOC personnel discussed several initiatives that have been implemented, are in progress, or are scheduled for future implementation.

Issue Noted: Responses provided by ADOC's staff during interviews and in response to documentation requests suggested an organizational culture that is often more reactive rather than proactive in addressing operational issues. There appears to be an underlying sense of secrecy within the agency, whether perceived or actual. During this review, ADEPA was required to route all requests through the ADOC Legal Division. While ADEPA understands ADOC is involved in extensive litigation, such a requirement is not typical and should not be normal procedure when ADEPA conducts oversight activities with state agencies. ADEPA had great difficulty obtaining requested records from ADOC. Records that should be readily available at any state agency were not at ADOC. Ultimately, ADEPA had to issue a subpoena to ADOC to obtain certain records. This measure is infrequently required and is generally reserved for circumstances involving significant barriers to access or concerns regarding cooperation. Additionally, ADEPA was not allowed direct access to most ADOC employees without a representative of the ADOC Legal Division present. This exposed the review process and the responses provided to potential manipulation. These restrictions raised red flags during the review, as it would anytime ADEPA's access to state personnel at an agency is limited. ADEPA is the oversight body in the State for state agencies like ADOC. If ADEPA is forced to operate with restricted access, this reflects a significant disregard for the oversight functions that are essential to ensuring transparency, accountability and effective governance within ADOC and the prison system.

Recommendation: ADOC needs leadership at central office that will promote a fundamental change of culture at the agency. Leadership, from the top-down, should focus on promoting a culture of transparency and accountability.

Oversight of Prison Facilities

As a state agency, ADOC has Administrative Rules and Regulations (ARs) and Standard Operating Procedures (SOPs) that control the operations of the agency. ADOC stated that ARs are to be standard for all prison facilities and apply where applicable. ADOC staff also stated that the SOPs are generally implemented at the facility level and vary from facility to facility. According to ADOC leadership, the agency operates in a centralized chain of command for wardens. However, it is noted key leadership stated that facilities operate like separate entities.

Issue Noted: ADEPA's review noted significant confusion among ADOC personnel related to ARs and SOPs. There was a general lack of understanding of what the ARs and SOPs state and what was actually taking place at both central office and at the facility. Some SOPs are written at the facility without any legal review. Numerous times throughout this review, key central office staff referenced what the ARs stated, and their reference was either inaccurate or was not the actual procedure taking place at the facility.

Recommendation: While ADOC does have a SharePoint repository, the agency should establish a centralized repository that all employees can readily access which includes all ARs and SOPs, even facility specific ones. Additionally, all ARs and SOPs should be subject to attorney review and centrally maintained prior to implementation. Overall, ARs and SOPs should be consistent across all facilities with variances, only when needed, due to the type of facility. This will promote consistent approaches to situations and strengthen ADOC central office's ability to advise and lead effectively. Establishing this clarity will also communicate expectations from senior leadership and reinforce a strong tone at the top.

Communication with Prison Facility Personnel

ADOC stated that most Correctional Officers (COs) do not have access to a departmental email. Thus, they generally have to refer to a binder at their facility to get information regarding policies and procedures. Generally, when an AR or SOP is changed, it is just changed within the binder and communicated by being referenced on monitors at each facility. ADOC stated numerous times they also do not have the ability to retain ARs and SOPs electronically at the facilities due to equipment and internet issues.

Issue Noted: ADOC's ARs and SOPs are maintained at facilities in binders for staff to review. This process is burdensome and can result in inconsistent and inefficient application of procedures due to the time required to locate information or the lack of awareness of updates. When ARs or SOPs are revised, there is no effective system for notifying personnel, creating a significant risk changes may be overlooked or miscommunicated.

Recommendation: ADOC should conduct an assessment to determine the feasibility of providing reliable internet access across all facilities. If feasible, ADOC should issue email accounts to staff so they have the ability to receive important information in a timely manner. The agency should also make all ARs and SOPs electronically accessible to all facility personnel. Doing so would improve the ease of researching applicable guidance and support consistent implementation of new rules, regulations, and policies.

Legal Services

During our review of ADOC, there were no attorneys housed at ADOC central office designated as Deputy Attorney Generals (DAGs) and thus, none could represent the agency in court. ADOC is currently relying on the Attorney General's Office or outside counsel for legal representation in court.

Issue Noted: With no DAGs at the agency, ADOC has expended significant resources for outside counsel. Also, the attorneys employed by the agency have not had to fulfill that obligation of their position. This has resulted in inefficient use of agency resources and has contributed to concerns regarding the consistency, quality, and reliability of legal guidance provided.

Recommendation: ADOC should consult with the Attorney General's Office and construct a Legal Division, including attorneys designated as DAGs, to handle the majority of the legal obligations of the agency. This will help alleviate some of the budget pressure this situation can cause.

Confidentiality

As previously noted, ADOC has numerous ARs, SOPs, and other important documents that govern their agency. ADOC also has what are called "Restricted ARs." When questioned about these "Restricted ARs" and the authority for designating them as such, ADOC stated they are policies and procedures that have to be confidential for safety and security reasons. However, ADOC could not identify the specific authority that permits the agency to designate certain policies and procedures as "restricted" or "confidential".

Issue Noted: ADOC was unable to clearly articulate the rationale or criteria used to determine how certain ARs gain the designation of being "restricted". During the review, ADEPA identified several ARs had been designated as restricted despite the nature of their content not appearing to warrant such classification. Additionally, ADEPA could not locate the legal authority and process that allowed for the "restricted" designations.

Recommendation: While there are certain instances where ADEPA can envision the need for making certain ARs, SOPs, and other like documents "restricted," ADOC should, at a minimum, implement policies and procedures for designating documents as restricted or confidential. ADOC should ensure authority to do so exists and document their rationale in applying that authority.

Monitoring of Contracts

ADOC enters into numerous contracts to support agency operations and the management of its prison facilities. Many of these agreements involve substantial financial commitments and complex service requirements, necessitating specialized oversight and contract administration to ensure compliance, performance, and accountability.

Issue Noted: When questioned regarding contract administration and monitoring procedures, ADOC staff indicated oversight responsibilities were distributed among various employees with individual staff members responsible for monitoring different contracts. For example, the healthcare contract is monitored by the Deputy Commissioner of Health Services, with little oversight from the agency's legal division. Additionally, key ADOC staff made several conflicting communications regarding their healthcare contract and monitoring of this and could not readily produce certain appropriate monitoring documentation. Another example of inconsistent monitoring of contracts relates to an ADOC vendor contract where an ADOC employee is a close family member of an executive of the company. It is unclear whether ADOC was aware of this relationship prior to the execution of the contract or who at ADOC is responsible for monitoring these types of potential conflicts. Lastly, ADOC has numerous contracts for outside legal counsel. ADOC has allowed some of these contracts to reach the maximum spending authority and had to amend contracts to increase spending ceilings and extend time to allow for payments to be made for services already rendered.

Recommendation: ADOC should implement stronger controls over contract monitoring. ADOC legal division should take the lead in monitoring, especially for potential violations of the ethics law, specifically the ***Code of Alabama 1975***, Section 36-25-11, contract time limitations, and contract funding maximums.

Reporting of Potential Ethics Issues/Violations

ADOC disciplines, or in some instances, pursues charges against certain personnel when they use their office for personal gain. ***Code of Alabama 1975***, Section 36-25-17(a) states "every governmental agency head shall within 10 days file reports with the (Ethics) commission on any matters that come to his or her attention in his or her official capacity which constitute a violation of this chapter."

Issue Noted: Our review indicated that prior to September 2026, ADOC had not reported any potential ethics law violations to the Alabama Ethics Commission since March 2025, despite multiple media releases relating to employees being arrested on contraband-related charges. When questioned about this gap in reporting, ADOC did not have a clear answer.

Recommendation: ADOC should ensure the proper notifications or reports are made to the Ethics Commission of potential ethics violations in accordance with ***Code of Alabama 1975***, Section 36-25-17. This would also help strengthen public confidence in the transparency of these matters within ADOC.

Access to License Plate Readers

ADOC has installed Automated License Plate Readers (ALPRs) around numerous prison facilities to help with contraband interdiction, among other things. When ADEPA inquired about the ALPRs, ADOC personnel stated that at least 100 employees have access to data collected by the ALPRs.

Issue Noted: ADOC could not articulate a policy or procedure that was to be followed by employees to determine when the data collected by ALPRs was appropriate to be accessed and used. ADOC produced a restricted AR which they believed covered procedures regarding ALPRs but had nothing more specific about when the use of ALPRs is appropriate.

ADOC allowed full access to the data collected within the ALPR system to employees without knowing expanded access was granted. Audit privileges were given to all employees with access to the system. This is a function that is generally designated for management as an oversight function of the system.

Recommendation: ADOC should reevaluate its current AR concerning ALPRs. ADOC should ensure proper access is given to certain employees based on uses required by their job duties or position and should monitor the system to ensure employees are not abusing access. The AR should require a specific need be documented each time the system is accessed.

Law Enforcement Services Division Independence

Currently, ADOC has a Law Enforcement Services Division (LESD) that serves as the agency's criminal investigative and law enforcement arm. LESD's responsibilities include conducting contraband interdiction operations, investigating alleged excessive or unlawful uses of force, supporting escapee apprehension efforts, investigating criminal activity involving inmates and employees, and performing other law enforcement functions related to the security of Alabama prisons. LESD personnel are employees of ADOC, with some being former COs at a facility. ADOC staff stated these COs are allowed to conduct investigations in facilities where they were previously employed.

Issue Noted: Several complaints have been received by or stated during the Joint Prison Oversight Committee (JPOC) meetings concerning the impartiality of investigations conducted by LESD. Additionally, while there is a benefit to knowing how a particular facility works, these employees may lack the independence needed to conduct these investigations.

Recommendation: ADOC should consider asking policymakers to explore removing LESD from its agency and placing it within an independent agency, like the Attorney General's Office or the Alabama Law Enforcement Agency (ALEA). This would help strengthen trust in the outcomes of these investigations among inmates, their families, the public, and policymakers. Further, reducing both actual and perceived bias by increasing independence would further enhance confidence in the overall process.

PERSONNEL

As of September 30, 2026, ADOC employed 3,555 individuals across the State. In recent years, the agency has experienced significant challenges in recruiting and retaining staff, particularly in the CO positions. To address these shortages, ADOC, in coordination with the State Personnel Department, has made substantial efforts to improve recruitment and hiring, including implementing salary adjustments and reassessing credential requirements. ADOC has also been authorized to hire newly created positions that do not follow the traditional progression previously required.

Hiring Process for COs

The CO Trainee is the entry level classification for individuals who will be placed in inmate-contact positions within a correctional facility. The CO Trainee positions are hired through the direct appointment process within the State merit system. ADOC has multiple steps in the hiring process for CO Trainees. All individuals wishing to be employed as a CO Trainee must successfully complete the following: 1) a physical agility test, 2) drug screen, 3) security threat group review, 4) background check, 5) psychological examination, and 6) Basic Aptitude Test (BAT). While this process does have multiple stages that must be completed by prospective employees, the agency has worked to remove unnecessary steps to fill vacancies as soon as possible.

In 2024, ADOC began a partnership with the Alabama Community College System (ACCS) to launch the Activate program. The Activate program was a 6-week preparedness course designed to help those prospective applicants who did not score in the passing range on the physical agility test but were very close to passing. Those individuals who successfully completed this program were accepted to the Alabama Peace Officer's Standards and Training Commission (APOSTC) academy. An ADOC employee stated there is a higher retention rate of those employees who went through the Activate program as opposed to those that went directly to the academy after an on-site hiring event. ADOC hopes to continue offering this program statewide and is currently working to establish partnerships with community colleges to ensure it remains available to individuals seeking employment with the agency.

Additionally, beginning in 2019, in an attempt to increase staffing levels at the facilities, ADOC created the Correctional Security Guard (also known as a Basic Correctional Officer (BCO)) position. These positions are not APOSTC certified positions and individuals employed in these positions attended a 6-week academy. ADOC initially hired 600 BCOs in inmate-contact positions. ADOC stated there was a 79% involuntary turnover rate associated with employees in this classification. As of June 30, 2026, ADOC employed 142 BCOs in inmate-contact positions and 274 BCOs in non-inmate-contact positions. ADOC stated it has shifted the hiring focus back to the CO Trainee classification.

Employee Retention Efforts

ADOC offers employees in the CO series multiple pay differentials and incentives. Employees in the CO series currently have pay differentials of 5% and 10% based on the facility the employee is assigned. In the past, ADOC also offered pay differentials based on the educational background of the employee. However, that practice was discontinued by ADOC in 2023 as a result of a salary survey conducted on the CO series which increased the pay grades for all job classifications in the series.

In addition to pay differentials, ADOC also offered bonuses for individuals in the CO Trainee classification once they completed the APOSTC Academy. In order to evaluate the effectiveness of this particular bonus, ADOC conducted surveys of employees who had received the bonus for completing the Academy. As a result of these surveys, ADOC stated they learned that most individuals who received the bonus for the completion of the Academy did not realize they were receiving a bonus for that due to all of the other pay differentials and salary increases resulting from promotions. As a result, in December 2022, ADOC made the decision to discontinue the Academy completion bonus program.

Several employee classifications utilized by ADOC at the facilities have an "auto promotion" feature. The "auto promotion" feature allows ADOC to promote individuals from one classification to the next as soon as they achieve the minimum qualifications. This allows for quicker promotions of a large group of employees at one time.

Issue Noted: ADOC faces significant challenges in recruiting COs to staff the State's prison facilities. In addition to compensation, factors such as workplace culture and safety conditions play a major role in retention. Additionally, ADOC struggles to attract applicants who meet the physical and academic requirements necessary for the CO role.

Recommendation: ADOC should continue working closely with the State Personnel Department and Personnel Board to develop creative ways to not only recruit but retain COs. While compensation is an important factor, ADOC should prioritize improving the overall work environment to enhance staff retention within the prison system.

Employee Disciplinary Process

ADOC has a large number of employees at both the central office and its facilities. Due to the nature of the work ADOC performs, many personnel issues arise. ADOC central office does not handle or monitor all personnel related issues. Some infractions are handled at the facility level and are not reported to central office.

AR 208 outlines each step of the disciplinary process and includes the ADOC Employee Corrective Action (ECA) Table which assists supervisors with fair and equitable treatment in determining the level of discipline to be used in each situation. According to ADOC, the central office processes 60-100 disciplinary actions per month. As previously stated, not all disciplinary actions are sent to the central office from the facilities. Documentation of counseling sessions are not sent to central office for processing.

Each facility is directed to maintain employee files which include all disciplinary and corrective actions. Additionally, in 2021, ADOC developed an Employee Corrective Action System (eCAS). The eCAS system assists supervisors with the preparation of forms required in the disciplinary process and also tracks all disciplinary actions.

Issue Noted: By not centralizing personnel disciplinary actions, all personnel matters may not be handled consistently or potentially, as leadership would like. This could also lead to personnel at the facility level protecting employees that would otherwise be subject to certain discipline.

Recommendation: ADOC should have procedures in place to monitor all disciplinary actions for employee infractions. Doing so will reduce the potential for inconsistencies in handling of personnel issues across the agency and allow upper management to set expectations for what will and will not be tolerated within the agency.

INMATE QUALITY OF LIFE

Nutrition

Food service administration within ADOC is governed by AR 701 which provides policies, definitions, responsibilities, and procedures for both employees and inmate food service workers. AR 701 specifies inmates shall be provided three meals per day with no more than 14 hours between evening meals and breakfast. AR 701 also provides two meals may be allowed on weekends and holidays. ADOC staff confirmed only two meals are provided daily on weekends and holidays and stated this is due to reduced on site staffing levels during these times.

ADOC contracted with Aramark to administer food services across all facilities beginning in December 2025, with full implementation by March 2026. Additionally, Aramark has introduced its In2Work program, which provides inmates with training in food preparation, kitchen management, and job skills, culminating in ServSafe certification. It has also begun implementing the iCare program, which allows approved inmates' families the opportunity to purchase restaurant-style meals; eligibility requires six months without disciplinary infractions and not be housed in restricted housing. Meal prices range from $13.99 to $20.59. Inmates may also buy additional food through the canteen and a separate cafeteria sandwich line. While ADOC staff indicated that feedback regarding Aramark's services has been positive, inmate survey responses provide a negative perception of Aramark.

Issue Noted: Feedback from inmates (79% of those responding to our survey) indicates they do not believe they are receiving an adequate amount of food and calories, particularly on weekends and holidays when only two meals are served.

Further, although Aramark has been providing food services to all ADOC facilities since March 2026, AR 701 has not been updated to reflect a contracted entity providing these services, rather than ADOC employees. During a meeting on June 29, 2026, ADOC staff stated this AR was being revised, but as of October 1, 2026, the updated AR had not been published. As a result, AR 701 does not reflect current food service practices at ADOC facilities. Consequently, there is no reliable way to evaluate compliance or determine whether facilities are performing required procedures.

Recommendation: At a minimum, ADOC should update AR 701, so its policy reflects the current use of a food services contract provider. Additionally, to help alleviate concerns regarding calories and availability of food, ADOC should explore non-cost prohibitive ways to provide additional food to inmates, particularly on weekends and holidays.

Visitation

Standard Visitation (In-Person)

Visitation is governed by AR 303. ADOC staff stated visitation is generally the same across all facilities and typically occurs on weekends. There are some exceptions for certain populations such as those inmates in healthcare units and restricted housing. Typically, per ADOC, visitation occurs in two cycles, each lasting three hours. AR 303 requires that all inmates and visitors are searched prior to visitation, and inmates are searched again after visitation.

AR 303 also addresses legal visits, special visits, and visits with children. For legal visits, ADOC staff stated these typically occur during the week for 2 hours and typically require a 24-hour notice so ADOC can verify the visitor is an actual attorney. According to ADOC staff, examples of special visits would be when an inmate has a terminally ill family member, for a military deployment, or for death row inmates during the week of an inmate's scheduled execution. Lastly, according to ADOC staff, visits with children are very common, and some facilities have playgrounds where inmates can play outside with their children during visitation.

During a meeting with ADOC staff, ADEPA asked for reasons which an inmate's visitation privileges may be revoked. ADOC staff stated typical reasons for visitation privileges being revoked are disciplinary actions. Additionally, inmates on crisis care may not have visitation unless treatment providers are of the opinion that visitation would not be harmful for the inmate.

Issue Noted: Feedback provided during JPOC meetings and from inmate surveys identified several issues with in-person visitation. Some of these issues include visitation being cut from three to two hours during the COVID-19 pandemic and never going back to three hours (which conflicts with the general information provided by ADOC staff), delayed start times for in-person visitation resulting in visitation being cut short, inconsistent application of policies, and understocked/broken vending machines in visitation areas. These issues can cause inmates to miss out on the limited opportunities to visit and maintain a connection with loved ones while incarcerated.

Recommendation: ADOC should ensure visitation policies are consistently followed to provide inmates with access to family and community support, which is important for inmate well-being and may promote successful reentry following release. Additionally, ADOC should take steps to ensure in-person visitation begins on time as many family members and loved ones travel long distances to visit with an inmate only to have their visit cut short due to a delayed start.

Virtual Visitation/Communication with Family, Friends, Etc.

In addition to in-person visitation, ADOC provides personal education devices (PEDs) to inmates for virtual visitation. AR 458 states, "It is the policy of the ADOC to allow inmates to use vendor approved PEDs to enhance educational and self-improvement opportunities, to increase opportunities for communication with family, friends, attorneys, and ADOC staff, and to provide access to entertainment." AR 458 excludes the following inmates from PED use: inmates in restrictive housing, unless approved by the Warden; inmates restricted for disciplinary reasons; and inmates restricted at the discretion of the Warden for documented reasons.

With PEDs, inmates are able to call/video call loved ones and send/receive e-messages. Payment for use of these communication services are charged to the inmate at a cost of $0.08 per minute. It is noted, of the $0.08 per minute charge, $0.06 is paid to the vendor while ADOC receives $0.02. Additionally, as of November 2025, all inmate mail (with the exception of packages and legal mail) is delivered electronically via the PEDs.

Issue Noted: Inmate survey feedback indicates a shortage of available PEDs which limits access to mail and communication with family and friends. Inmates also reported their mail is deleted from the PEDs. ADOC confirmed inmate mail is deleted from PEDs after six months. Additionally, inmates stated PEDs have poor service for video calls and that calls are expensive, leaving indigent inmates unable to utilize PEDs for communication. Because most mail is now delivered electronically, certain inmates may lose access to essential communication with loved ones. Inmate survey feedback also included complaints regarding legal mail being lost or delayed for weeks, receiving copies (as opposed to originals) of legal mail, and legal mail being opened outside the presence of the inmate, which would be in violation of AR 448, which governs inmate mail.

Additionally, longstanding precedent from the United States Supreme Court provides inmates with a constitutional right to communicate through mail with certain restrictions. See *Procunier v. Martinez*, 416 U.S. 396 (1974); *Turner v. Safley*, 482 U.S. 78 (1987); and *Thornburgh v. Abbott*, 490 U.S. 401 (1989).

Recommendation: ADOC should ensure all inmates, within a reasonable period of time, have access to a PED in order to have adequate access to mail and communication with family, friends, etc. Additionally, ADOC should ensure policies regarding legal mail are followed as inmates have a heightened constitutional right to such mail. Lastly, ADOC should explore the availability of other options for inmates to communicate with family, friends, etc., particularly for indigent inmates.

CONSTITUENT SERVICES

Act 2024-307, Acts of Alabama, added Section 14-1-1.7(b) to the ***Code of Alabama 1975***, to authorize the Commissioner to appoint 15 employees for constituent services. These employees are not required to be COs or law enforcement officers. This Act further stipulated that one employee was designated to oversee ADOC's Constituent Services and serve as a liaison to the JPOC. This role was established to study and address the services provided by ADOC to constituents, the families of inmates, and victims. The remaining 14 employees were designated to oversee constituent services for all ADOC facilities. There is currently a vacancy noted at Tutwiler Women's Correctional Facility.

Standardized Inquiry and Complaint Process

The statute requires employees appointed to Constituent Services to create a standardized form for inquiries and complaints submitted by constituents, the families of incarcerated individuals, and victims. The form must include a central physical address and an email address for submissions. It must also be made available on ADOC's website.

Issue Noted: While ADOC has a form available on its website, the form does not contain a central physical address or email address to be used for submitting the form. ADOC's web-based form is designed so that information submitted by the public will flow to ADOC's database upon submission and automatically route to the specific facility selected.

ADOC's legal staff stated there was a central email address used for constituent services submissions outside of the web-based form. It was explained by ADOC's staff that the central email address for constituent services is monitored by ADOC's IT Department. According to ADOC staff, emails sent to the centralized email address are initially received and monitored by ADOC's IT Department, which then routes them to the appropriate personnel for handling. However, this process may not provide adequate assurance that all inquiries are consistently tracked, responded to, and recorded in the database used for submission tracking and reporting. Additionally, it was unclear who, if anyone, is responsible for ensuring all emails are addressed and properly logged. Further, the centralized email address is not readily identifiable on ADOC's website, which may limit public awareness and use of the reporting mechanism.

The physical address provided on ADOC's website for constituent services is the general physical address of ADOC and the general post office box. There were no specific instructions for constituent services. It was explained by ADOC's staff that mail for constituent services is collected and processed by the central office liaison for appropriate routing and response. It was unclear if there was a process in place to ensure mail not clearly labeled for constituent services was properly routed for an appropriate response and recorded in the database used for submission tracking and reporting.

Recommendation: ADOC should adopt and consistently follow policies and procedures for Constituent Services across all facilities. The procedures should standardize how submissions and inquiries are received, recorded, categorized, assigned, investigated, escalated, resolved, and closed. ADOC should ensure the statutory communication methods, including the web-based form, central physical address, and central email address, are clearly identified, accessible, reliably monitored, and supported by procedures that account for and track every submission.

Review and Response Requirements

According to statute, Constituent Services employees must review inquiries and complaints received through the electronic form. Each inquiry and complaint must be assigned to a constituent services employee and provided to the liaison to the JPOC. Employees are expected to respond to every inquiry and complaint form in accordance with ADOC's procedures and provide responses to JPOC.

Issue Noted: ADOC's failure to implement a standardized process to ensure complaints and inquiries submitted to ADOC by the public can lead to inconsistencies at the central office and throughout the facilities. The law is clear there should be procedures in place for employees to adhere to in their responses to each inquiry and complaint form. While there was a Constituent Services Complaint and Inquiry Handling Policy provided by ADOC's staff, it only included that "Facility liaisons should serve as the primary points of contact for Constituent Services and shall respond to assigned complaints and inquiries within 24 to 48 hours of receipt. Complaints involving allegations of misconduct, criminal activity, policy violations, abuse, neglect, security concerns, or other matters requiring investigation shall be referred to Special Services as appropriate." This does not provide enough guidance on how to handle the process of investigating, responding to, and closing an inquiry or complaint.

Training of the facility liaisons appears largely informal with directives issued verbally or through email by the coordinator. Inquiries made to ADOC's Constituent Services Coordinator regarding how the 14 facility liaisons were trained to handle inquiries and complaints were met with few answers. There is not an AR in place at ADOC for Constituent Services. It appears to be an evolving process with the only instruction being given by "directives" from the Constituent Services Coordinator verbally or via emails to staff members. The directives provided were reviewed and found to be severely lacking in actual policy or procedures. Failure to train employees to properly investigate, respond to, and consider complaints closed can lead to inconsistencies among responses and outcomes.

Recommendation: ADOC should adopt and consistently follow policies and procedures for Constituent Services across all facilities. The policies and procedures should clearly define staff responsibilities at the facility and central office levels and provide for training and supervisory oversight to promote consistent application of the process. Standards should require prompt acknowledgment and investigation while allowing reasonable flexibility for complex matters, with extensions and case status documented.

Tracking, Metrics and Reporting

ADOC uses an internal database to track complaint and inquiry submissions. Metrics such as average completion time, open vs. closed complaints/inquiries, and complaint/inquiry aging information are available within ADOC's database dashboard. There is pre-set taxonomy in the database and on the web-based form used to classify submissions by type, facility, and the manner in which it was received. The information in the database is what is used to provide information in the monthly reports made to the JPOC. It is noted that submissions or inquiries received by Constituent Services that are related to medical or mental health concerns are forwarded to the ombudsman that works with ADOC's contracted healthcare provider. Additionally, there is a similar process in place that should be followed if a Prison Rape Elimination Act (PREA) related concern is received.

Issue Noted: While submissions made using the web-based form automatically generate a timestamped case record, submissions received by phone or an email to an individual within ADOC are manually entered into the database. While the database does track each submission entered manually or automatically via the web-based form, there were issues noted during the facility-specific testing. Additionally, there was no process described or presented that ensured all submissions received outside of the web-based form were included in the database.

The database's system logs all edits, updates, and user activity, providing a full audit trail. Once a case is closed, no further edits can be made, only notes may be added. The system does not allow attachments through the online form, though email submissions can include attachments. However, since there is no central email for constituent services that is easily accessible to the public, those wishing to submit attachments typically send emails to numerous individuals throughout ADOC's ranks. This is an inefficient way to manage this information.

The monthly report prepared for the JPOC is the only set of metrics generated with any regularity by ADOC. According to the Coordinator, there is no reporting of facility-level inquiries done routinely to ensure any consistency, timeliness, or other efficiencies past her. The Coordinator simply reviews all submissions daily, but there is no in-house reporting or review required or conducted by ADOC's executive staff. ADOC's staff was unable to identify any broad corrective actions taken in response to recurring complaint patterns based on constituent services submissions.

Recommendation: ADOC should establish and consistently follow a centralized process requiring all submissions received through any method, including the web-based form, telephone, email, and mail, are handled appropriately. The process should establish how submissions are to be promptly recorded in the constituent services database and should assign responsibility for reviewing, entering, reconciling, and monitoring submissions to ensure every inquiry and complaint is captured and included in tracking and reporting.

ADOC should expand its reporting and quality-assurance practices beyond the monthly JPOC report. Routine management reviews should examine submission volume, categories, facilities, receipt methods, open and closed cases, aging, response and completion times, escalations, and recurring concerns. Reports produced should be accurate, sufficiently detailed, and appropriately transparent to support legislative and public oversight while protecting confidential information.

Finally, ADOC should use Constituent Services data to identify recurring or systemic issues, determine appropriate corrective actions, and monitor results through completion. A reliable and consistently administered process would provide inmates, advocates, families, and the public with a fair way to raise concerns; give legislators dependable information for decision-making; and help ADOC improve accountability, facility operations, and services.

MEDICAL/MENTAL HEALTH SERVICES

ADOC is required to provide certain medical and mental health services to inmates in their custody. The Office of Health Services Division (OHS), within ADOC, oversees the medical care of inmates for ADOC. As of May 3, 2026, the agency's main medical contract is with NaphCare. For most of the period under review, ADOC's contract for medical services was with YesCare. ADOC discontinued the contract with YesCare for failure to adequately fulfill its contractual duties on May 3, 2026, when it entered into the NaphCare agreement.

It should be noted that due to the timeframe of the review and the change of vendor, a deeper review into the medical and mental health services at ADOC should be conducted at a future date.

Medical Services

Inmate Searches Entering and Exiting Medical Areas

To help with contraband interdiction and other issues that may arise from inmates visiting the medical areas, inmate searches should be conducted. A restricted AR requires inmate searches to be performed when entering or leaving the medical area.

Issue Noted: During our interviews, ADOC staff acknowledged inmates may enter the medical area without a search being conducted or return to other facility areas after receiving medical services without being searched. Inconsistencies in searches increases the risk of contraband movement and compromises the overall safety and security of the facility, medical staff, and inmates.

Recommendation: ADOC should implement searches for all inmates, both entering and exiting medical areas as prescribed in the AR. Conducting thorough searches at these critical transition points could significantly reduce the potential risk of contraband being smuggled from medical areas into the general population, thereby safeguarding the overall facility, inmates, and staff. Consistently documented searches will also provide clear evidence protecting staff and inmates from accusations and reinforcing accountability throughout the facility.

Medical Grievances

Constituents and/or inmates may file medical and mental health grievances when issues arise with healthcare services at the prison facilities. AR 700 states that both OHS and the Health Service Vendor are responsible for "investigating health care service complaints, inquiries, or grievances."

Issue Noted: The AR is not clear as to who is ultimately responsible for ensuring medical grievances are appropriately investigated. One section of the AR states OHS is, while another states the medical vendor is. In interviews, ADOC staff stated that medical and mental health grievances are sent to the ADOC Regional Clinical Manager, then routed to the Associate Director of Health Services, and then onto the ADOC Ombudsman for processing and investigation. It was also noted during the facility inspection at KCF, ADOC staff stated that the medical vendor handles medical grievances and vendor staff indicated that inmates have to request medical grievance forms from vendor staff to file a grievance.

Recommendation: ADOC's involvement in the medical grievance review process should be clearly defined to ensure they are aware of the medical grievances filed and resolutions reached to ensure the medical vendor appropriately handles the issues noted in the grievances. Medical grievance procedures should be clearly defined in the AR and communicated consistently to staff, inmates, and the medical vendor. This clarification will help ensure proper accountability in the medical grievance process and of the healthcare vendor.

OHS Division Policies and Procedures Intranet and Updating

ADOC has certain policies and procedures concerning medical services that should be readily available to ADOC and vendor staff. Further, AR 700 states, "Approved OHS procedures shall be posted on the ADOC intranet under Health Services."

Issue Noted: When ADEPA inquired about the OHS procedures referenced in AR 700, ADOC leadership and the Legal Division stated they were unaware of the existence of the "ADOC intranet" where the approved OHS procedures are to be maintained. During an interview, ADOC staff only referred to a physical notebook containing OHS policies and procedures. Subsequently, at a later meeting, an ADOC staff member finally acknowledged familiarity with an internal system that houses these OHS policies and procedures. However, no indexes or comprehensive lists were provided to identify all OHS policies and procedures, making it impossible to confirm whether the full set of policies was made available for review by ADEPA.

Recommendation: To ensure consistent access and compliance, ADOC should centralize all OHS Policies, Procedures, and Administrative Regulations in a single, easily accessible repository for all personnel. ADOC central office leadership, Legal Division, staff, and medical vendor staff should have training on where to locate all OHS Policies and Procedures and prompt notifications should be provided to everyone when policies are revised or updated. Updated policies and procedures should be clearly referenced to the policy it is updating, and the index should appropriately reflect updates. ADOC should have a complete and accessible index of all OHS Policies and Procedures. Accessibility to all current policies and procedures can help ensure ADOC and vendor staff are properly informed of their responsibilities.

Mental Health Services

Mental health services in prison facilities are essential because effective treatment enhances safety within the facilities and supports rehabilitation and reentry efforts, thereby increasing the likelihood of successful reintegration into society.

Mental Health Continuous Quality Improvement Plan

AR 606 requires the vendor providing mental health services to establish and implement a Mental Health Continuous Quality Improvement Program (CQIP) to monitor all provisions of mental health services and to provide comprehensive quarterly updates to OHS. AR 606 outlines additional requirements for the CQIP, including the development of an Annual Quality Improvement Plan (AQIP) and the establishment of an 85% minimum acceptable target threshold for each performance monitoring standard. A Corrective Action Plan (CAP) must be submitted to OHS within thirty days of identifying any measure that falls below the 85% threshold. Additionally, AR 606 requires the vendor to ensure the CQIP includes a peer review process that provides accurate and timely feedback to vendor psychiatrists and mental health nurse practitioners.

Issue Noted: Multiple requests were submitted to ADOC for copies of the vendor-provided information related to the CQIP. The only documentation initially provided in response was a PowerPoint presentation from one Quarterly Continuous Improvement and Compliance Meeting, indicating a meeting was held between YesCare and ADOC on January 29, 2026. The scores reported in January 2026 revealed none of the facilities achieved the mental health target threshold scores of 85% or higher, with the overall average across all facilities at 65.66%. The mental health composite scores by indicator reported in the same document averaged 62.4% across all indicators. No CAP was provided for review to address measures falling below the 85% threshold.

On October 7, 2026, additional PowerPoint presentations from Quarterly Continuous Improvement and Compliance Meetings, along with agendas and attendee lists, were provided for review. These documents indicated target threshold scores were again routinely below 85%.

Other components of the mental health CQIP required under AR 606, including a vendor peer review, were also requested in ADEPA's initial request for information. The information was not provided and ADOC indicated they had not received vendor peer reviews. When information was eventually provided in October 2026, the information consisted of a "peer review log." The log contained the names of presumed vendor employees and the dates of their most recent peer reviews. However, no documentation was provided to validate the log or to indicate that ADOC reviewed it or ensured the vendor complied with the requirements of the AR.

Recommendation: The requirements of AR 600 and AR 606 related to CQIPs for mental health services should be adhered to by both the mental health vendor and ADOC. ADOC should ensure the vendor takes action to address identified deficiencies and improve the mental health services provided. ADOC should also adequately monitor the provision of mental health services to inmates in its custody to determine whether the vendor is meeting its obligations and to ensure appropriate mental health services are delivered.

Mental Health Staff Training

AR 607 requires the vendor to provide orientation and training to all new vendor staff on correctional facility security, all applicable ARs, the unique aspects of correctional mental health services, and individual job descriptions. Additionally, AR 608 requires the vendor to provide both ADOC staff and vendor staff at each facility with initial and annual training on required mental health service topics to equip them with the knowledge and skills relevant to their positions.

Issues Noted: Documentation was requested to verify the required mental health training, including new hire and annual training, was provided to all staff. Initially, the only documentation provided by ADOC regarding staff training consisted of training documents from 2023 and some sign-in sheets.

After repeated additional requests, the 2024 and 2025 Comprehensive Mental Health Training and Officer Training materials were provided, along with additional sign-in sheets. However, further inquiry with ADOC staff indicated there was no verification of whether all required staff received the training. Additionally, in October 2026, a letter was provided by the medical/mental health vendor describing the provision of mental health training to employees. The letter stated that the current process is decentralized and that no standardized system exists to reschedule missed training sessions. The sessions are typically rescheduled through correctional facility or medical vendor leadership.

Recommendation: ADOC should ensure staff mental health training is provided and should develop a method to verify all staff receive the required training, ensuring they understand the responsibilities of their positions in relation to correctional mental health services. Adequate mental health training for staff is an essential component of ensuring appropriate mental health services are provided to inmates, which can produce positive outcomes for both inmates and staff, not only for those receiving services.

PROGRAMMING/REENTRY

Programming and reentry services include a range of educational, behavioral, and support-based programs. Together, programming and reentry services can reduce idleness in inmates, improve institutional safety, increase employability upon release, address behavioral and emotional needs, and ultimately reduce recidivism.

Educational Programming

J.F. Ingram State Technical College (the "College") is the primary education provider in ADOC's prison system. The College offers Career Technical Education Programs and Industry Credentials to qualified inmates in the prison system or under supervised release through the Alabama Bureau of Pardons and Paroles (ABPP). Additionally, the College provides adult education services which are designed to improve basic literacy skills and/or prepare students for the GED exam or to earn a diploma.

Issue Noted: Of ADOC's 14 major correctional facilities, 10 offer career technical educational programs. However, program availability varies and all programs are not available at each facility. Additionally, ADOC does not have trackable reentry plans that include educational goals. The lack of consistent educational program offerings and a lack of trackable reentry plans that include educational goals can lead to the following issues:

- A program that would most benefit an inmate may not be available at the facility where they are housed. Having a marketable skill upon release could help reduce the chances of recidivism; and
- An inmate may begin a program at a facility where they are housed but later be transferred to another facility. If the receiving facility does not offer the program in which they are enrolled, the inmate may not be able to complete the program.

Recommendation: Each inmate should have a trackable reentry plan that begins upon incarceration. The plan should include educational goals and should be reassessed regularly. The plan should be taken into consideration when determining the facility an inmate is assigned, unless a security risk is documented.

Rehabilitative Programming

ADOC offers clinical programs, evidence-based rehabilitative programs, and religious rehabilitative programs to help improve the lives of inmates and reduce recidivism. Clinical programs include programs such as the 8-week Substance Abuse Programs (SAP) and the 6-month Residential Substance Abuse Treatment Program (R-SAT). These programs are overseen by ADOC's Office of Health Services. More information on these programs can be found in the KCF Medical/Mental Health section of this report.

Evidence-based rehabilitative programs aim to address substance abuse, mental health and re-entry needs. These programs are handled by in-house employees after being certified by outside agencies who have designed the programs. While outside organizations provide religious services and worship opportunities, ADOC also partners with faith-based organizations that deliver structured, classroom-style programs. Many of these programs incorporate rehabilitative and reentry-focused components designed to support personal development and successful community reintegration.

ADOC also offers re-entry programs that require placement into a specific facility such as the Limestone Correctional Facility Re-entry Program and the Alabama Therapeutic Education Facility. Many of the participants in these programs have been ordered by the court to participate in certain programs or program participation has been recommended by the ABPP.

Issue Noted: An inmate's classification and other factors affect the facility at which they are assigned. Documentation reviewed revealed the rehabilitative programming available at each of the facilities vary by location and as a result an inmate cannot participate in certain programs that may be beneficial to them if they are not offered at the location where the inmate is housed. Additionally, ADOC does not have trackable reentry plans for inmates that include rehabilitative programs that may be beneficial to the inmate, with the exception of court ordered substance abuse programs.

Recommendation: ADOC should implement a structured process for creating trackable reentry plans that include rehabilitative programming needs and objectives. These plans should affect facility placement, except where security considerations prevent such placement, and be updated routinely to ensure inmates have equitable access to rehabilitative services aligned with their risks and needs.

Issue Noted: Many inmates in rehabilitative programs are required to participate due to court orders, or the participation has been recommended by the ABPP. For many inmates who are released upon completion of their sentences and will not be subject to supervision by the ABPP, participation in these programs is voluntary. As a result, these inmates may not benefit from the critical skills and rehabilitation these programs are designed to provide.

Monthly statistical reports prepared by ADOC indicate that between 15% and 20% of releases during FY23 through FY25 involved inmates who reached the end of their sentences. This data suggests a significant portion of the inmate population reenters the community without any supervisory mechanism to encourage or require participation in rehabilitative programming, potentially limiting the effectiveness of ADOC's efforts to prepare offenders for successful reentry.

Recommendation: ADOC should develop strategies to encourage and increase voluntary program participation among inmates approaching end of sentence. This effort should include identifying the underlying causes of low participation and implementing targeted measures to address those barriers.

Other Reentry Services

Reentry services are essential as they help inmates returning to the community stabilize their lives and successfully reintegrate, which can lead to reduced recidivism. While successful reentry includes things previously discussed such as education and rehabilitation, it also includes preparing the inmate for reentry through reentry programming and by providing needed identification and transitional support.

Issue Noted: The ***Code of Alabama 1975***, Section 14-10-1(b) requires ADOC in conjunction with ALEA to assist inmates in obtaining non-driver identification cards (photo IDs). ALEA and ADOC implemented a pilot program at Elmore Correctional Facility in January 2026 to provide state-issued photo IDs to inmates prior to their release. The program was announced as a success and expansion to other facilities is in process. Despite being a requirement since 2021, the program was not implemented until 2026 and still has not expanded to all facilities.

Recommendation: ADOC should comply with the ***Code of Alabama 1975***, Section 14-10-1(b) by assisting all inmates in obtaining state-issued photo IDs prior to release.

Issue Noted: When an inmate is released, an inmate's family can pick them up at the facility. If an inmate's family is unable to do so, a bus ticket is provided to the inmate to the county of conviction, unless the inmate is paroled to an alternate location. This practice is in accordance with the ***Code of Alabama 1975***, Section 14-10-1. By limiting transportation to the county of conviction, the released individual may be far from a destination that would better support their release and potentially without sufficient means to complete their journey.

Recommendation: Additional transportation assistance or flexible travel arrangements for individuals whose most supportive or stable post-release destination lies other than the county of conviction should be explored. Expanding transportation support could reduce the risk of releasing individuals without adequate means to reach safe housing, employment opportunities, or essential reentry services, thereby improving post-release outcomes.

KILBY CORRECTIONAL FACILITY INSPECTION

II. Kilby Correctional Facility Inspection

Background of the Facility

KCF is a maximum-security ADOC prison facility located on approximately 154 acres in Mt. Meigs, an unincorporated area in Montgomery County, Alabama. KCF opened in December 1969 with an original architectural design capacity to house 440 inmates. The current bed capacity is approximately 1461. (See Appendix-Inmate Count). At the time of inspection, there were 1389 inmates present at KCF. (See Appendix-Inmate Count).

KCF is responsible for receiving all male inmates, except death row and youth offenders, into the state prison system for further evaluation, classification, and assignment to other correctional facilities.



Google Maps Aerial (2026)

Facility Management

Facilities Management at ADOC oversees new construction, renovation projects, and maintenance operations across ADOC correctional institutions. There are three divisions within Facilities Management: the Engineering Administrative Division, the Environmental Division, and the Security Technologies Division.

The Engineering Administrative Division manages systemwide maintenance operations as well as new construction and renovation efforts. It includes multiple trades teams—electrical, plumbing, HVAC, kitchen equipment, general construction, and security and door lock functions—along with a project management unit. Five regional maintenance coordinators supervise maintenance supervisors at individual facilities. Additionally, two dedicated staff members are assigned to KCF, supported by supplemental personnel.

The Environmental Division oversees environmental compliance and related issues within the facilities. Its responsibilities include oversight of laundry operations, mold remediation concerns, and management of the pest control contract.

The Security Technologies Division is responsible for technologies that support institutional safety and contraband prevention. This includes contraband interdiction systems, perimeter intrusion detection systems, surveillance systems, and other related security technologies.

In 2017, ADOC engaged the architectural and engineering firm Goodwyn Mills & Cawood ("GMC") to conduct a comprehensive, system wide facility assessment. The resulting report—approximately 1,100 pages—identified the most critical deficiencies at each prison facility and outlined priority areas requiring attention. Additionally, the Engineering Division conducts annual, facility wide site surveys to identify items requiring repair or replacement.

According to ADOC leadership, ongoing financial constraints continue to limit the agency's ability to address and resolve the identified repair and replacement needs.

Scope of Facility Inspection

The inspection methodologies used during the assessment were intentionally varied to ensure a comprehensive understanding of the facility's operations and daily environment. To gain insight into routine practices and institutional culture, ADEPA staff engaged in conversations with ADOC staff and KCF inmates and conducted extensive on-site observations. ADEPA closely observed interactions between staff and inmates and monitored how established procedures were carried out across different areas of the facility.

The assessment covered nearly all major operational components of the institution. Areas examined included the front, back, and visitation gates; the intake and receiving unit; the new inmate housing units (Dorms M and N); multiple general population dorms (A, H, and J); the restricted housing unit (Dorm F); the honor dorm (Dorm I); the mental health unit (Dorm O); and the geriatric/infirmary unit (Dorm P). ADEPA also reviewed the kitchen and dining hall, law library, chapel, hobby craft trailer, and visitation area. The outer perimeter and associated external buildings were not included in this inspection.

To supplement these on-site observations, ADEPA also reviewed a range of facility documents, including facility layouts, inspection reports, ARs, and SOPs. This documentation provided additional context and supported a deeper understanding of operational practices and compliance measures.

Safety and Security Infrastructure of the Facility

Due to the safety and security concerns associated with facility operations, this section provides generalized security related information. This approach is intended to prevent the disclosure of information that could jeopardize institutional security, staff, and inmate safety, and the secure operation of the facility.

Perimeter Overview

KCF is secured by multiple watchtowers and a chain-link fence topped and lined with razor wire. The facility has several access points. At the time of the inspection, each watchtower was staffed by a CO, and a roving K-9 mobile patrol was active along the perimeter.

Front Gate

During the inspection, multiple security measures were in place to protect staff, inmates, and visitors.

Issue Noted: ADEPA staff were not asked to sign the visitor log before entering the facility. Additionally, when an ADEPA staff member was selected for a body scan after pressing the randomizer button, security personnel instructed the individual to press the button again. This second attempt resulted in the staff member receiving a manual search and bypassing the randomized scan.

Recommendation: ADOC should ensure the visitor log is consistently used for all individuals entering KCF and that all security procedures—particularly the randomized search selection process—are applied as intended. ADOC may also need to establish an AR or SOP to guide the consistent use of certain security measures.

Back Gate

According to KCF leadership, all inmates and vendors entering through the back gate undergo a search before entering the facility. Vehicles entering through the back gate are also subjected to both interior and exterior searches, with occupants required to remain outside the vehicle during the process.

Issue Noted: The back gate did not employ all of the same enhanced security measures that were in place at the front gate. At the time of the inspection, certain KCF leadership reported inmates, vendors, and vehicles are allowed to pass through the back gate area before searches are conducted.

Recommendation: ADOC should consider implementing the same security procedures used at the front gate to ensure consistency. Searches should occur prior to vehicles and occupants entering the secured area to reduce opportunities for contraband introduction.

Visitation Gate

KCF leadership reported that all visitors entering through the visitation gate are subjected to a search.

Issue Noted: As stated by KCF leadership on the day of inspection, the visitation gate did not employ all the additional security measures present at the front gate.

Recommendation: To strengthen contraband prevention, ADOC should consider adopting the same enhanced procedures used at the front gate for all visitors entering through the visitation gate.

Camera Surveillance

On the day of the inspection, KCF's camera system was fully operational and functioning properly. According to KCF leadership, all wardens and captains can access the camera system on-site from their computers at any time. ADOC leadership also reported the facility's cameras are monitored off-site by officers at ADOC's Central Office. Additionally, ADOC leadership noted ALPR cameras are used as part of the prison facility's contraband interdiction efforts, including, when necessary, tracking ADOC employees in certain situations.

Issue Noted: During the inspection, ADEPA requested to view the on-site camera system to verify it was operating properly. We observed KCF leadership being unable to log in and access the cameras without first contacting additional ADOC staff for assistance. Later, during interviews with leadership at ADOC's central office, ADEPA staff were asked whether they wanted to observe ADOC's Central Office monitoring. ADEPA found the room unattended, with no one monitoring cameras for ADOC facilities statewide. A handwritten note on the door read, "Be back soon." When ADEPA and ADOC staff attempted to locate the individual, they discovered the officer in another area of ADOC central office folding inmate uniforms.

Recommendation:

1. *Improve Local Camera System Access and Competency*
   KCF leadership should ensure staff responsible for security operations can independently access the camera system at all times. This may require:
   - Providing regular training for wardens and captains on logging in, navigating, and troubleshooting the system;
   - Establishing a written protocol requiring at least 1 on-site supervisor per shift to maintain active camera-access capability; and
   - Implementing periodic internal checks to confirm staff remain proficient in system access.

2. *Strengthen Central Office Monitoring Coverage*
   To prevent lapses in statewide camera monitoring, ADOC should:
   - Implement staffing requirements that guarantee staff is physically present and monitoring cameras during all assigned shifts;
   - Create an accountability log to record shift changes, monitoring breaks, and any temporary absences from the post; and
   - Establish policies prohibiting staff from being redirected to unrelated tasks during scheduled monitoring duties.

3. *Formalize Monitoring Procedures and Expectations*
   ADOC should develop or update written policies (e.g., an AR or SOP) that outline:
   - Continuous monitoring expectations at the Central Office, including break procedures and required coverage levels;
   - Required actions if monitoring is interrupted or if no staff is present; and
   - Documentation requirements for any camera outages, unattended monitoring stations, or system malfunctions.

4. *Improve Communication and Response to Camera Outages*
   To ensure prompt resolution of equipment issues, ADOC should:
   - Implement a formal notification system that alerts facility leadership immediately when a camera goes offline;
   - Establish documented procedures requiring facility personnel to acknowledge the alert and initiate corrective action, such as rebooting equipment or submitting a maintenance request; and
   - Track camera outages and maintenance activity in a centralized log to identify recurring issues or needs for equipment replacement.

5. *Conduct Periodic Internal Audits of Camera Functionality and Monitoring Practices*
   ADOC should perform scheduled and unscheduled audits that assess:
   - Camera operability across all views;
   - Staff ability to access and operate the camera system;
   - Central Office Monitoring coverage and compliance with monitoring requirements; and
   - Documentation of outages, repairs, and monitoring interruptions.

Fire Safety

At the time of the inspection, fire extinguishers were accessible to both staff and inmates at various locations throughout KCF. An ADOC restricted AR and the National Fire Protection Association (NFPA) Standard 10 require all fire extinguishers be inspected on a monthly basis. The inspection tags observed indicated that all extinguishers had been serviced in August 2026, the month the ADEPA inspection occurred. Although fire suppression and alarm systems were present in certain housing units and other areas of the facility, ADEPA was unable to test these systems during the inspection and therefore could not determine whether they were fully operational.

Issue Noted: The fire extinguishers observed by ADEPA did not show evidence of the required monthly inspections from January through July 2026, as mandated by NFPA Standard 10. Additionally, fire extinguishers and fire suppression or alarm systems did not appear to be installed in all housing units, raising concerns about the facility's overall fire safety coverage.

Recommendation: ADOC should ensure all fire extinguishers are inspected in accordance with its ARs and NFPA Standard 10. The agency should also evaluate whether additional fire extinguishers are needed throughout the facility, particularly within housing units where coverage may currently be insufficient. In consultation with the State Fire Marshal's Office, ADOC should assess the facility's compliance with the Alabama Fire Code, including determining whether existing fire suppression and alarm systems are operational or require repair. ADOC should further evaluate the cost of installing any additional fire suppression or alarm systems identified as necessary by the State Fire Marshal. All fire suppression and alarm systems should be tested regularly to ensure ongoing functionality and compliance.

Inmate Housing and Intake Units

KCF is comprised of several different housing units: new inmate (Dorms M and N), general population (Dorms A, B, G, H, J, and K), restricted housing (Dorms C, D, E, and F), honor dorm (Dorm I), mental health (Dorm O), and geriatric/infirmary (Dorm P). The observations included in this report resulted from a facility inspection performed on August 18, 2026.

Dorm Inspected:	Issues Noted:
M (new inmates): This is an open dormitory-style housing unit containing 52 double bunks, allowing for a total capacity of 104 inmates. According to the facility count on the day of the inspection, 89 inmates were housed in this dorm (see Appendix – KCF Count). The unit includes community-style restroom facilities with 4 showers, 4 commodes, 3 urinals, and 5 sinks. The dorm is climate controlled by an HVAC system and supplemented with several box fans.	• Large amounts of dust and cobwebs on ceiling, very dark in color; • Dust under beds and in corners, does not look like it has been swept for some time; • Dead roaches; • Several lights out; • All 4 showers were running continuously and could not be shut off with knobs (KCF leadership has reported the issue to Engineering Admin. Division), shower floor tile also missing. • 1 commode has hole at back, 1 commode does not work, visibly unsanitary; • 1 urinal does not work, visibly unsanitary; • 1 sink cannot turn off water, 2 sinks do not work, 1 sink is missing the push button, all sinks chipped; • Lots of rust on pipes; and • Standing water with mold and mildew in shower area.

Dorm Inspected:	Issues Noted:
N (new inmates): This is an open dormitory-style housing unit with double bunks, providing a total capacity of 59 inmates. According to the facility count on the day of the inspection, 54 inmates were housed in this dorm (see Appendix – KCF Count). The restroom facilities included 1 shower, 2 commodes, and 1 sink. The dorm was climate controlled by an HVAC system.	• HVAC vents have large amounts of dust; • Several lights out; wiring exposed and hanging down from fixture; • 1 commode does not work, plastic over it; • Mold and mildew in shower area.
A (general population): This is an open dormitory-style housing unit with a combination of single and double bunks, providing a total capacity of 138 inmates. According to the facility count on the day of the inspection, 135 inmates were housed in this dorm (see Appendix – KCF Count). The unit contains community-style restroom facilities with 8 showers, 8 commodes, 2 urinals, and 4 sinks. The dorm was climate controlled by an HVAC system. However, it was noticeably hot in the unit at the time of inspection.	• HVAC vents have large amounts of dust; • Large amount of dust under beds and in corners; • Several lights out; • Tile floor broken and chipped in shower area; • 1 urinal does not work, plastic over it; 1 urinal has no pipes, visibly unsanitary; • Lots of rust on pipes; and • Mold and mildew in shower area.
H (general population): This is an open dormitory-style housing unit with single and double bunks, providing a total capacity of 199 inmates. According to the facility count on the day of the inspection, all 199 beds were occupied (see Appendix – KCF Count). The unit includes community-style restroom facilities with 9 showers, 7 commodes, 1 urinal, and 8 sinks. Unlike several other dorms, this unit was not climate controlled by an HVAC system; instead, air circulation was provided by a few box fans. It was noticeably hot in the unit at the time of inspection.	• Lots of dust and cobwebs on ceiling; • Dust under beds and in corners; • Dust on fans; • Inmates reported spiders are very bad, an inmate showed ADEPA staff member what looked to be a spider bite; • Several lights out; • Shower tile floor broken and chipped, visibly unsanitary; • Mop bucket full of dirty water in shower area; • 1 urinal has continuous flow, visibly unsanitary; and • 2 sinks have no knobs.

Dorm Inspected:	Issues Noted:
J (general population): This is an open dormitory-style housing unit with 117 double bunks, providing a total capacity of 234 inmates. According to the facility count on the day of the inspection, 229 inmates were housed in this dorm (see Appendix – KCF Count). The unit includes community-style restroom facilities with 16 showers, 18 commodes, 2 large trough urinals, and 22 sinks. The dorm was not climate controlled by an HVAC system; instead, air circulation was provided by 13 fans. It was noticeably hot in the unit at the time of inspection.	• Large amounts of dust and cobwebs on ceiling; • Dust under beds and in corners; • Large amounts of dust on fan blades; • Several lights out; • 7 showers not working; standing water in shower floor, not draining; • 2 sinks running constantly, only about half of the other sink push buttons work; and • Mold and mildew in shower area.
F (restricted): This unit is a row-style cell block consisting of 25 single-occupancy barred cells. According to the facility count on the day of the inspection, 23 inmates were housed in this dorm (see Appendix – KCF Count). Each cell contains a commode and a sink, and a shared shower room is located at the front of the cell block. The unit was noticeably warm at the time of inspection.	• At the time of inspection, when ADEPA requested to see where inmates showered, KCF staff reported the shower room for the whole unit was closed and not in operation due to the floor structure shifting and caving in below. KCF staff further reported that inmates were currently utilizing other restricted housing unit showers. The number of showers in the unit is unknown due to lack of entry to the shower room ; and • Tested sink in vacant cell, not working.
I (honor): This is an open dormitory-style housing unit with 64 double bunks, providing a total capacity of 128 inmates. According to the facility count on the day of the inspection, 124 inmates were housed in this dorm (see Appendix – KCF Count). The unit includes community-style restroom facilities with 9 showers, 8 commodes, 1 urinal, and 14 sinks. The dorm was not climate controlled by an HVAC system; instead, air circulation was provided by 13 fans. It was noticeably hot in the unit at the time of inspection.	• HVAC tape was on numerous places on the ceiling; • Dust on fan blades; • 6 showers not working; and • Pipes in restroom are very rusty.

Dorm Inspected:	Issues Noted:
O (mental health): This is a closed-door housing unit with a combination of single and double-occupancy cells, providing a total capacity of 29 inmates. According to the facility count on the day of the inspection, 14 inmates were housed in this dorm (see Appendix – KCF Count). Each cell contains a commode and a sink, and two shower enclosures are located at the front of the unit. The dorm was climate controlled by an HVAC system.	• Glass on all cell doors are badly cracked and/or scratched; • HVAC vents have a large amount of dust; • Both shower enclosure areas were visibly unsanitary, mold and mildew; • No lights in shower enclosure areas; and • Tested sink in vacant cell, not working.
P (geriatric/infirmary): This is an open dormitory-style housing unit with 38 single bunks and 6 isolation cells, providing a total capacity of 44 inmates. According to the facility count on the day of the inspection, 36 inmates were housed in this dorm (see Appendix – KCF Count). The unit includes community-style restroom facilities with 4 showers, 1 tub, 2 commodes, 3 urinals, and 5 sinks. The dorm was climate controlled by an HVAC system, and air circulation was supplemented by 5 fans. However, it was noticeably hot in the unit at the time of inspection and the door to the outside was propped open.	• Lots of dust and cobwebs on ceiling; • HVAC vents have a large amount of dust; • Dust under beds and in corners; • Dead roaches; • Bugs in and around the microwave area; • Several lights out; • 2 showers had no shower heads, shower tile floor broken and chipped, visibly unsanitary; • 1 commode not working, visibly unsanitary; • 2 urinals not working, visibly unsanitary; • 1 tub with no knobs with several mop buckets thrown inside of it; • Water fountain not working; and • The dorm was unsanitary in general.

Dorm Inspected:	Issues Noted:
Inmate Intake and Receiving: This unit consists of several fenced holding areas used for processing new KCF inmates who are being transferred from county jails or other ADOC facilities, along with any personal property in their possession. The space includes an office area with large countertops and a designated fingerprinting station. A barbershop is also located within the unit. Restroom facilities include 2 showers, 1 commode, 1 sink, and 1 water fountain. The unit was climate controlled by an HVAC system.	• Several lights out; • 1 shower only had cold water; 1 shower only drizzled very hot water; • 1 sink does not work, push button stuck. • According to KCF intake staff, when inmates arrive at the facility their personal property is held for 30 days to allow them an opportunity to contact a family member to retrieve it. Staff indicated that prepaid debit cards issued by county jails may be among the items stored during this period. If the property is not picked up within 30 days, intake staff reported that each item is recorded before being destroyed. However, when ADEPA requested documentation, intake staff were unable to locate or provide any.

Recommendation: ADOC's Facilities Management should ensure the issues identified during the inspection of the inmate housing and intake units are evaluated and addressed in a timely and consistent manner. KCF should monitor the cleaning of the facility by inmates, especially in the infirmary/geriatric unit where inmates cannot do so themselves. The Engineering Division should continue conducting annual, facility wide site surveys to identify items in need of repair or replacement. Additionally, in the intake unit, rather than requiring inmates to contact a family member regarding the retrieval of personal property, ADOC should directly notify the family member. ADOC should consider developing and implementing an AR or SOP that addresses the secure mailing of prepaid debit cards to family members, as well as the proper use, maintenance, and retention of all destruction documentation.

Kitchen/Dining Hall

The kitchen contains a variety of commercial appliances, cookware, and utensils, including boilers, cooktops, refrigerators, freezers, ovens, mixers, pots, pans, and baking sheets. Several meal prep tables and food staging areas are available for use by inmate cooks. A climate controlled dry food storage room holds a wide range of canned goods, rice, and condiments. The kitchen had several fans.

The dining hall, located adjacent to the kitchen, includes a serving line where inmates receive their food trays and an area furnished with tables and chairs for dining. There is also a kiosk-style area where inmates may purchase various food items and drinks using their inmate accounts. Like the kitchen, the dining hall had several fans.

Issue Noted: Inmates reported in their survey responses they were not given sufficient time to eat their meals. When ADEPA asked KCF staff how long inmates were allotted for meals, staff provided varying answers—including 7 minutes, 10 minutes, and 15 minutes—indicating a lack of consistency. The dining area was relatively small, and there appeared to be an insufficient number of tables during the lunch shift, which prevented inmates from entering, eating, and exiting the dining hall in a timely manner. ADEPA also noted several additional issues within the kitchen and dining hall. They are as follows: the area was uncomfortably hot due to poor ventilation and steam from the kitchen; the hot food wells were not functioning; several lights were out; leaking pipes beneath the boiler caused water to pool on the floor; pipes beneath the sink were rusted; and one of the cooktops was missing a knob.

Recommendation: Inmates should be provided adequate time and sufficient seating to complete their meals in a safe and orderly manner. Additionally, ADOC's Engineering Division should ensure the other issues identified during the inspection of the kitchen and dining hall are evaluated and addressed promptly and effectively.

Law Library

The law library consists of two rooms equipped with various law books, desk space, computers, and a printer for conducting legal research. A law clerk was present to assist inmates in using the library and locating relevant legal materials. According to both KCF leadership and the law clerk, the computers are not connected to the internet; however, inmates have access to compact discs containing laws and case materials that are updated regularly. Pursuant to AR 412, ADOC's Legal Division is responsible for approving all materials and equipment in the law library. According to KCF leadership, the law library is open Monday through Friday for a minimum of 20 hours per week, with scheduled access for each dorm. Inmates in segregation or otherwise restricted are not permitted physical access to the law library but may submit an Inmate Request Slip to the Law Library Supervisor to receive the legal resources they need. A restroom facility with one commode and one sink is also located within the law library.

Issue Noted: Although a restricted AR requires that KCF's Fire and Emergency Evacuation Plan be posted in the law library, the plan was not posted on the day of the inspection.

Recommendation: ADOC should ensure Fire and Emergency Evacuation Plans are posted at all ADOC facilities.

Chapel

The chapel is a multi-room building that serves as the hub for the facility's chaplaincy and faith-based rehabilitation programs. The large main room hosts weekly religious gatherings across multiple traditions, including Protestant services, Catholic Mass, Jewish services, and other small group meetings. Major local congregations—such as the Church of the Highlands and Frazer Church—regularly rotate through the space to lead services. The main room includes a stage and pulpit for worship, individual chairs arranged in rows for seating, musical instruments for inmate use, a projector with AV equipment and speakers, and a baptistry. The chapel also contains office space for the Chaplain and a library with books and other religious materials. A restroom with a commode and sink is available on-site. The building is climate controlled by an HVAC system.

Issue Noted: None.

Recommendation: ADOC should continue its current practices in the chapel, as the space appears to be functioning effectively in supporting chaplaincy services and faith-based programming for inmates.

Hobby Craft

The hobby craft trailer is used by honor dorm inmates for authorized recreational and vocational art activities, including leatherwork, woodworking, painting, and sewing. Inmates may purchase hobby craft materials and items using their inmate accounts.

Issue Noted: There were no issues identified with the hobby craft program, and it appears to be a beneficial activity for inmates.

Recommendation: ADOC should consider expanding the hobby craft program at KCF if funding becomes available. The program appears to be functioning well and provides inmates with meaningful recreational and vocational opportunities.

Visitation Building

The visitation building was spacious and furnished with picnic-style wooden tables for inmates to meet with their family or other visitors. There were restroom facilities with 2 commodes and 2 sinks. The building was climate controlled by an HVAC system. However, it was noticeably warm at the time of inspection.

Issue Noted: The vending machines did not have drinks or snacks at the time of inspection for inmates and families to purchase during visitation.

Recommendation: ADOC should ensure the vending machines are stocked on a regular basis so items can be purchased and enjoyed by inmates and families during visitation time.

Sanitation

According to KCF leadership, each housing unit has designated inmate workers responsible for sweeping and mopping the area daily using detergent or a germicidal agent. Common-area commodes, urinals, showers, and sinks are sanitized by inmates as needed.

Items Noted: Inmates in nearly every housing unit inspected reported they were not receiving adequate cleaning supplies. Inmate survey responses also indicated that adequate cleaning supplies were not being provided at KCF. KCF leadership also stated their requests to use the facility's institutional account to purchase additional cleaning supplies had been denied at times by ADOC central office.

Recommendation: ADOC should ensure adequate cleaning supplies are consistently provided for each housing unit, and common areas—including commodes, urinals, showers, and sinks—are properly sanitized on a daily basis. Reliable access to cleaning materials is essential for maintaining sanitary living conditions and reducing health and safety risks.

Phone Use

There were several jail phones mounted on the walls inside Dorms M, N, A, H, J, O and P. There were also several phone booths outside of Dorm I. Dorm F had a phone that could be plugged in on a long extension cord and wheeled down the cell block for use by inmates in each cell (The working order of this phone was not tested). Inmates with PEDs are also able to make phone calls via phone app. ADEPA tested all the phones to ensure they were functioning properly.

Issue Noted: Several phones did not have a dial-tone when tested.

Recommendation: ADOC should ensure all jail phones are functioning properly, as they are essential for providing inmates with access to the PREA hotline to report sexual abuse, sexual harassment, or threats of such misconduct.

KILBY CORRECTIONAL FACILITY

III. Kilby Correctional Facility

PERSONNEL

Employee Disciplinary Actions

During the period of October 2023 through September 2025, KCF reported 300 employee disciplinary actions in the eCAS system. The infractions ranged from tardiness to excessive use of force and abuse of inmates. A sample of facility employee files, which also contain disciplinary actions, were reviewed.

Issue Noted: Twenty-six percent of the disciplinary actions documented in the employees' personnel files were not reflected in the eCAS data. In one instance, a CO had a September 27, 2023, excessive use of force disciplinary action which resulted in a 3-day suspension. All the documentation was contained in the CO's file; however, it was not in the discipline section of the file. The suspension was served in January 2024 and all the documentation was within the CO's record at State Personnel. However, this incident was not captured in the eCAS data provided. On March 29, 2025, the same CO had an excessive use of force incident, which was confirmed, and the recommended disciplinary action was a 10-day suspension. The 10-day suspension was reduced to a 1-day suspension. The documentation states the employee "met with the legal counsel for personnel to review the use of force and the amount of time the employee was on mandatory leave" as a reason for the reduced disciplinary action. The CO was placed on mandatory leave for 60 days while the incident was reviewed by the use of force board and a report issued. However, the recommendation of a 10-day suspension was consistent with a first-time offense according to the ECA Table regarding this type of disciplinary issue. The March 2025 incident was the CO's second offense for excessive use of physical force within a 3-year period which should have resulted in a termination recommendation, not a 10-day suspension. For this particular employee, the missing information from the eCAS system resulted in an inaccurate initial recommendation for disciplinary action. Additionally, AR 208 requires that prior offenses occurring within 3 years of the infraction be considered when determining corrective action, while older offenses may be treated as aggravating factors that can elevate the level of discipline imposed. As a result, the individual remains employed as a CO and now has 3 excessive use of force incidents over the course of their career.

Recommendation: ADOC should develop a review process to ensure all disciplinary action, past and present, is accurately captured within the eCAS system and filed in the correct section of the employee's personnel file.

Issue Noted: In reviewing files, it was noted that disciplinary actions were not reflected in all of the sampled employees' performance appraisal scores. The State's performance appraisal system is set up to account for disciplinary actions at the level of written reprimand and higher result in points being deducted from an employee's performance appraisal score. There were performance appraisals that did not have disciplinary actions noted and points were not deducted from the appraisal score. This resulted in employees receiving annual pay raises in error or amounts higher than they were entitled to receive.

Recommendation: Prompt disciplinary action by supervisors and entry into the eCAS system within the 10-day timeframe as outlined in AR 208 should improve the ability of personnel staff to ensure disciplinary action is appropriately reflected on the employee's performance appraisal. Additionally, personnel staff both at the facility level and central office should review performance appraisal forms to ensure disciplinary action is captured and deducted from the performance appraisal score in accordance with the State's performance appraisal system.

INMATE QUALITY OF LIFE

Nutrition

During our inspection of KCF, ADEPA staff walked through the cafeteria and observed lunch being served. On the date of the visit, lunch consisted of a chicken patty, pasta, corn, carrots, a biscuit, and bread pudding with a choice of juice or water. KCF also offers a separate sandwich line where inmates who have the financial means to do so may purchase additional items such as sandwiches, hot dogs, pickles, ice cream, cereal, Hormel meals, and various drinks.

Issue Noted: While KCF staff provided varying times inmates are given to eat (from 7 to 15 minutes), several responses to our inmate surveys indicate that inmates do not believe they are given an adequate amount of time to eat, some stating inmates receive 5 minutes or less to eat. This becomes a bigger problem on weekends and holidays when inmates are only provided with two meals per day.

Additionally, AR 701 requires staff to complete Facility Meal Evaluation Reports to assess food quality. ADOC provided 225 reports (all from KCF since Aramark began service) rating six categories—preparation, portion size, appearance, variety, flavor, and eye appeal—selecting either unsatisfactory, satisfactory, good, or excellent. All 225 reports rated every category as "good," raising concerns about whether the evaluations are being completed in a meaningful manner or providing reliable information about the quality of meals served to inmates.

Recommendation: ADOC should evaluate whether inmates are given an adequate amount of time to consume meals and make adjustments if needed. Additionally, ADOC should review the preparation of facility meal evaluation reports to determine whether the evaluations are being conducted in a meaningful and useful manner to better the service provided to inmates.

Canteen Fund

ADOC operates a "canteen" for the benefit of the inmates at all ADOC facilities. Inmates are allowed to purchase various items from the canteen, such as toiletries, non-perishable food items, envelopes, stamps, and tobacco products. The sale prices for individual items are determined by ADOC and not by the individual facility or vendor. Each week, inmates can place an order for items from the canteen, provided they have money available in their individual inmate trust fund account. The maximum amount an inmate can order is limited to $75.00 per week. Once the order has been placed and KFC verifies the inmate has the funds to pay for the order, the items are collected and set aside by inmate name and identification number. Inmates are notified when they can pick up their orders. When they arrive to collect their order, they must verify the contents, both item(s) and quantity, before leaving the canteen area. A listing of items available for purchase and the sales price is included in the Appendix.

The following is a summary of the financial transactions in KCF's Canteen Fund bank account for the period of October 1, 2024 through September 30, 2025:

Deposited into Canteen Bank Account	2,112,898.38
Paid to Vendors for Items for Resale	1,255,950.09
Paid to Inmates Working in the Canteen	7,811.03
Transferred to Corrections Special Revenue Fund	704,367.97
Transferred to KCF Institutional Contingency Fund (ICF)	176,092.00

The canteen profit is distributed to the ADOC Corrections Special Revenue Fund (approximately 80%) and the ICF for KCF (approximately 20%).

KCF's ICF had a bank balance of $255,656.32 as of September 30, 2025.

AR 110 establishes that the ICF is meant to provide certain materials and services for the benefit and welfare of the inmate population not otherwise provided by appropriated funds. In order for an expenditure from the ICF to be considered authorized it must be classifiable under one of three basic categories: designated obligations, inmate welfare, or facility operations. AR 110 defines these categories as follows:

- Designated Obligations – "Financial responsibilities placed upon the fund by the Commissioner or designee and any expenditures directed by the Commissioner or designee." Some examples noted in AR 110 are postage for inmates' legal mail, purchase of legal materials for the facility's law library, or inmate burial costs.
- Inmate Welfare - "Materials and services for the direct benefit and welfare of the inmate population." Some examples noted in AR 110 are educational supplies, entertainment equipment, and writing materials for the law library.
- Facility Operations – "Supplies and materials for general operation of the facility, small equipment for facility operations, and repairs and maintenance of ADOC buildings and equipment." Some examples included in AR110 are gardens and group maintenance supplies, first aid kits and related supplies, and driver's license and testing fees for inmates authorized to drive ADOC vehicles.

Additionally, AR 110 states, "no civilian or employee shall personally benefit from expenditures of this fund."

Issue noted: KCF staff stated that requests for purchases from KCF's ICF account for basic necessities for inmates, such as inmate uniforms and cleaning supplies for the facility, have been denied by ADOC's central office at times.

Recommendation: ADOC should thoroughly consider all reasonable expenses requested by KCF that are allowable under AR 110. Any denial of an expense should be clearly documented and explained to the facility's staff.

A review of the State of Alabama's accounting system reflected amounts transferred to ADOC Special Revenue Account from all facilities for the period October 1, 2023 through September 30, 2024, and October 1, 2024 through September 30, 2025, totaled $10,927,461.50 and $10,371,437.55, respectively. According to ADOC staff, the money in this account is used to pay for items not funded by normal governmental appropriations.

Visitation

Standard Visitation (In-Person)

Visitation at KCF is governed by SOP VII-5 (Inmate Visitation). KCF's Visitation SOP provides that new Receiving and Classification Center (RCC) inmates and inmates assigned to the restrictive housing unit (RHU) will be allowed to have visitation after they have been at KCF for 90 days. Permanent party inmates are allowed visitation after their visitation lists have been approved. RCC inmates have visitation on the first and third Tuesday of each month. Permanent party inmates have visitation on the first and third Sunday of each month. Inmates in the KCF infirmary have visitation on the first and third Monday of each month. All KCF visitation schedules provide a 2-hour visitation. Inmates housed in RHU may be allowed visits in accordance with AR 433.

Issue Noted: During the facility inspection, ADEPA staff viewed the visitation building. While AR 303 allows visitors to bring $30 in change for vending machines, all vending machines in the visitation building were empty. This becomes a bigger issue during weekend visitation when inmates are only provided two meals per day, and the visitors want to purchase food for the inmate or themselves during visitation. Feedback from inmate surveys included complaints regarding KCF in-person visitation such as difficulty setting up legal visits, issues getting visitors approved to visit, and certain dorms not having visitation privileges. Additional issues with in-person visitation at KCF are noted in the Facility Inspection section of this report.

Recommendation: ADOC should ensure vending machines are stocked prior to visitation, particularly during weekend visitation. Additionally, KCF should ensure its visitation SOP is being followed so inmates and visitors have clear guidance when planning in-person visitation.

Virtual Visitation/Communication with Family, Friends, etc.

In addition to standard in-person visitation, ADOC provides PEDs to inmates for communication. AR 458 provides that it is the policy of ADOC to allow inmates to use PEDs to increase opportunities for communication with family, friends, attorneys, and ADOC staff. PEDs may be used to call/video call loved ones and send/receive e-messages at a cost charged to the inmate. As of November 2025, all inmate mail (with the exception of packages and legal mail) is delivered electronically via the PEDs.

During the facility inspection at KCF, ADEPA staff observed some inmates using PEDs. One inmate explained there is a lack of availability of PEDs and not all inmates at KCF are provided with a PED. While some public PEDs attached to the wall were observed at KCF, the number of these PEDs was limited.

Issue Noted: All inmates at KCF do not have PEDs. Since all mail (except packages and legal mail) is now delivered electronically via the PEDs, an inmate not having a PED may lose access to mail. Likewise, an inmate without access to a PED may lose access to other communication with family, friends, etc.

Recommendation: ADOC should ensure all inmates, within a reasonable period of time, have access to a PED in order to have adequate access to mail and communication with family, friends, etc. ADOC should also ensure inmates have the ability to charge the devices.

Recreation

According to ADOC, all inmates, including death row inmates, have access to outdoor recreation time, with the exception of inmates who are on crisis care or suicide watch. During our visit to KCF, ADEPA staff observed the various recreational options available to KCF inmates. At KCF, depending on the housing area, inmates have outdoor access to volleyball, cornhole, basketball, a gardening area, and weight racks. There is also a hobby/craft area at KCF available to inmates in the honor dorm. Additionally, TVs in dorms appeared to be in working condition. Some inmates also have access to PEDs for entertainment purposes.

Issue Noted: While at KCF, ADEPA only observed two areas of weight/exercise equipment. It is not feasible for all inmates to have access to this limited amount of exercise equipment. Additionally, as previously stated, while ADOC staff consistently identified PEDs as a source of recreation/entertainment for inmates, some KCF inmates do not have access to a PED. Further, there are costs associated with some entertainment functions of the PEDs.

Recommendation: ADOC should continue in its efforts to ensure inmates have adequate access to recreational time and equipment, particularly outdoor physical activities where inmates can get exercise. At KCF, ADOC should explore options to increase the availability of exercise equipment for inmates. Lastly, ADOC should ensure all inmates, within a reasonable amount of time, have access to a PED.

GRIEVANCE PROCESS

ADOC has established AR 406, dated August 1, 2023, to govern its Inmate Grievance Process. The regulation states that ADOC's policy is to "encourage the efficient, timely, and effective reporting and lowest-level administrative resolution of inmate grievances in facilities through clear and equitable administrative procedures." However, interviews with ADOC staff at the central office and KCF indicate this policy is not being followed.

AR 406 clearly specifies how forms must be provided to inmates and how related procedures must be communicated. Copies of the facility's inmate grievance policy, SOP, and relevant forms must be readily available in each housing unit and the law library, or through approved electronic means when available. Each facility must also have designated staff, including an Inmate Grievance Officer (IGO) and an Inmate Grievance Coordinator (IGC). AR 406 outlines the responsibilities of these and other employees.

Department Grievance Coordinator's (DCG) Responsibilities

The Department Grievance Coordinator (DGC) is responsible for coordinating with ADOC Information Technology to ensure grievance forms are available on inmates' PEDs, as required by AR 406. Additionally, AR 406 stipulates the DGC is also responsible for collecting, analyzing, and documenting agency-wide grievance trends and providing quarterly trend reports to ADOC leadership.

Issue noted: Grievance forms and policies are not available electronically through kiosks or PEDs, despite AR 406 assigning the DGC responsibility for coordinating their availability on inmate devices. Additionally, per ADOC staff, they are not currently accepting electronic grievance submissions.

The quarterly reporting to ADOC leadership appears to rely primarily on logs completed at the individual facilities. Because facilities generally do not have designated IGCs, there is no independent check to ensure all grievances are entered accurately and completely into the logs used for agency-wide reporting.

The DGC does not conduct facility site visits, and ADOC has not established a formal audit or random-sampling process to verify the completeness and accuracy of facility grievance logs. The DGC reviews grievance logs when creating quarterly reports. The DGC generally receives and reviews specific facility grievance files only when a grievance escalates to an appeal. During an interview with staff regarding the inmate grievance process, the DGC provided an inaccurate description of how grievance files were maintained at KCF because she was not familiar with the facility's actual file-maintenance practices.

The grievance logs do not include all information required by AR 406, including documentation of the inmate's acceptance of the resolution. Grievance logs are maintained as consistently formatted Excel spreadsheets in ADOC's OneDrive. However, the logs do not fully comply with AR 406 because they omit required data fields, including the column documenting the inmate's acceptance of the resolution. According to the DGC, the omission of this field was intentional because the information is considered repetitive and captured on another form. While the DGC is currently the sole user of the grievance logs, providing access to other ADOC leadership could improve oversight and accountability. Access and review of grievance data could also allow leadership to identify trends and recurring concerns, enabling informed decision-making and the development of solutions that benefit both inmates and ADOC.

Recommendation: ADOC should ensure its policies related to the DGC establish consistent procedures regarding the maintenance of inmate grievance files across all facilities, reviews how each facility administers the inmate grievance process, and the implementation of ongoing monitoring of IGOs' and facilities' compliance with AR 406. ADOC should also monitor the DGC's completion of these responsibilities. These measures should ensure adherence to the policy's purpose: "to encourage the efficient, timely, and effective reporting and lowest-level administrative resolution of inmate grievances in facilities through clear and equitable administrative procedures."

Warden's Responsibilities

AR 406 requires each facility to maintain a SOP for implementing the inmate grievance process. Additionally, a restricted AR requires each facility to maintain a paper copy of its SOP in its law library. KCF's SOP regarding inmate grievances, adopted on June 12, 2026, states that inmate grievance forms must be readily available in all housing units and in the law library, as well as through approved electronic means. According to ADOC staff, KCF did not have an SOP before June 12, 2026; therefore, AR 406 governed the grievance process until the SOP was adopted.

Issue noted: KCF did not adopt the required SOP until after ADEPA requested it. During the facility inspection, grievance forms were not consistently available in housing units or shift offices, and no electronic submission option was available. AR 406 stipulates that grievance forms must be provided in the law library and shift office, with inmates given unimpeded access to them. Currently, inmates at KCF must request a form from a CO to complete and submit a grievance. This may increase the risk of retaliation if an inmate must request a grievance form from the staff member against whom they intend to file the grievance.

AR 406 also requires facilities to appoint both an IGO and an IGC to oversee the grievance process. KCF had an IGO but no IGC. The IGO was responsible for multiple duties in addition to the grievance function. According to the DGC, facilities generally do not have IGCs. The absence of both designated positions, as required by AR 406, undermines the separation of responsibilities and the integrity of the grievance process.

Recommendation: The Warden, or the Warden's designee, at KCF should ensure the newly adopted SOP governing the inmate grievance process is implemented consistently. The SOP should be made available to all inmates as required to ensure they understand the grievance process and their rights under it. KCF should also ensure the SOP accurately reflects the process being followed at the facility, rather than describing procedures that exist only on paper. ADOC should diligently monitor these activities to ensure inmates in all facilities can obtain resolutions to their grievances through clear and equitable administrative procedures.

Other Issues with Inmate Grievance Process

Issue noted: The IGO at KCF performs all clerk-related duties, including retrieving and logging grievance submissions, without a secondary review to verify submissions are complete and accurately recorded. In restrictive housing, COs collect grievances in sealed envelopes and deliver them to the IGO. However, no independent process is in place verifying grievances are properly collected, filed, and logged, including when a staff member is the subject of a grievance.

AR 406 provides staff training on the inmate grievance process shall be included in initial employee orientation and in-service training. During an interview with ADOC staff, the staff indicated the DGC provides grievance training based on prior experience, and grievance training was included in the 2024 in-service training program. However, ADOC staff did note identify any grievance process training conducted since the 2024 in-service program. Further, the training video provided by ADOC did note accurately describe the grievance process currently in place.

Recommendation: ADOC should ensure that KCF consistently follows the inmate grievance process established by AR 406 and the facility's newly adopted SOP. KCF should either assign separate individuals to perform the IGO and IGC functions as prescribed in AR 406 or combine these responsibilities into one position. ADOC and KCF should establish monitoring standards and an independent review process for collecting, logging, filing, investigating, and resolving grievances. These safeguards should also ensure that grievances involving staff are handled and monitored without improper interference.

ADOC's central office staff should monitor KCF's compliance and provide standardized training on the grievance process as part of employee orientation and in-service training. Before delivery, ADOC should review and update the training materials and video to ensure they accurately reflect AR 406, the current SOP, and the process actually followed at KCF. ADOC should periodically assess the effectiveness of this training and its implementation to ensure staff understand and consistently apply all parts of the grievance process.

Grievance File Maintenance

KCF's grievance logs were reviewed by ADEPA, and a sample of grievances submitted by inmates was selected for testing to ensure they were handled in accordance with policy. Under AR 406, files must be organized by assigned grievance number and include investigation documents, videos, movement reports, emails, and resolution notes.

Testing of grievances filed at KCF identified some organizational issues with the files, although all necessary information was present. Because the IGO had not received specific training on maintaining grievance files, she developed her own system, which was effective. The testing showed that, for the most part, grievances were documented as having been handled promptly and in accordance with the AR.

The IGO appeared to give substantial care and consideration to resolving issues with inmates. She was highly knowledgeable about each grievance selected for testing and could recall specific details about the circumstances and how each matter was handled, including both positive and negative aspects.

Issue noted: The investigation form required by AR 406 is not being used. AR 406 requires all investigative work be completed and documented using ADOC Form 406-E Grievance Investigation Form. It is noted that the Grievance Investigation Form duplicates information found on the Inmate Grievance Form. This appears to be an ADOC-level issue rather than a KCF-specific issue, and ADOC should consider revising or removing the redundant form requirement.

The grievance form does not provide a designated space for the inmate to record the date on which the response was received. This omission makes it difficult to verify whether the IGO provided the grievance resolution response within the 10-day period required by AR 406. Files did not consistently contain resolution notes and other required documents. AR 406 states, "The IGO shall process and maintain the grievance documents in the respective file." Although all documents were not always maintained in the grievance files at the time of review, all pertinent documents were ultimately provided.

Testing of grievance files by ADEPA at KCF identified a grievance concerning an inmate's dentures, which were reportedly lost during a visit to a local hospital. Although the matter was not grievable under AR 406, the IGO contacted the hospital's lost-and-found in an effort to locate the dentures. Because his dentures could not be located, the inmate was provided a form to file a claim with the Board of Adjustment. However, this remedy did not address the immediate need for replacement dentures while the individual remained incarcerated. ADOC staff also reported that, at the time, the dental care provider's policy generally limited denture replacement to once every five years and did not provide an exception under these circumstances. Even if the inmate was successful with a claim with the Board of Adjustment, he cannot use funds to purchase new dentures while incarcerated with ADOC.

Additionally, four grievances in the sample selected for testing had resolutions that were appealed by the inmate. Two issues were identified:

- **Appeal #1:** The response to the appeal was not issued within the required timeframe. The AR states: "Within sixty (60) business days following receipt of the appeal, the DGC shall review the matter…and make a final decision on the merits, remedies, and request in the grievance." The appeal was filed on October 24, 2025, and received by the DGC on October 27, 2025. The response letter was dated January 26, 2026, and the appeal was signed on January 28, 2026.
- **Appeal #2:** It is unclear whether the inmate received the appeal response timely based on the documentation maintained by ADOC and KCF staff. The appeal was filed by the inmate on August 8, 2025 and received by the DGC on August 12, 2025. The DGC's August 13, 2025, response stated the appeal should have been submitted on July 15, 2025, and was 18 days late, so no action was taken per AR 406. The appeal form initially provided had no inmate signature. After a follow-up by ADEPA on August 26, 2026, the DGC and IGO had a signed copy from another facility, but the inmate did not date the form upon signing.

Recommendation: KCF staff should maintain a complete, organized file for each grievance, including the original submission, investigation documents, response and resolution notes, appeal documents, proof of receipt or delivery, and any other supporting records.

ADOC should establish and enforce standardized documentation requirements for the investigation, processing, and resolution of inmate grievances. ADOC should revise or eliminate the redundant ADOC Form 406-E Grievance Investigation Form, as appropriate, and ensure the required form or an approved alternative clearly documents the investigative steps performed, evidence reviewed, staff consulted, findings, resolution, and any corrective action taken. The inmate grievance form should also include a designated space for the inmate to record the date the response was received so compliance with the required response time frames can be verified. ADOC staff at central office and KCF should conduct periodic reviews and provide ongoing oversight to confirm grievance files are complete, accurately dated, consistently maintained, and sufficient to demonstrate the work performed by staff in resolving each grievance.

CONSTITUENT SERVICES

Information from the Constituent Services database maintained by ADOC was reviewed for submissions involving KCF. It was noted that the database does not store documents; rather, it serves as a communication log used to record the resolution provided or obtained for each inquiry or submission. KCF does have a Constituent Services liaison as required by statute; however, for testing purposes, we were only granted access to the ADOC Constituent Services Coordinator. ADOC staff explained that the facility liaison is a civilian who cannot move freely throughout KCF. As a result, ADOC staff are assigned certain investigative tasks and are responsible for gathering the necessary responses.

As previously noted, there is no AR or SOP in place concerning how to handle constituent services inquiries or submissions. Because no policy, procedure, or defined best practices were in place, ADEPA's review was based on the information observed during testing and an assessment of whether the practices appeared reasonable under the circumstances.

Issue Noted: There is a lack of documentation available to confirm actual steps taken by ADOC to come to the resolution noted in the database. ADOC's staff acknowledged standard forms exist for certain types of issues, but overall workflow documentation is minimal. For example, a wellness form is available to document the completion of a wellness check. During an interview with ADOC staff at the central office, staff indicated this form should be used to document the check was performed. However, testing indicated the form may not consistently be completed because of logistical challenges, including the need for a facility staff member to retrieve, complete, and return it to the liaison. It was unclear, even if completed, if and where the form would be maintained. General retention practices regarding documentation related to constituent services are unclear.

As a second example, an inquiry was marked completed within 1 hour of being received even though the documented resolution stated only that the information submitted had been forwarded to a captain for further review and the liaison was awaiting a response. There was no documentation that a response was received, that additional follow-up was conducted to obtain one, or that an explanation was provided for why the matter was considered complete if it was still awaiting a response.

As a third example, one inquiry was marked as resolved in less than 24 hours even though the documented resolution stated, in part, that "Central Records are the ones to speak with regarding issues with time and/or potential release dates." It is unclear whether the constituent was instructed to contact Central Records, whether the liaison contacted Central Records on the constituent's behalf, or whether any additional action was taken. The available information does not document any follow-up or provide a clear explanation of how the inquiry was resolved. This seems to be an incomplete resolution rather than a documented conclusion to the matter.

The information recorded in the database under "resolution" is inconsistent. For some inquiries, the entry describes the action taken to address the matter. For others, it records only the general email response, or other communication presumably sent to the constituent. Because the database does not consistently distinguish between actions taken and communications provided, it is difficult to determine how each inquiry was actually addressed or resolved.

When follow-up required a telephone call to the constituent or to an individual on the inmate's allowable call list, the common practice was to make two calls, leave no voicemail, and record the attempt as "unsuccessful" if no one answered. However, there was no written policy or rule provided to define what constitutes an "unsuccessful" call. There is no documented guidance regarding how many, if any, follow-up attempts should be made, whether a voicemail should be left, what information should be included in a voicemail, or when the matter may be considered closed. Without clear standards, the database entries do not demonstrate whether reasonable efforts were made to reach the individual. This practice appears inconsistent with the supportive purpose of Constituent Services.

The database used to track inquiries and submissions received by phone, email, or ADOC's web-based form includes timestamps for when each inquiry was received and when it was marked completed. Testing identified instances in which an inquiry was marked completed before it was recorded as received. Other inquiries were marked resolved within as little as two minutes of receipt. A completion time of two minutes does not appear sufficient to conduct a thorough wellness check, as was the case here, or otherwise ensure a reasonable and appropriate resolution was reached.

This information is used in monthly reports submitted to the JPOC as a measure of Constituent Services' performance. Accordingly, the database information should be accurate, complete, and supported by reliable timestamps.

Recommendation: ADOC should establish clear, consistent guidance defining what constitutes a resolution and when an inquiry may be considered complete. The guidance should recognize that Constituent Services is intended to address concerns raised by individuals outside the facilities in a manner that supports the safety, well-being, and needs of inmates inside ADOC facilities.

ADOC should also define the information that must be documented in the inquiry notes and resolution fields. At a minimum, documentation should identify the concern raised, the steps taken to investigate or address it, the individuals or departments contacted, any response received, communications provided to the constituent, and any required follow-up. These standards should apply consistently at KCF and across all ADOC facilities.

Additionally, ADOC should establish reasonable completion standards and time frames that allow staff to conduct meaningful investigations, complete wellness checks, obtain necessary responses, and communicate accurately with constituents. An inquiry should not be marked complete while a response or required action remains outstanding unless the record clearly explains the interim status, the reason for closure, and any additional follow-up planned. The guidance should also address telephone follow-up attempts, voicemail procedures, retention of supporting documentation, and the use of reliable receipt and completion timestamps.

These standards should provide accountability without creating inflexible deadlines that undermine the purpose of Constituent Services. The objective should be to ensure concerns are addressed thoroughly and documented accurately, while allowing sufficient time to reach a resolution that is meaningful and beneficial to the constituent, ADOC, and the inmate inside the facility.

MEDICAL/MENTAL HEALTH SERVICES

Medical Services

Inmate Medical Privacy

Inmate medical privacy should be considered when inmates are in a medical exam room. Per the ***Code of Federal Regulations***, Title 45, Section 164.530(c)(2)(ii), the HIPAA Privacy Rule standard for safeguards, states that, "A covered entity must reasonably safeguard protected health information to limit incidental uses or disclosures made pursuant to an otherwise permitted or required use or disclosure."

Issue Noted: During the facility inspection, inmates were observed sitting, standing and walking directly outside an exam room with the doors open while a patient was receiving medical services. An inmate was on an exam table without a closed privacy curtain and the door was open. This issue was also noted in inmate surveys.

Recommendation: To ensure patient privacy and confidentiality, ADOC should implement safeguards that securely protect all conversations and evaluations between patients and medical staff to prevent unauthorized access or inadvertent disclosure.

Infirmary Condition

According to ADOC staff, the infirmary is cleaned every 8 hours by inmate runners. The NaphCare Contract Agreement, that incorporates the requirements outlined in ADOC-RFP 2022-04, states, "The ADOC provides support for cleaning, which includes the use of Inmate labor and equipment. Vendor is responsible for consumable medical cleaning supplies, such as disinfectants for instruments and medical equipment. Maintaining cleanliness for all Healthcare areas within ADOC is mandatory. Vendor will have ultimate responsibility for the assurance of cleanliness with cooperative support from the ADOC." Additionally, the contract states, "The ADOC provides environmental services for pest control. Vendor is responsible for maintaining sanitary conditions in all Healthcare areas within a Facility." Further, the contract states, "Vendor is to communicate with the Facility Wardens, or their designee of any cleaning needs, pest control, or physical building repairs related to the health and well-being of staff and Inmates. Additionally, Vendor's Facility Administrator or Manager is to notify their respective ADOC Clinical Regional Manager."

Issue Noted: During the facility inspection, significant concerns regarding the cleanliness and safety of the infirmary were observed. The infirmary was notably hot and had the outside door open. There was evidence of bugs found in and around the microwave. Dirty laundry was on the floor, and the shower area contained broken tiles and malfunctioning shower heads, with water that could not be shut off. The tub was visibly dirty, containing a mop bucket, and the floors throughout the infirmary appeared to have gone without sweeping and mopping for some time. Windows were noticeably dirty, and additionally, file folders were taped to the nursing station windows obstructing visibility into the infirmary. Collectively, these conditions posed heightened risks for the inmates housed in the infirmary dorm, and particularly those recovering from illnesses.

Recommendation: ADOC should ensure the infirmary is consistently well ventilated and temperature controlled to promote patient recovery. ADOC should ensure the nursing area is free of visual obstruction into the patient area. While inmates are tasked with cleaning the infirmary, it is imperative that collectively, the vendor and ADOC actively supervise and enforce clean and safe conditions**.** ADOC should create cleaning checklists and daily cleaning logs to document and verify routine cleanings are completed and inspected by the vendor. The presence of pests within the infirmary and physical building repairs or maintenance needs should be documented and reported immediately by the vendor to ADOC.

Management of Medical Service Tools (Needles/Syringes)

The medical area at KCF houses various medical service tools that should be safeguarded. A restricted AR stipulates that needles and syringes should be locked away when not in use.

Issue Noted: On the day of the facility inspection, it was observed that the lab contained multiple needles and syringes, not actively being used, that were stored outside of a locked cabinet positioned directly behind the patient/inmate chair. Notably, the door to this room was open to the hallway where multiple inmates were awaiting medical intake processing. The lack of safeguards in place raises significant concerns regarding the security and control of medical service tools, as unsecured needles and syringes could potentially be accessed by unauthorized individuals and inmates.

Recommendation: ADOC should ensure the vendor and KCF staff are in compliance with the AR by ensuring all needles and syringes are kept in a locked cabinet, drawer, or closet. Securing these types of medical service tools will help eliminate certain safety concerns regarding attempted misuse.

Institution Newsletter Access

ADOC's Health Services – *Inmate Admission and Orientation Handbook* states, "Health service appointments, which include medical, dental, mental health, and other health service activities, are posted daily in the institution newsletter. The appointments listed will be for the next day. It is your responsibility to check the newsletter for appointments daily and to attend all scheduled appointments. Failure to report for a scheduled appointment may result in disciplinary action and/or a co-pay charge."

Issue Noted: During the facility inspection, an inmate stated the only way he knew when he had a medical or mental health appointment was when the officer came to get him for the appointment. An ADOC staff member was present and stated the appointments are included in the newsletter available on the inmates' PEDs. ADEPA asked the inmate to show the newsletter on his PED that day, and he had difficulty finding it. When an officer showed him where it was located, there was no newsletter available for that day. It was approximately 2:00 p.m. when this occurred. This instance indicates newsletters are not provided timely to inmates and that inmates may need more training on how to use PEDs to view important medical and mental health appointments. A newsletter with the appointment information on it was never produced during the facility inspection. Also, it should be noted that we received numerous responses from the surveys that PEDs were not reliable or available and there were not enough charging devices for the tablets.

Recommendation: ADOC should ensure inmates are adequately and timely notified of all scheduled medical and mental health appointments. Due to lack of access to PEDs for all inmates, ADOC should have multiple locations where the newsletter is posted and uploaded in a consistent and timely manner. At a minimum, if the only means of notification is through the inmate's PEDs, procedures should be in place to ensure inmates have access to a PED and know how to use and access pertinent information on them. There should also be reliable mechanisms in place to charge PEDs to ensure inmates have access to know when medical and mental health appointments are scheduled.

Mental Health Services

Mental Health Referrals

AR 609 outlines the processes for initiating and responding to mental health referrals, including requirements for both referral pathways and timeliness. Inmates, staff, and constituents may initiate referrals through written or verbal requests, which must be documented and collected in accordance with established procedures. A designated triage nurse is required to review and classify each referral as emergent, urgent, or routine at least once per shift, and to notify the appropriate mental health staff within specified timeframes. Emergent referrals require mental health services as soon as possible and no later than 4 hours from determination, with constant observation initiated immediately. Urgent referrals must be addressed within 24 hours, and routine referrals must be addressed within 14 calendar days. Referrals must be logged, appropriately routed, and retrieved by mental health staff within prescribed timeframes to ensure timely assessment and service provision.

Issue Noted: Data was requested from ADOC regarding the number of inmate, staff, and constituent mental health referrals at KCF, including the total number of each type of referral and the number that resulted in mental health services being provided. ADOC provided data on inmate referrals in a report labeled "Kilby MENTAL HEALTH Referrals." When this report was compared to the "Outpatient Activity Report" also provided by ADOC, the monthly inmate referral numbers did not agree. ADOC was unable to explain this discrepancy.

During the facility inspection at KCF, mental health staff provided the last three months of referral logs for review. Based on the documentation reviewed, the referrals listed on these logs appeared to be addressed timely. According to mental health staff at KCF, routine requests are addressed within 14 days, typically averaging 3 to 4 days, and urgent requests are seen within the hour and hand delivered by the triage nurse when received. Additionally, the mental health referral box is reportedly checked at least twice daily by the triage nurse, and a nurse is on staff on weekends if mental health services are needed when other staff are unavailable.

Based on the documentation reviewed, referrals placed in the referral box or otherwise delivered to mental health staff appear to be handled appropriately. However, a potential issue exists if inmates provide referral forms to an employee to submit to medical, which the Mental Health Director confirmed can occur. We were unable to determine what safeguards, if any, prevent an employee from accidentally or intentionally failing to submit such a referral form.

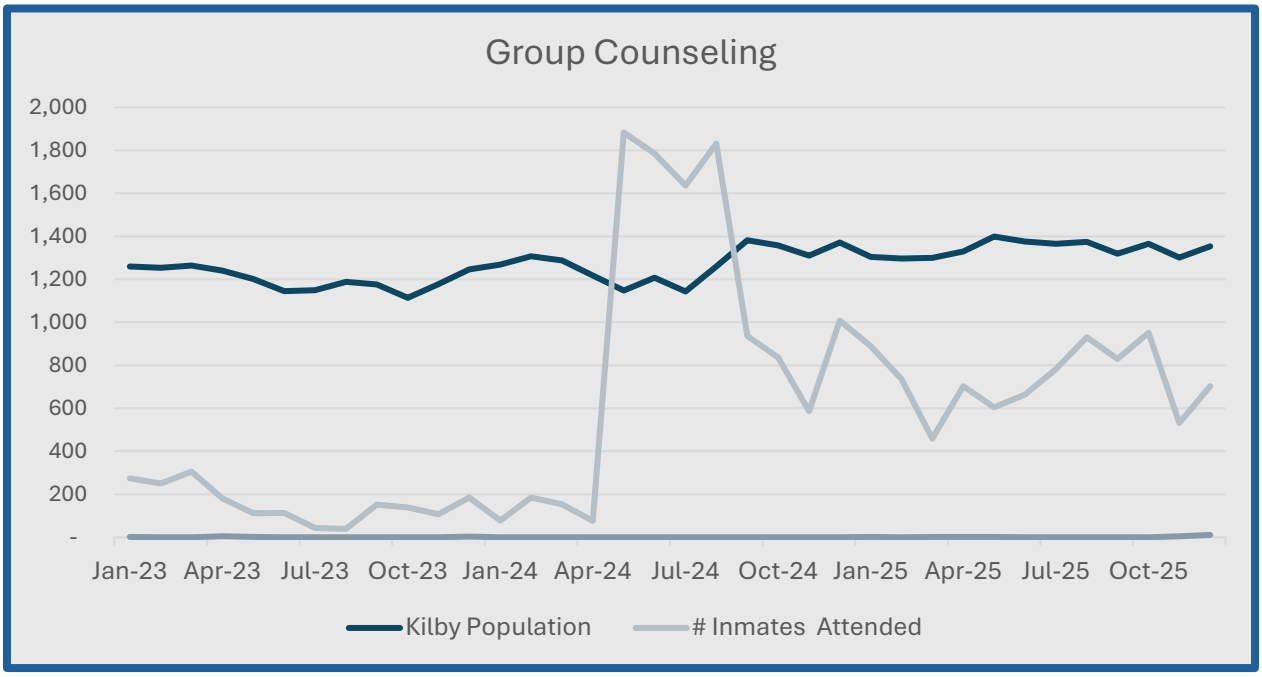
Recommendation: ADOC should ensure the data collected on the number of mental health referrals is accurate and consistent across reports in order to validate the ADOC reporting process. ADOC should also ensure all inmates have access to mental health referral forms and submission boxes, and that a process is in place to verify all completed forms are triaged and addressed timely and appropriately so that inmates are assessed for mental health services as needed and adequate mental health services are provided to all inmates.

Outpatient Mental Health Services

AR 623 addresses Outpatient Mental Health Services, including group and individual counseling sessions. The AR requires that group programming be scheduled at each facility, that individual counseling be completed at least once every 90 days, and that programming be provided at a minimum once every 7 days. Group and individual counseling sessions are to be provided in accordance with each inmate's treatment plan for those on the mental health caseload.

According to a crisis counselor during the facility inspection at KCF, group and individual sessions are held weekly, although participation is voluntary, and the group sessions focus on anger and stress management. Further clarification from the Mental Health Director at KCF indicated that individual sessions are conducted as outlined in inmate treatment plans and generally run from 30 to 60 days. Group sessions are also scheduled according to treatment plans and typically last 8 to 12 weeks, depending on the program. Individuals who complete the sessions receive certificates indicating successful completion. The Mental Health Director at KCF stated these sessions are available to all inmates, not only permanent-party inmates at KCF.

Issue Noted: The review of Outpatient Activity Reports provided by ADOC from January 2023 through December 2025 (see chart), identified significant inconsistencies in the numbers reported for inmates attending group counseling. Based on the figures provided, at times the reports appeared to reflect the total number of inmates participating, while at other times they appeared to reflect the total number of sessions attended, as some reports listed attendance figures that exceeded the total inmate population. As a result, we were unable to determine the actual number of inmates participating in counseling sessions. To effectively manage mental health counseling services, ADOC and KCF should maintain accurate and comparable data on the number of inmates attending group counseling.



Recommendation: Consistent data should be reported of the number of inmates attending group counseling sessions to help ensure adequate sessions are being offered for the inmate population at KCF.

Substance Abuse Programs

Addressing substance use disorders among inmates is a critical factor in promoting safety, rehabilitation, and successful reentry. AR 651 establishes the policies and procedures governing the identification and treatment of inmates with potential substance use disorders and outlines the referral process for Substance Use Disorder Treatment (SUT) services. Referrals for SUT may be initiated by the healthcare vendor or ADOC staff, inmate, or court order.

Issues Noted: Substance abuse programs are not currently offered at KCF. The KCF Mental Health Director stated that she believed this was the greatest area of need within the facility's mental health program. We requested documentation identifying the number of KCF inmates on the waitlist for SUT programming, and in October 2026 received a single-page report labeled "Inmates Currently on Wait Lists Statistics," indicating "KCF Total: 13." No additional information was provided to show the date for which this figure was valid or whether this number reflected typical waitlist levels or was higher or lower than usual.

ADOC Quarterly Statistical Reports obtained from ADOC's website were used to determine the number of participants enrolled in SUT programs system-wide and the number of program completions. We requested data on the graduation and completion rates for each program offered; however, this information was not provided. We also asked whether ADOC monitors the success rates of these programs and were informed that ADOC does not do so and that there are repeat participants in the programs.

Recommendation: ADOC does not currently provide SUT programs at all facilities. Substance Abuse Treatment Programs are an important component of rehabilitation for inmates, and some form of SUT programming should be available at all facilities and to all inmates, including KCF. As such, the feasibility of implementing SUT programs KCF should be evaluated. Additionally, to ensure the effectiveness of these programs, data on program completions and repeat participants should be collected and monitored. Finally, the number of inmates on program waitlists should be evaluated to determine whether additional programs are needed or whether existing programs are being utilized efficiently.

PROGRAMMING/REENTRY

Educational Programming

As noted in the Overview section of this report, 10 of the 14 major correctional facilities currently offer career technical education programs through J.F. Ingram State Technical College.

Issue Noted: At present, the College is only able to provide Adult Basic Education services at KCF. Consequently, inmates at KCF do not have access to career technical educational programs that could equip them with marketable job skills, enhance their employability upon release, and help reduce recidivism.

Recommendation: Although there are known barriers to program expansion including physical plant limitations, ADOC should evaluate each barrier and determine the feasibility of expanding educational offerings at KCF to include programs that can equip inmates with marketable job skills, such as career technical education programs.

Rehabilitative Programming

During an interview with ADOC personnel, the personnel indicated each major facility has slots for 1 or more reentry employees. Documentation of who the reentry employee(s) are at each facility was requested.

Issue Noted: Documentation received revealed KCF does not have a dedicated reentry employee. At KCF, the individual responsible for teaching rehabilitative workshops such as Active Adults, Values, and Coping Skills also has the added responsibility of evaluating all inmates at intake to determine the programs that would best suit them such as trade school, GED, Anger Management, etc. In addition, the employee administers tests to determine an incoming inmate's abilities and whether they need special services. This individual is also responsible for ordering social security cards and birth certificates prior to release. The number of duties she is required to perform at KCF is due to the lack of an employee that is dedicated to reentry services.

During an interview with the KCF employee, the employee indicated the last time she held a workshop, approximately 120 inmates signed up. However, she is only able to take 20 inmates at a time and prefers them all to be from the same dorm. The workshops last 6 weeks. During the interview, the employee was asked whether she retains records, including sign-in sheets of each workshop she conducts, and the employee indicated that they do retain this type of documentation. Information documenting the number and types of rehabilitative programs along with the attendees was requested from ADOC. A general list of days and times classes are conducted was provided, but a detailed listing of actual dates classes were conducted during the period requested was not provided. Further, the sign-in sheets that were requested were only provided for one date in August 2026 and three dates in September 2026. As a result, we could not determine the amount and participation of programming provided. However, the lack of an employee dedicated to reentry services limits the number and variety of rehabilitative programs available to inmates at KCF.

Recommendation: ADOC should consider hiring an employee at KCF that is dedicated to reentry services such as rehabilitative programming. Providing necessary reentry services could be vital to lowering recidivism rates.

A KCF staff member responsible for teaching workshops such as Active Adults, Values, and Coping Skills was asked how many classes each workshop contains and how many classes an inmate can miss and still receive a certificate for participation. The employee indicated the classes are held once a week for 6 weeks. The employee also indicated the inmate could “maybe miss 3 classes” and still receive a certificate explaining there are legitimate reasons why an inmate may not be able to attend.

Issue Noted: It does not appear ADOC has established formal policies or standardized criteria governing the level of participation required for an inmate to receive a program completion certificate. Based on information provided, the determination is made at the discretion of the individual instructor facilitating the course. Records related to class attendance and participation were requested to assess whether certificates are awarded and issued consistently. The requested records were not provided.

Recommendation: ADOC should have requirements which include the number of classes an inmate must participate in to receive a certificate. Additionally, ADOC should require records on class enrollment and attendance be maintained and evaluated for effectiveness.

Other Reentry Services

Reentry Program

ADOC's website describes a program that includes 6 life enrichment modules offered as a prerelease program to inmates who are within 30-90 days of release. The goals of the program are listed as decreasing the overall prison recidivism rates and overcrowding, promote public safety for the general community, reunite parents and children, decrease public health and social disparities within offender populations, and offer referral linkages to inmates and ex-offenders transitioning back into the community.

Issue Noted: The KCF employee who handles reentry duties was asked how this program is implemented at KCF. The employee indicated this reentry program is not currently available at KCF.

Recommendation: ADOC should assess the feasibility of implementing the prerelease life enrichment program described on its website at KCF. Because this program is intended to reduce recidivism, improve public safety, strengthen family reunification, and connect individuals with critical reentry resources, ADOC should evaluate the barriers preventing its availability at KCF and develop a plan to establish the program for inmates within 30–90 days of release or earlier.

Identification

The ***Code of Alabama 1975***, Section 14-10-1(b), requires ADOC to provide documentation for identification, including a social security card and a birth certificate, to inmates. AR 453 addresses social security cards and birth certificates and requires the Facility Head/designee to designate individuals for ordering replacement social security cards and certified birth certificates.

Issue Noted: During an interview, the staff member responsible for obtaining social security cards and birth certificates for inmates at KCF stated that these documents are requested only for inmates who are reaching the end of their sentences. According to the employee, this practice is followed because they are not informed of the release dates for inmates who are subject to mandatory release. As a result, inmates released through mandatory release may not receive the same level of assistance in obtaining essential identification documents prior to their release.

Records relating to social security cards and birth certificates were requested and revealed they were not ordered for inmates reaching end of sentence from April 2026 through August 2026. The KCF employee responsible for ordering the birth certificates and social security cards confirmed she was unable to perform that duty during that time period due to other responsibilities. The employee indicated she obtained help from an employee at another facility in August of 2026 to perform this duty and hoped the individual would return to help in the future.

As stated previously, the ***Code of Alabama 1975***, Section 14-10-1(b) requires ADOC, in conjunction with ALEA to assist inmates in obtaining a non-driver identification card. This requirement has been in place since 2021. Although a pilot program has begun relating to providing a non-driver identification card, the program has not yet expanded to KCF.

Recommendation: ADOC and KCF should comply with the ***Code of Alabama 1975***, Section 14-10-1(b) and AR 453 by providing social security cards, birth certificates, and non-driver identification cards to all inmates who have a need for this identification. Identification documents are critical for individuals transitioning from incarceration to the community, as they are often required to secure employment, establish bank accounts, obtain housing, and access government services and other essential benefits.

Audits of Identification Ordered

AR 453, which addresses inmate identification, requires the Facility Head to designate a staff member to conduct quarterly audits by checking at least 10% of the replacement social security card and certified birth certificate order list with the actual release roster.

Issue Noted: The quarterly audits performed since the requirement was put in place were requested and reviewed. The review showed that the audits are performed by the individual who is responsible for ordering the social security cards and birth certificates. Further, the audits obtained contained information without headers explaining the information, causing the reports to be confusing on their own without further questions. Last, the audits were not dated and did not appear to have been completed quarterly.

Recommendation: ADOC and KCF should comply with AR 453 by performing and maintaining quarterly audits of at least 10% of the replacement social security card and certified birth certificate order list with the actual release roster. Additionally, the information contained in the audit report should be clearly identified and understandable. Further, in order to adequately monitor compliance with the AR's requirements audits should be performed by an individual independent of the process being audited.

FACILITY INCIDENT REPORTING

IV. FACILITY INCIDENT REPORTING

USE OF FORCE

General Overview

ADOC has a restricted AR that provides all incidents that occur within ADOC's jurisdiction will be reported in a timely manner. Additionally, ADOC requires all documentation for use of force incidents to include information from all staff, victims and witnesses involved. "Use of force" is defined by ADOC in a restricted AR. Use of force is categorized in two different ways, planned and unplanned. The AR goes on to define planned use of force. Any use of force that does not meet the definition of a planned use of force is considered unplanned.

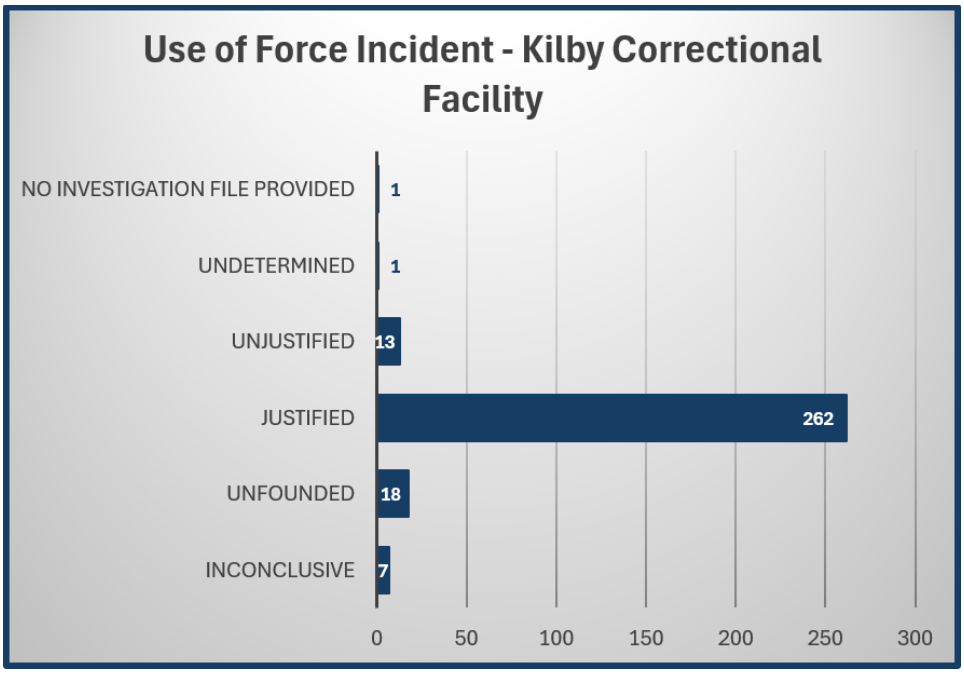
ADEPA's review of KCF files identified several different phrases to categorize the use of force incidents, such as Inconclusive, Unfounded, Justified and Unjustified. ADOC defines the different types of use of force incidents in their restricted AR.

As reported by ADOC, the total number of use of force incidents for all facilities reported for the time period October 1, 2023, through September 30, 2025, was 1,977 and the total number of use of force incidents referred to LESD by all facilities for the same time period was 2.

Facility Specific

KCF provided ADEPA a listing of use of force incidents from October 1, 2023 through September 30, 2025.

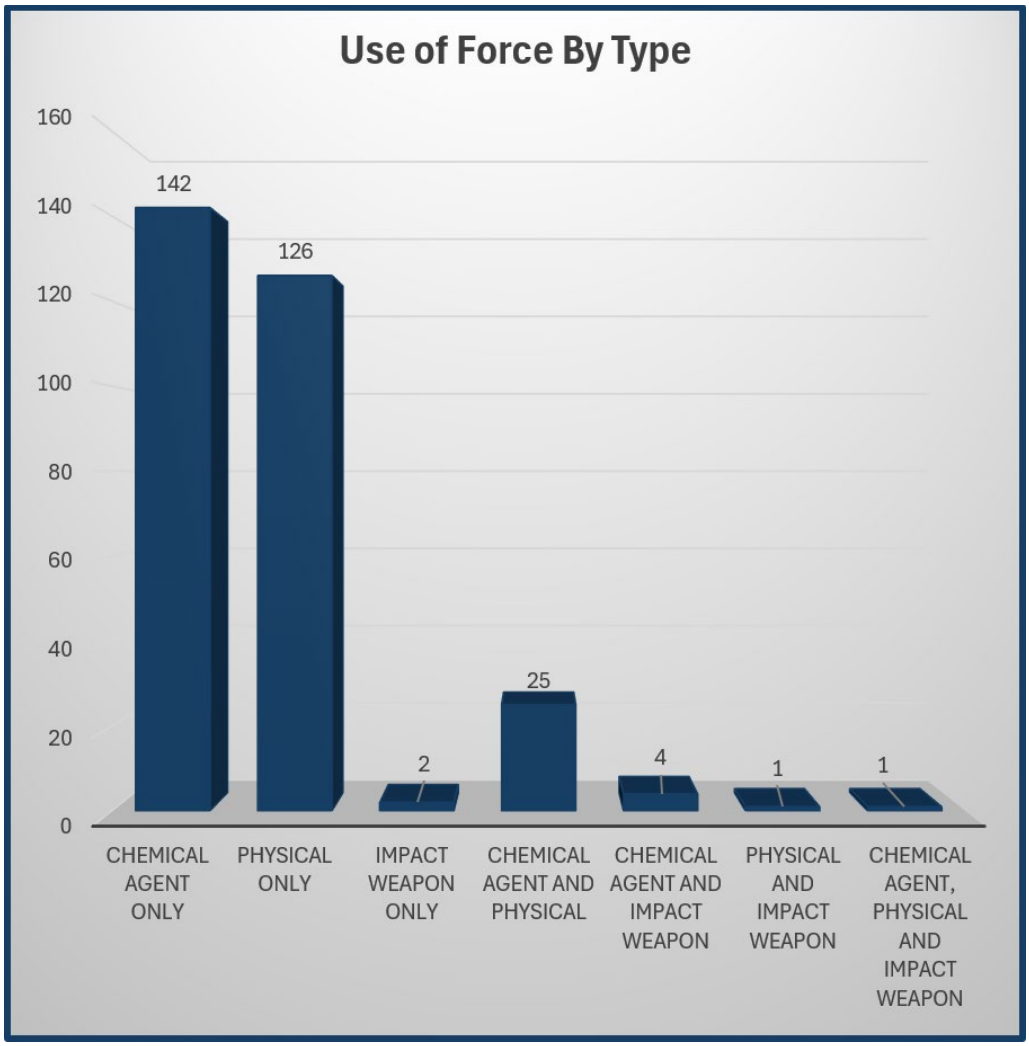
KCF reported a total of 302 use of force incidents. It was noted that of the 302 incidents, 7 were classified as Inconclusive, 18 were classified as Unfounded, 262 were classified as Justified, 13 were classified as Unjustified, 1 case did not state a final determination and recommended that LESD investigate further, and 1 case did not have any documentation.



There were no planned instances of use of force incidents noted during the review period. Additionally, LESD did not identify any use of force incidents that were referred to them by KCF for further investigation during the review period.

As shown on investigative reports, use of force incidents from KCF were grouped into one of three classifications: Chemical Agent, Physical, or Impact Weapon. ADOC defines a chemical agent and impact weapon in a restricted AR. The restricted AR did not define physical use of force.

A use of force incident may include more than one classification. For example, a use of force incident could be both chemical agent and physical. During our review of the 301 use of force incidents reported by KCF that had investigation files, the following instances were noted: 142 instances of only a chemical agent being used; 126 instances of only physical force being used; and 2 instances of only an impact weapon being used. Additionally, there were 25 instances noted in which the use of chemical agents and physical force occurred in the same incident. There were 4 instances noted in which the use of chemical agents and an impact weapon occurred in the same incident. There was 1 instance noted in which the use of physical force and an impact weapon occurred in the same incident. Lastly, there was 1 instance in which all 3 types of use of force occurred in the same incident.



ADEPA chose to review a sample of the use of force incident cases reported by KCF during the period of October 1, 2023 through September 30, 2025. All use of force incidents reviewed were considered unplanned.

Notifications for Use of Force Incidents

A restricted AR governs notifications of incidents. ADOC staff stated that to comply with this AR, the facilities will send out a notification known as a "Call Out." Additionally, ADOC staff stated the "Call Out" should be included in the investigation file.

Issue Noted: In our sample of use of force investigation files, 57% of the files did not include documentation where KCF staff sent a "Call Out" notification to the appropriate parties for a use of force incident.

Recommendation: ADOC and KCF should take the appropriate steps to document that the notification of a use of force incident has been sent to the required individuals at ADOC as required by the AR. Timely and accurate notification of incidents is essential for enabling ADOC staff to properly monitor and promptly investigate use of force incidents.

Supervisory Review of All Use of Force Incidents

A restricted AR also governs review of incidents by key ADOC staff.

Issue Noted: In our sample of use of force investigation files, 80% of the files did not include information to document KCF staff forwarded the preliminary review of all use of force incidents to the appropriate ADOC staff in a timely manner.

Recommendation: ADOC and KCF should take the appropriate steps to ensure all incident reports are forwarded to the appropriate ADOC staff, as required by the AR, and information is maintained to document compliance. The review of use of force incidents by appropriate ADOC staff helps to ensure investigations are completed and, if needed, appropriate corrective action is taken.

ADOC's *Use of Force Manual* governs the further review of use of force incidents and the timeframe in which the reviews should be conducted.

Issue Noted: In our sample of use of force investigation files, none of the files included information to document staff at KCF completed a review of the incident within 48 hours. Also, it was noted that the final facility review of the incident was not conducted within 48 hours. Lastly, there was no information provided to document the use of force investigation was completed and uploaded to ADOC's computer system within 10-days of the incident.

Recommendation: ADOC and KCF should take appropriate steps to ensure all incident reports are reviewed by the proper staff member in the timeframe required by the *Use of Force Manual*. Additionally, KCF should ensure all use of force investigations are uploaded to the computer system in a timely manner. Last, information should be maintained to document compliance with the *Use of Force Manual*. Compliance with the communication and documentation standards in the *Use of Force Manual* are critical to proper monitoring and corrective action being taken by ADOC staff.

During conversations with ADOC staff, ADEPA was informed the Regional Directors receive notifications of all use of force incident reports so they can perform monitoring to ensure all use of force incident reports are reviewed in a timely manner.

Issue Noted: In our sample of use of force investigation files, none of the files included documentation the Regional Directors monitored use of force incidents to ensure reviews were being performed in a timely manner.

Recommendation: Proper communication of incidents is essential to ensure Regional Directors can conduct appropriate monitoring. ADOC and KCF should take the necessary steps to ensure all monitoring activities performed by Regional Directors are thoroughly and properly documented.

ADOC's Office of Professional Standards (OPS) is required by a restricted AR to audit 10% of all use of force incidents. However, it was noted that OPS performed audits on 167 of the 302 incidents at KCF. This represents approximately 55% of all use of force incidents reported at the facility, exceeding the required 10% amount. Additionally, OPS audited all categories of use of force determinations (i.e., Justified, Unjustified, Unfounded, etc.).

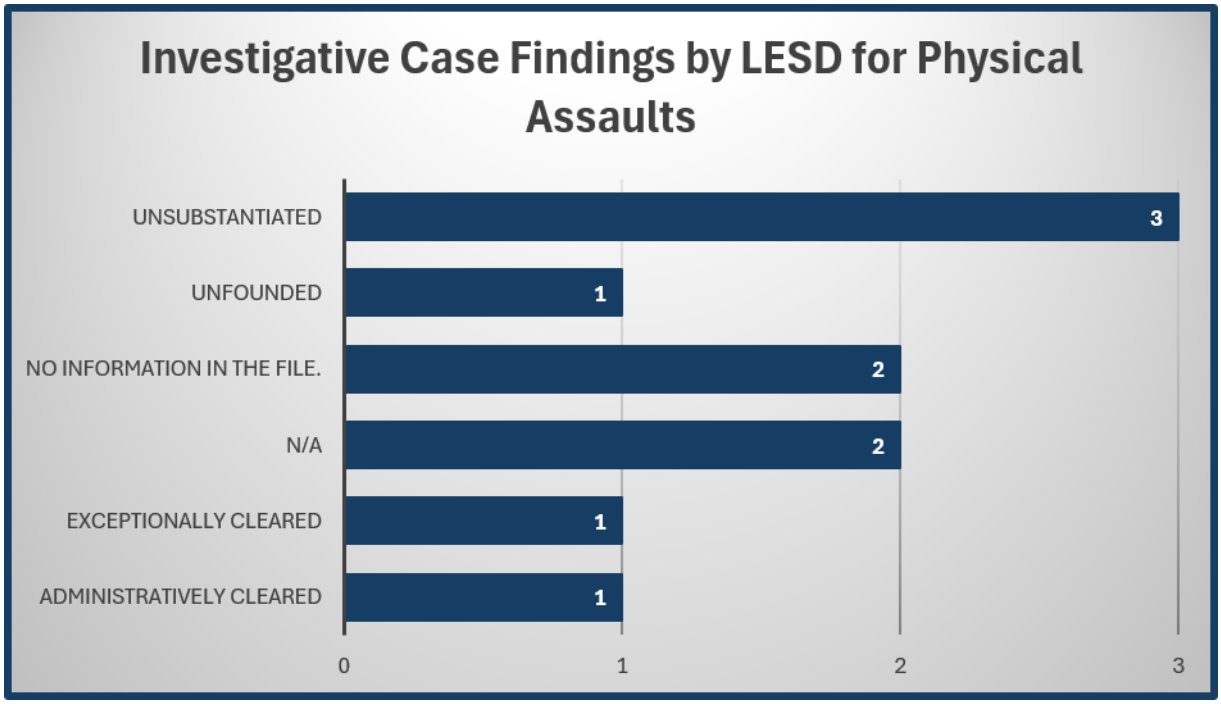
PHYSICAL ASSAULT

General Overview

A restricted AR defines physical assault as a willful attempt or threat to inflict injury upon an inmate giving the victim reason to fear or expect bodily harm. Per ADOC staff, if the victim of the assault receives serious to life threatening injuries, that incident is referred to LESD for investigation.

For the period of October 1, 2023, through September 30, 2025, there were 151 incidents of physical assault reported and investigated by KCF staff. Of these incidents, 10 were considered severe enough to be escalated to LESD for further investigation. Of the reported physical assault incidents, ADEPA randomly selected cases that occurred at KCF to review and also reviewed all cases investigated by LESD.

When investigating a physical assault, LESD will determine the case to be substantiated, unsubstantiated, unfounded, exceptionally cleared, administratively cleared or the findings were stated as not applicable. Clear definitions of these terms were not provided by ADOC. The statistics for the 10 cases reviewed by LESD are shown below:



For the files listed as "N/A", one was related to an incident where the physical assault was documented as the cause of death for the inmate-on-inmate assault. The other incident was closed due to LESD stating the case did not rise to the level of severity for their division to investigate.

Physical Assault Cases Investigated by KCF

Based on the documents reviewed, KCF staff properly reviewed and documented cases of physical assault in accordance with ADOC's restricted AR. Each incident had a narrative of the incident, a list of the inmate and/or ADOC staff involved, documentation of the injured individual(s) being taken to medical for assessment, statements from all parties involved if they were willing to make one, and how the inmates were separated in inmate-on-inmate incidents. For incidents involving the use of force by an ADOC staff member, KCF documented what caused the force, what force was used, and the related use of force report was included.

Issue Noted: In the physical assault cases ADEPA reviewed, there was no documentation in the incident reports that explained the result of the physical assault investigation. The incident reports only noted that disciplinary action was pending for the inmate(s) involved.

Recommendation: ADOC should consider adding the disciplinary outcomes and investigative findings to its incident reporting policy. Including this information in the official incident report helps demonstrate that a complete and thorough investigation was completed.

KCF Physical Assaults Referred to LESD

According to ADOC staff, when a physical assault results in significant or life-threatening injuries, the physical assault case should be referred to LESD for a full investigation for potential criminal charges being brought. In our sample of physical assault incidents reported at KCF, only 1 incident was considered to be significant, and the Incident Report stated the case was referred to LESD for further investigation.

Issue Noted: The case KCF staff noted as referred to LESD was not included in the list of physical assaults that were investigated by LESD. ADOC was not able to confirm whether this case was investigated by LESD, nor why it would not have been.

Recommendation: LESD should ensure each physical assault case resulting in significant or life-threatening injuries is properly and thoroughly investigated. If LESD makes the determination that no investigation is warranted, that decision and the rationale behind it should be documented with or within the incident report.

Physical Assault Incident Notifications

A restricted AR provides that all incidents assessed as significant should be reported promptly to various ADOC staff members including LESD's regionally assigned agents.

Issue Noted: In our review of LESD's investigations into incidents of physical assault, 60% of the cases did not include documentation to support KCF sent a notification of the incident occurring to the proper designees listed in the restricted AR governing this process.

Recommendation: KCF staff should be diligent in sending notifications to the proper personnel in the manner prescribed in the restricted AR. Documentation of this notification should be retained as evidence of proper procedures being followed by KCF. Proper communication of an incident occurring is critical to a timely investigation being conducted and the possible prevention of evidence being lost.

Incident Reports

A restricted AR requires an incident report be created to document the circumstances and available information relating to an assault.

Issue Noted: For 60% of the cases LESD investigated, there was no documentation in the file to document an incident report was created by LESD to detail the circumstances and available information relating to the incident.

Recommendation: ADOC should take additional steps to ensure the incident reports are included in the case file. If an incident report is not needed, or upon review, a case does not fall under the purview of LESD, documentation of the reasoning should be included in the file.

Documentation of Investigation Timeline

According to ADOC staff, if an incident of physical assault is referred to LESD for investigation, an agent should be assigned to the investigation within 24 to 48 hours in order to allow the investigation to begin promptly. Additionally, the investigation of an incident of physical abuse is required to be completed within 45 days, unless an extension is granted.

Issue Noted: For the cases reviewed, the following issues were noted:

- For 50% of the cases reviewed, there was no documentation that an agent was assigned and began working the incident.
- For 20% of the cases reviewed, the assignment of an agent to begin their investigation was beyond 48 hours.
- For 10% of the cases reviewed, the report was completed beyond 45 days.
- For 30% of the cases reviewed, there was no investigation report in the case file. Additionally, there was no documentation as to why the investigation report was not present.
- The investigation's close date was not documented for a case classified as closed for 10% of the cases reviewed.

If an investigation of an incident is not started and completed within an established timeframe, then there is the possibility that important information related to the incident would not be available for review.

Recommendation: ADOC should further develop its policies for LESD's investigations to create a standard investigation timeframe. Additionally, the policy should include a requirement for any deviations from the established investigation timeframe be thoroughly documented in the investigation case file.

INMATE DEATHS

General Overview

From October 1, 2023 through September 30, 2025, ADOC publicly reported 68 deaths at KCF on the JPOC Quarterly Reports. ADOC's LESD investigates each inmate death. Conversations with ADOC staff indicated LESD reports their investigative findings to the Grand Jury and District Attorney in the county where the facility the inmate is housed in is located. Deaths are investigated and reported regardless of whether the death was found to be natural, suspicious, or a homicide.

To perform testing of the death investigation files, ADEPA initially randomly selected a sample of case files to review. However, additional cases were added to the sample due to a discrepancy found in the inmate death list supplied by LESD. These incidents were reviewed to verify the proper procedures had been followed.

ADOC staff indicated inmate deaths are classified on investigation reports as Homicide, Overdose, Natural or Undetermined at the conclusion of an investigation. ADOC does not have a policy in place that defines the parameters for classifying an inmate death as a homicide, natural, overdose, or undetermined. Of the death cases reviewed, 17% were classified as homicide, 69% were classified as natural, 7% were classified as overdose, and 7% were classified as undetermined.

Issue Noted: ADEPA was unable to identify the policy ADOC uses in its review of inmate death cases that defines the parameters for classifying an inmate death as a homicide, natural, overdose, or undetermined.

Recommendation: ADOC should establish and implement policies to standardize their definitions for the classification of inmate deaths. Having an established policy for inmate death classification will allow for consistent application of the classifications and provide more accurate reporting to the public and policymakers.

Autopsies Performed

Currently, ADOC does not hold a contract with an outside entity to perform autopsies and is reliant on the Alabama Department of Forensic Sciences (ADFS) to perform the service. Per the ***Code of Alabama 1975,*** Section 36-18-2, ADFS is limited to reviewing cases that involve "unlawful, suspicious or unnatural deaths and crimes" as requested by a district attorney, coroner or other state official as outlined in the statute.

During interviews with ADOC's LESD staff, they stated that when investigating an inmate's death they would like to have an autopsy performed on each inmate that perished in the custody of ADOC. However, ADOC's LESD staff stated ADOC is not able to obtain autopsies from ADFS without the respective coroner or district attorney signing off on the request.

Issue Noted: In our sample of the death investigation files at KFC, 48% of investigations documented an autopsy was completed and a report was included in the file. An autopsy was not performed on inmates for the remaining 52%.

Recommendation: ADOC should evaluate whether it would be beneficial to enter into an agreement with an authorized entity to perform autopsies on all inmates who perish while in the custody of ADOC. This would enable ADOC to produce more definitive documentation regarding an inmate's cause of death.

It should be noted ADOC has attempted to contract with an outside entity to complete autopsies on all inmates. Per conversations with ADOC staff, no authorized entity responded to their inquiry.

Reporting of Inmate Deaths in ADOC Custody

Upon the death of an inmate in ADOC's custody, LESD conducts an investigation into the cause of the death. ADEPA was provided a listing of inmate deaths from October 1, 2023, through September 30, 2025, from LESD and a separate listing from KCF for the same time period. Additionally, a listing of deaths was compiled using the data reported by ADOC on the JPOC Quarterly Reports that were issued from October 1, 2023, through September 30, 2025. These 3 lists each had a different number of inmate deaths listed. The listing from LESD initially listed 66 deaths at KCF, while the listing from KCF listed 72 deaths. The Quarterly Reports' list included 68 deaths related to KCF. ADOC staff was able to provide additional information and clarification on the discrepancies in the number of deaths reported, and ADEPA staff was able to reconcile the differences in the reported numbers of inmate deaths. The listing differences were due to inmates being transferred to the Montgomery area for treatment at a free-world hospital then transferred to KCF's infirmary. This caused various deaths to be reported on multiple facility incident reports.

Issue Noted: The data tracking for inmate deaths is inconsistent across ADOC. Inconsistencies in data reporting can lead to inaccurate reporting by ADOC creating an environment of ambiguity where transparency is critical.

Recommendation: ADOC should standardize how all death cases are connected to a facility and should standardize how all data is compiled. Developing policies and standard operating procedures for how a death is connected to a facility will allow ADOC to be more transparent in their reporting of data and would also allow ADOC to produce more accurate, reliable, and understandable data in their public facing reports.

Incident Notifications for Inmate Deaths

A restricted AR governs the protocol for securing a scene and notifying appropriate staff. ADOC staff stated to achieve this notification, the facilities will send out a notification known as a "Call Out." Additionally, ADOC staff stated the "Call Out" should be included in the investigation file.

Issue Noted: In our sample of LESD Death Investigation files, 28% of the files did not include documentation to demonstrate KCF staff sent a "Call Out" to notify the appropriate parties of an inmate death.

Recommendation: KCF should take appropriate steps to document that the notification of an inmate death has been sent to the required individuals at ADOC as required by ADOC's restricted AR. Proper communication of an incident occurring is critical to a timely investigation being conducted and the possible prevention of evidence being lost.

Notification of ADFS, Coroner or other outside entities of an Inmate Death

A restricted AR requires certain notification of officials upon the death of an inmate.

Issue Noted: In our sample of death investigation files, 10% were identified as not having documentation of the Coroner, ADFS, or other outside entity being notified of a verified inmate death to initiate protocols for death reviews.

Recommendation: ADOC should take steps to ensure the appropriate officials are informed upon the death of an inmate in their custody. Failure to do so could impede the investigation into the incident and result in loss of evidence.

Toxicology Results Reports

According to ADOC staff, all inmates who die while in ADOC's custody are transferred to a funeral home, in Opelika, where the Lee County coroner conducts a blood draw and submits it to ADFS for a toxicology analysis. A copy of the final toxicology report is placed into the death investigation file as evidence to support the classification of the death.

Issue Noted: In our sample of death investigation files, 10% of the files did not include a copy of the toxicology report.

Recommendation: ADOC should ensure each death investigation file includes a copy of the toxicology report, so the classification of the death is properly supported by evidence collected during the investigation of the inmate's death. ADOC staff should be meticulous in their review of death investigation files to ensure all appropriate documentation is included in the file.

Initial Death Incident Reporting Timeframes

ADOC requires an incident report be completed by LESD for the death of an inmate within 24 hours of the time of the incident.

Issue Noted: In our review of death investigation files, 16% of the files reviewed did not include an initial investigation report completed by the LESD agent within the prescribed 24-hour timeframe.

Recommendation: ADOC should take steps to ensure the initial investigation report for an inmate's death is completed within the required timeframe. Additionally, supervising staff should review their respective staff's work to verify their reporting is being completed in a timely manner. The timely completion of death incident reports helps ensure evidence, such as witness statements and physical evidence, is collected timely and included as part of the investigation file.

Notification of Next of Kin

A restricted AR governs the notification of the next of kin after an inmate's death.

Issue Noted: Of the death investigation files reviewed, 7% of the files did not have documentation to demonstrate where ADOC attempted to reach the inmate's emergency contact or next of kin.

Recommendation: ADOC should document when its staff contacts or attempts to contact a deceased inmate's emergency contact or next of kin to inform them of the inmate's death so they may take responsibility for the inmate's remains. This documentation should be retained in the investigation files. Documentation of the communication is critical to ADOC management ensuring all inmates' emergency contacts or next of kin are properly notified.

Death Certificates

In reviewing the investigation files, it was noted there were no copies of the official death certificates retained by ADOC in the files. Upon inquiry, ADOC staff stated that ADOC does not obtain copies of the death certificates from the Alabama Department of Public Health due to the cost of the certificates. Additionally, ADOC staff stated that because an inmate is considered to be at the end of their sentence upon their passing, it would not be allowable for ADOC to add additional information to the files. Because ADOC does not obtain a copy of the death certificate, the final cause of death documented in the investigation file is determined by a review of the evidence obtained during the death investigation.

Issue Noted: Since ADOC does not obtain copies of the death certificates from the Alabama Department of Public Health, there is a possibility the cause of death noted in ADOC's investigation file could conflict with the official cause of death noted on the death certificate.

Recommendation: ADOC should consider partnering with the Alabama Department of Public Health to obtain copies of the death certificate for retention in the case file. Implementing this practice will allow ADOC to accurately report the cause of death for all inmates that pass away while in ADOC custody.

SEXUAL HARRASSMENT AND SEXUAL ASSAULT

General Overview

Sexual assault and harassment incidents and their reporting are governed by the Prison Rape Elimination Act (PREA) of 2003, which is a federal statute enacted to provide for the analysis of the incidences and effects of sexual abuse in federal, state, and local correctional institutions. ADOC has implemented the requirements of PREA through its adoption of AR 454 – *Inmate Sexual Abuse and Harassment.* AR 454 states, "The ADOC maintains a zero-tolerance policy against inmate sexual abuse, inmate sexual harassment, and custodial sexual misconduct. Any sexual conduct, whether inmate-on-inmate or employee-on-inmate, and whether consensual or forced, is strictly Prohibited."

According to AR 454, employees/staff who have any knowledge or suspicions, or who receive any information, including verbal, written, third-party or anonymous complaints concerning inmate sexual abuse, inmate sexual harassment, and custodial sexual misconduct, retaliation against inmates or employees/staff who report such an incident, or any employee/staff neglect or violation of responsibilities that may have contributed to an incident or violation, shall immediately report the incident. All allegations of sexual harassment are to be investigated. All allegations of employee/staff sexual harassment of inmates are to be referred to LESD for investigation. Allegations of inmate sexual harassment of an inmate will be referred to and investigated by the facility PREA Special Investigator/Institutional PREA Compliance Manager (IPCM).

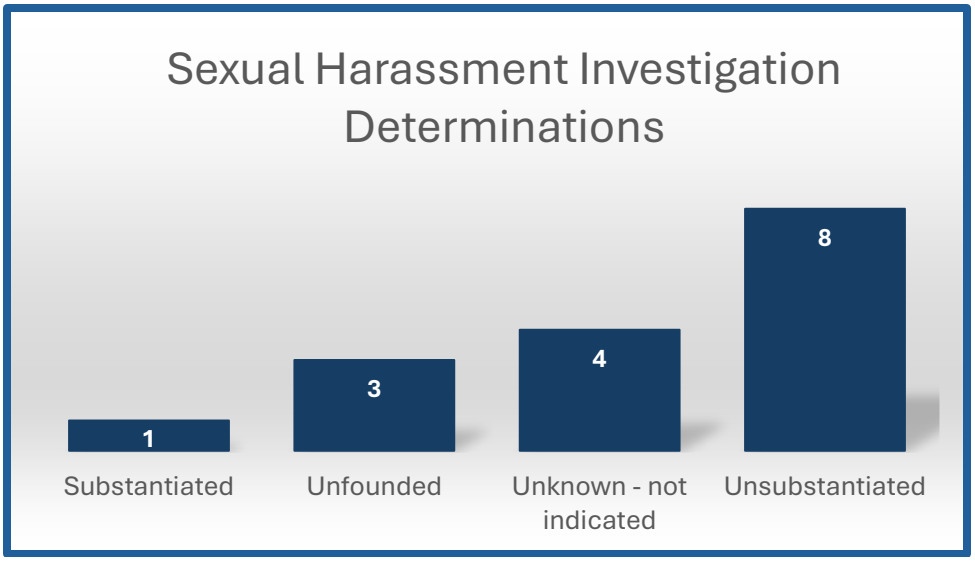
AR 454 provides that upon the completion of sexual assault and harassment investigations there are three different determinations that can be made.

- *Substantiated Allegation* – an allegation was investigated and determined to have occurred;
- *Unfounded Allegation* – an allegation was investigated and determined not to have occurred; or
- *Unsubstantiated Allegation* – an allegation was investigated and the investigation produced insufficient evidence, based on a preponderance of the evidence standard, to make a final determination as to whether the event occurred.

KCF underwent an official PREA Facility Audit during the period under review. However, it should be noted that the procedures performed during that audit differed from those conducted as part of this review.

Sexual Harassment

KCF provided a listing of sexual harassment allegations from October 1, 2023 through September 30, 2025. KCF reported only 16 allegations of sexual harassment for the time period. ADEPA reviewed all 16 sexual harassment incidents reported by KCF to document the final determination made regarding the allegations. Of the 16 investigation files reviewed, 3 were determined to be unfounded allegations, 8 were determined to be unsubstantiated allegations, 1 was determined to be a substantiated allegation, and 4 cases did not have a final determination documented.



Notifications for Sexual Harassment Allegations

AR 454 states, "Following the completion of an investigation into an inmate's allegation of inmate sexual harassment of an inmate, the inmate shall be informed in writing by the PREA Special Investigator/IPCM as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded. The PREA Special Investigator/IPCM will forward copies of the notification to the PREA Director and facility Warden."

Issue Noted: In our sample of sexual harassment allegation investigation files from KCF, 30% of the files did not include information documenting the PREA Special Investigator/IPCM forwarded copies of the notification of the determination of sexual harassment allegations to the PREA Director and Warden.

Recommendation: ADOC and KCF staff should take appropriate steps to ensure notification of the determination of sexual harassment allegations has been sent to the required individuals in accordance with AR 454. Without documented evidence that the final determination of sexual harassment allegations was submitted to the appropriate ADOC staff, there is a risk the inmate victim will not receive a completed investigation results letter and may not be informed of the investigation's outcome.

Monitoring Review of All Sexual Harassment Allegations

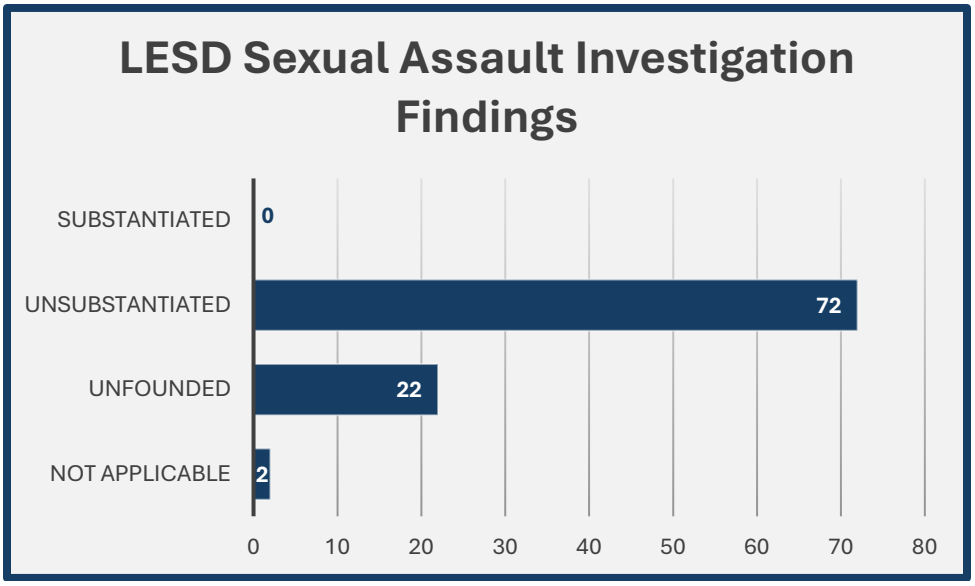
AR 454 provides that retaliation for reporting incidents or cooperating with investigations is strictly prohibited by employees/staff and inmates. ADOC has a policy and form, AR 454-I, *Sexual Abuse Retaliation Monitoring,* for the Warden and IPCM to use to document the retaliation monitoring for at least 90 days.

Issue Noted: In our sample of sexual harassment allegation investigation files, 20% of the files did not include information documenting the Warden and IPCM conducted the required retaliation monitoring.

Recommendation: ADOC and KCF staff should take the appropriate steps to ensure retaliation monitoring for a sexual harassment allegation is properly documented by all individuals as required by AR 454. Without proper retaliation monitoring, victims of sexual harassment could be subjected to additional harassment. Additionally, without proper monitoring, ADOC staff may not be aware of additional incidents occurring.

Sexual Assaults

A restricted AR requires LESD to investigate all instances of inmate on inmate or staff on inmate sexual abuse. For our review period of October 1, 2023, through September 30, 2025, LESD reported they reviewed 96 cases of sexual assault that occurred at KCF. According to AR 454, LESD can find allegations of assault to be substantiated, unsubstantiated, or unfounded. The statistics for the allegation findings by LESD for each of the cases they investigated at KCF during our review period are shown below:



The 2 cases noted as “not applicable” did not have an investigation result documented. They both were determined to not be PREA related after an investigation was conducted by LESD.

AR 454 provides the standard for bringing forth an inmate disciplinary sanction is “some evidence” as opposed to the “preponderance of evidence” standard used for finding an allegation substantiated or unfounded. This means that, under AR 454 and AR 403, a suspect inmate can receive a disciplinary sanction for a sexual assault incident if the investigation reveals that there is “some evidence” linking the inmate to the incident.

Sexual Assault Reported by KCF and LESD

Listings of all sexual assaults that occurred between October 1, 2023 and September 30, 2025 at KCF were requested. KCF provided a listing of 100 sexual assaults that occurred in the review period. LESD provided us a listing of 96 sexual assault cases they investigated during the same time period.

Issue Noted: A comparison of the case listings and inquiry of ADOC staff identified 4 cases LESD reported which were not included on KCF's list. Additionally, 7 reported sexual assault incidents were identified that LESD was unable to provide investigation files. One of those 7 was classified as a staff-on-inmate sexual assault case, and no documentation of a LESD case investigation was provided. ADEPA inquired of ADOC staff about these discrepancies, and ADOC confirmed LESD did not have investigation files in their database for the 7 cases noted as missing. ADOC staff did not provide any explanation for the 4 cases missing from the KCF listing.

Recommendation: ADOC should take the proper steps to ensure all cases of sexual harassment or sexual assault are reviewed by LESD's investigative agents. This is vital to ensure the appropriate disciplinary action is taken and victims are protected.

Additionally, it is recommended ADOC develop a policy to formalize how data listings of incidents, including sexual assaults, be retained. This would be beneficial to ensure all facilities and divisions of ADOC keep accurate records in a consistent manner. Accurate and consistent records are vital to ADOC producing correct information for reporting.

Video Footage Retention

At a minimum, AR 454 requires LESD to gather and preserve all evidence, including DNA, video, pictures, etc., of all allegations of sexual assault.

Issue Noted: In 64% of cases tested from KCF, no video evidence was retained by the LESD investigative agent. Additionally, 13% of those cases that did not have video footage retained, or the footage was no longer available due to the case not being investigated until approximately one year after the incident occurred. Further, 6% of those cases had a note that the footage for that incident was lost due to the section of footage needed not being properly "bookmarked" by an ADOC staff member. Finally, 81% of the cases without video footage simply stated the footage was not available but did not elaborate as to why the footage was not available.

Recommendation: ADOC should take steps to ensure incident footage is properly retained in the investigation file as it is considered evidence of the investigation. At a minimum, ADOC should retain camera footage for a minimum of one year per the general requirements of its Record Disposition Authority (RDA) established by the Alabama Department of Archives and History. Additionally, ADOC should consider creating a more robust policy for video footage retention that would allow for the footage to be pulled and retained in an investigation file, even if an investigative agent is not available to begin the investigation into the allegation immediately.

Sexual Assault Evidence Retention – Body Charts

According to ADOC staff, upon reporting an incident of sexual assault, an inmate victim should be taken to medical and evaluated. Upon being evaluated by the medical team at their respective location, a body chart should be completed, and the investigating agent should include a copy of that body chart (ADOC form E-11 (a)) in the file as part of the case evidence.

Issue Noted: In 20% of the cases reviewed from KCF, a copy of the body chart documenting the initial assessment of the inmate victim by KCF's medical team was not included in the investigation file.

Recommendation: To document the medical team's assessment of the victim inmate, ADOC should take steps to ensure each case file for sexual assault contains a copy of the ADOC Form E-11(a), Body Chart. Additionally, supervisory agents should be diligent in their reviews to ensure all necessary documentation is included in the case file to adequately support the findings of the investigation. Documentation of the inmate receiving appropriate medical assessments is vital to the victim receiving the level of medical treatment needed and to collecting physical evidence in a timely manner.

Sexual Assault Evidence Retention – Sexual Assault Forensic Examination

AR 454 requires that when an alleged sexual assault incident occurs within the timeframe that allows for a Sexual Assault Forensic Examination (SAFE) Kit to be completed, the investigating LESD agent should turn the forensic evidence over to ADFS for analysis of any potential identifying evidence. A copy of the findings report from ADFS's analysis of the submitted evidence should be included in the investigation file as evidence to support the conclusions reached in the investigation report.

Issue Noted: In our sample of sexual assault investigation case files from KCF, 20% of incidents were identified where the results of a SAFE Kit were not documented. For 60% of those cases, there was documentation of a SAFE kit being completed and submitted to ADFS, but no documentation of the results of the analysis or documentation as to why the case was not analyzed by ADFS after submission. Of those cases, 20% did not have a SAFE Kit completed because investigation by LESD did not begin until nearly one year after the incident was reported by the inmate victim. In the final 20% of those cases, the victim inmate was taken to a SANE Center, but a SAFE Kit was not completed.

Recommendation: All ADOC staff should take precautions to ensure the results of all SAFE Kits submitted for analysis have the results documented in the investigation case file. If the results are not obtained, the rationale for not obtaining those results should be documented in the case file to better support the investigation's findings. Documentation of the SAFE Kit results is vital evidence in a sexual assault allegation investigation and should be clearly documented to support any disciplinary action that could be taken against an inmate or staff assailant.

Documentation of Suspect and Victim Separation

AR 454 requires that upon the report of an instance of sexual assault, the victim and suspect must be physically separated. If a victim must be placed in restrictive housing, the facility should either have the inmate's consent to be placed there documented or ADOC should complete Form 454-H.

Issue Noted: In the sexual assault case files from KCF that were reviewed, 16% were identified as not having the separation of the victim and suspect documented in the investigation file.

Recommendation: ADOC should ensure the appropriate steps are taken to ensure alleged suspects and victims in sexual assault investigations are physically separated to different dorms. The separation of the inmates should be clearly documented in the investigation file under AR 454. Separation of the victim and inmate is vital to ensuring the victim's safety.

Mental Health Evaluation Referrals for Victims and Suspects of Sexual Assault

AR 454 requires a victim of sexual assault receive a referral for immediate mental health treatment and counseling. This referral is to be documented on the MH-008 Form. ADOC Form 454-P provides investigators with a check list of items that should be collected and documented in their investigation, and this includes the Mental Health referral Form MH-008.

Issue Noted: We found that 76% of the case files reviewed from KCF did not include documentation that a mental health referral was completed for the victim in the incident. Additionally, in 72% of the cases, there was no documentation indicating the victim was treated by mental health.

Recommendation: ADOC should take steps to train staff on the required steps that should be taken upon the occurrence of a sexual assault. ADOC staff should be reminded of the significance of referring a victim inmate to mental health professionals for treatment and counseling upon reporting an assault. Additionally, investigative agents reviewing sexual assault cases should ensure they retain a copy of the MH-008 Mental Health Referral Form in the investigation case file. The documentation of the inmate victim and inmate suspect receiving a mental health referral is an important indicator that the parties received any needed mental health care.

General PREA Related Form Issues

General Overview

ADOC has developed and approved a variety of forms to assist in documenting compliance with the various requirements of the Prison Rape Elimination Act (PREA) of 2003.

Under AR 454, ADOC is required to confirm the inmate telephone system is checked daily to confirm PREA hotlines are operational, that the status of each telephone system is recorded in the shift log, and take appropriate action if maintenance is required. This confirmation is to be documented using ADOC Form 454-L, *Hotline Check Log*. KCF should perform these hotline checks during each work shift.

Issue Noted: During our review of the *Hotline Check Log* documents provided by KCF, 31 different days were reviewed. The following items were noted:

- First Shift Hotline Check - no discrepancies/issues were noted by KCF staff.
- Second Shift Hotline Check – 3 days were noted where the phones were inoperable or PREA Hotline was not working.
- Third Shift Hotline Check – 18 days were noted where the phones were inoperable or PREA Hotline was not working.

The *Hotline Check Log* did not include information which documented if appropriate personnel were notified to ensure maintenance was performed, if required.

Recommendation: ADOC should ensure PREA hotlines are available and operational at all times. If hotlines are not available to inmates, there is the possibility incidents could take place and PREA first responders are not notified in a timely manner. Additionally, it is recommended the Hotline Check Log be modified to include the names of the individuals notified when there is an issue with the hotline and the actions taken to correct the issue. The operation of the PREA hotline is critical as it is how inmates are able to report incidents of sexual assault or sexual harassment, even when an ADOC staff member is not present.

AR 454 requires that ADOC document confirmation of staff conducting unscheduled and unannounced rounds. These rounds are required to be conducted on both day and night shifts to identify and deter sexual abuse and sexual harassment. This confirmation is to be documented on ADOC Form 454-K, *Unscheduled and Unannounced Rounds Log*. KCF staff performs unscheduled and unplanned rounds during each shift and documents its actions on the Form 454-K, *Unscheduled and Unannounced Rounds Log*.

Issue Noted: During our review of the *Unscheduled and Unannounced Rounds Log* documents provided by KCF, 31 different days were reviewed. The following items were noted:

- First Shift – 1 day was noted where there was no documentation an unannounced round took place.
- Second Shift – 7 days were noted where there was no documentation unannounced rounds took place.
- Third Shift – 4 days were noted where there was no documentation unannounced rounds took place.

Recommendation: ADOC and KCF should ensure staff conduct unscheduled and unannounced rounds, on all shifts, and maintain documentation of completion. Completing these unannounced rounds is a vital step in the deterrence and prevention of sexual assault and sexual harassment in both inmate-on-inmate and staff-on-inmate situations.

AR 454 requires ADOC to conduct a video monitoring check (where applicable) at least once per week and note findings on ADOC Form 454-M, *Video Monitoring Check Log*. The *Video Monitoring Check Log* contains specific items that are to be documented such as ensure the camera is operable; ensure the camera has no visual obstructions or blind spots to prevent a good line of supervision; ensure the camera is positioned correctly; and immediately report and document any visual sexual incidents.

Issue Noted: During our review of the *Video Monitoring Check Log* documents provided by KCF, 31 different days were reviewed. The following items were noted:

- First Shift – 2 days were noted where there was no documentation video monitoring took place.
- Second Shift – 5 days were noted where there was no documentation video monitoring took place.
- Third Shift – 6 days were noted where there was no documentation video monitoring took place.

On all days reviewed, the only description noted on the *Video Monitoring Check Log* was "Video Monitor Check does not apply", "N/A", or "Not Accessible". There was no information included on the log to document individuals checked to see if the camera was operable; had no visual obstructions or blind spots to prevent a good line of supervision; and that the camera was positioned correctly.

Recommendation: ADOC and KCF should ensure ADOC staff perform adequate video monitoring reviews and maintain documentation of compliance. The reviews should document that individuals check to see if the camera is operable; has no visual obstructions or blind spots to prevent a good line of supervision; and that the camera is positioned correctly.

Post Deviation Logs

AR 238 provides it is policy to "deploy numbers and types of security staff to ensure the safety and security of staff, inmates, and the public to conduct security operations, and to facilitate or manage correctional services, programs, and activities." To assist in maintaining compliance, each facility must implement a post plan. The post plan includes a listing of all permanent posts in a facility by location or primary function, classification, shift, schedule, and hours of operation. The failure to fill the minimal number of posts required by a post plan is considered a deviation.

AR 454 requires all staffing deviations be documented on Form 454-O, *Post Deviation Log*. Additionally, AR 454 requires the Institutional PREA Compliance Manager (IPCM) be provided and maintain copies of all PREA related forms, including Form 454-O, to perform the functions required of the facility IPCM position.

Issue Noted: ADEPA requested copies of Form 454-Os, *Post Deviation Logs*, that were prepared at KCF. ADEPA was provided copies of the forms for the period January 1, 2025 through August 31, 2026. ADEPA randomly selected one month that was part of fiscal year 2025 and reviewed all *Post Deviation Logs* that were completed. In the review of the sampled month, 12 occurrences were identified where a post deviation was documented by KCF, but a copy of the form was not provided to the IPCM at KCF.

Recommendation: ADOC should take steps to ensure any time a post deviation is documented, it is provided to the respective facility's IPCM. Providing this information to the IPCM is important so they can adequately review, monitor and maintain all records relating to compliance with AR 454.

PREA Risk Factors Checklist

AR 454 provides that if, upon the completion of Form 454-D, *PREA Risk Factors Checklist*, "an inmate is identified as having been in an incident of sexual abuse or harassment or identified as being at risk of sexual victimization or at risk of sexual abusiveness," they should be referred to Mental Health for a review of the information obtained during screening.

Issue Noted: ADEPA requested copies of completed *PREA Risk Factors Checklists* that were prepared at KCF. ADEPA was provided with copies of the checklists for the period January 1, 2025 through August 31, 2026. ADEPA randomly selected 35 days that were part of fiscal year 2025 and reviewed each of the checklists completed for the days selected. It was noted on 34% of the forms completed the inmate was identified as being a potential victim or predator (potential sexual abuser), but no review of the assessment was completed by a mental health professional. Form 454-D provides that when an inmate is identified as a victim or predator, the assignment of that classification must be reviewed by a mental health professional.

Recommendation: ADOC should take steps to ensure when an inmate is identified as a victim or predator, documentation of a mental health professional's review of the inmate's Form 454-D is documented by having the reviewing mental health professional sign off. This is an essential step as it verifies each inmate that has been identified for sexual assault risk factors can receive the appropriate mental health screening and treatment where needed.

PREA First Responder Cards

AR 454 provides that all ADOC correctional staff are required to have their PREA First Responder Duties Card on their person at all times.

Issue Noted: During the facility inspection, ADEPA staff inquired of 7 different correctional staff members with a variety of rankings if they had their PREA First Responder Duties Card with them. None of the 7 staff members were carrying their PREA First Responder Duties Card on their person at the time of our facility inspection. The only ADOC staff member able to produce a copy of their card was an ADOC attorney.

Recommendation: ADOC should take steps to ensure each correctional staff member always has their PREA First Responder Duties Card on their person. Not only is carrying the card a requirement of AR 454, but the card serves as a reminder for correctional staff as to the appropriate steps to take when an allegation of sexual assault or sexual harassment is reported to them.

Sexual Assault Cases Referred for Prosecution

AR 454 states, "LESD shall refer all criminal cases to the local District Attorney's office, or an appropriate prosecutorial authority, and will be available, as requested, to work with those authorities to support criminal prosecution of those cases."

Issue Noted: ADEPA reviewed all 96 sexual assault investigation reports from KCF that were provided by LESD and noted only 3 of the cases were referred to the local District Attorney or appropriate prosecutorial authority for review. Additionally, 1 investigation case file contained no documentation as to whether the incident was referred to the local District Attorney's office or appropriate prosecutorial authority for review. All cases were noted as being considered criminal.

Recommendation: ADOC should take all steps necessary to refer each sexual assault case to the local District Attorney's office or other appropriate prosecutorial authority for review of potential charges being brought forward, as required by AR 454. The decision of whether to prosecute should not be made by ADOC's investigative agents but left to the discretion of prosecutorial agencies.

INMATE SURVEYS
KILBY CORRECTIONAL FACILITY

V. KILBY CORRECTIONAL FACILITY INMATE SURVEYS

INMATE LIVING CONDITIONS AND SERVICES SURVEY

Surveys were provided to the inmates of KCF from July 7, 2026 until July 31, 2026. Surveys were available in various locations around the facility such as the law library, intake, and healthcare. Surveys were collected in a locked box in the main hallway where the other collection boxes are located. Additionally, ADEPA provided KCF staff with an announcement to display on PEDs and facility monitors to encourage participation. Surveys were collected on July 14, July 21, July 28, and August 4, 2026 by ADEPA. Fifty-eight inmates participated in our survey. The percentages presented are based on the number of inmates who responded to the question. Copies of surveys submitted by inmates can be found in the Appendix of this report.

General Living Conditions

Food & Meals: 79.3% of inmates reported insufficient caloric intake, 58.6% reported receiving fewer than three meals per day, typically two on weekends and holidays, and 17.2% reported inadequate quality or portion sizes.

Clean Facilities: 70.7% of inmates reported that their housing units are not clean. Bathroom cleanliness was similar; with 75.9% reporting they were not clean. Pest control concerns were prominent as well, with 82.8% of inmates reporting inadequate pest management. This aligns with the additional feedback received from inmates for the general living conditions: 56.9% of the written comments addressed cleanliness and pest issues, noting roaches, rats, standing water, leaks, and 14% of comments addressed extremely hot dorm temperatures.

Access to Health Services

Healthcare services were rated as inconsistent and often insufficient. Among inmates responding, 51.7% reported that sick call requests are not handled in a timely manner, while 34.5% stated that they are handled timely and 13.8% were not sure. Additionally, 43.1% reported problems or delays with medication delivery. Privacy during medical visits was rated poorly, with 58.6% stating consultations are not private. For emergency medical help, 51.7% of inmates reported that assistance is untimely. Additional written responses described long delays for care and difficulty accessing dental and vision services. Many inmates expressed that healthcare access is often unpredictable, delayed, and frequently dismissive of serious needs.

Mental Health Services

Mental health services were also rated negatively. Among inmates responding, 48.3% reported they were unable to access mental health staff, 34.5% reported that they could, and 17.2% were unsure. Written responses reveal that 13.8% of respondents found difficulty accessing mental health staff, 5.2% raised concerns about inadequate crisis response, 6.9% noted medication inconsistencies, and 5.2% described insufficient mental health programming. Inmates reported being dismissed when seeking help, experiencing long delays for crisis assessments, or being placed directly on suicide watch instead of receiving counseling.

Grievance Process

The grievance process at KCF was viewed by inmates responding to our survey as inaccessible, ineffective, and occasionally retaliatory. Among inmates responding, 46.6% reported that grievance forms are not easy to access. Responses showed that 46.6% of inmates believed grievance outcomes were unfair. Further, 51.7% reported that responses are not provided quickly. Additionally, 51.7% stated they are not protected from retaliation when a grievance is filed. From the written feedback, 15.5% of comments described difficulty accessing grievance forms or submission processes, while 17.2% cited unfairness or retaliation after filing grievances.

Outside Communication Process

Responses to communication processes questions displayed inconsistent accessibility. While 53.4% of inmates said they can contact individuals outside the facility, 25.9% said they cannot, 17.2% were not sure, and 3.5% did not provide a specific response. While 39.6% of inmates reported that mail is handled properly, 32.8% reported it is not handled properly, 25.9% were not sure, and 1.7% did not provide a specific response. A lack of access to stamps or envelopes was reported by 55.2% of inmates. Written responses show that 27.6% of inmates reported problems with mail scanning and delays, 12.1% reported inadequate phone or video access, and 17.2% noted financial barriers to communication. Inmates expressed difficulties when contacting family members due to system constraints and associated costs.

Access to Technology Devices

PEDs were reported as available by 75.9% of survey respondents, although practical access was limited. Only 46.6% could reliably charge their devices, and just 36.2% felt their devices functioned properly. Although 67.2% could access educational content and 60.3% could access entertainment, 67.2% reported that device use requires payment. Written responses supported these concerns as 27.6% of comments described high technology costs and pay per minute restrictions, 10.3% referencing reliability issues such as broken chargers or malfunctioning devices, and 22.4% highlighting shortages or delays in receiving replacements.

Interactions with Staff

Survey responses and written feedback revealed consistent concerns regarding interactions with staff. Most inmates, 63.8%, reported feeling disrespected by staff, while only 22.4% reported feeling respected, 10.3% were not sure, and 3.5% did not provide a specific response. Similarly, 60.3% stated that staff do not respond when assistance is needed, compared to 24.1% who felt staff were responsive, with 10.4% not sure and 5.2% did not provide a specific response. Additionally, 65.5% indicated a concern of staff using excessive force, and 63.8% of inmate reported being harassed or discriminated against by staff. Further, 13.8% of all written feedback described threats, physical aggression, or excessive force by staff; 12.1% referenced harassment or discriminatory treatment, including verbal abuse; and 24.1% described unprofessional, dismissive, or hostile behavior from staff.

Safety and Well-being

Perceptions of safety in the facility were mixed. A total of 46.6% of inmates responding stated they do not feel personally safe, while 34.5% reported feeling safe, 15.5% were not sure, and 3.4% did not provide a specific answer. Within housing units, 37.9% expressed concerns about safety, while 41.4% indicated their housing areas felt safe, 19.0% were not sure, and 1.7% did not provide a specific answer. Written comments described frequent fights, weapons in dorms, limited officer presence, excessive heat, and overcrowding. Inmates responding reported that both staff actions and lack of supervision contribute to feeling unsafe. Access to programs and activities varies across the facility. Religious services received the strongest positive response, with 79.3% of survey respondents reporting they can attend these services. Among inmates responding to our survey, 41.4% reported having access to educational or vocational programs, while 31.0% stated they did not have access, 24.2% were unsure, and 3.4% did not provide a specific answer. Recreation opportunities were evenly divided at 43.1% reporting access and 43.1% reporting no access, while 10.4% were not sure and 3.4% did not provide a specific answer. Written comments supported these concerns, with 17.2% stating limited recreation or challenges accessing religious services.

Other Items of Note and Inmate Comments

Among inmates responding, 44.8% reported a lack of access to work assignments, while 36.2% reported having access, 17.3% were unsure, and 1.7% did not provide a specific answer. Regarding classification, 67.2% of inmates reported not knowing how it is determined. Additional feedback comments from inmates provided and highlighted recurring themes across all above-mentioned sections. Common concerns included unsanitary conditions, food insufficiency, inadequate healthcare, inconsistent mental health support, fear of violence, difficulties navigating the grievance process, and restricted communication with loved ones. Many inmates shared specific incidents involving staff behavior, ranging from unprofessional conduct to threats or use of force. Others, again, highlighted issues like excessive heat, broken infrastructure, delayed access to PEDs, and limited access to rehabilitative programs.

Appendix

ACRONYMS USED

ABPP	Alabama Bureau of Pardons and Paroles
ADOC	Alabama Department of Corrections
ADEPA	Alabama Department of Examiners of Public Accounts
ADFS	Alabama Department of Forensic Sciences
ALEA	Alabama Law Enforcement Agency
ALPR	Automated License Plate Reader
APOSTC	Alabama Peace Officer's Standards Training and Commission
AQIP	Annual Quality Improvement Plan
AR	Administrative Regulation
ATEF	Alabama Therapeutic Education Facility
CO	Correctional Officer
CQIP	Continuous Quality Improvement Program
DAG	Deputy Attorney General
DGC	Department Grievance Coordinator
ECA	Employe Corrective Action
eCAS	Employee Corrective Action System
IGC	Inmate Grievance Coordinator
IGO	Inmate Grievance Officer
IPCM	Institutional PREA Compliance Manager
JPOC	Joint Prison Oversight Commission
KCF	Kilby Correctional Facility
LESD	Law Enforcement Services Division
OPS	Office of Professional Standards
OHS	Office of Health Services Division
PED	Personal Education Device
PREA	Prison Rape Elimination Act
RCC	Receiving and Classification Center
RHU	Restrictive Housing Unit
R-SAT	Residential Substance Abuse Program
SAFE	Sexual Assault Forensic Examination
SANE	Sexual Assault Nurse Examiner
SAP	Substance Abuse Program
SOP	Standard Operating Procedure
SUT	Substance Use Disorder Treatment

INMATE POPULATION COUNT

Population Report
Kilby Correctional Facility

Housing Unit Summary

Housing Unit	Capacity	Assigned	Black	White	Other	Available	On Hold
A	138	135	106	29	0	2	1
B	94	93	59	34	0	1	0
C	25	19	14	5	0	6	0
D	25	21	16	5	0	4	0
E	25	21	21	0	0	4	0
F	25	23	18	5	0	2	0
G	199	193	106	84	3	1	5
H	199	199	115	79	5	0	0
I	128	124	28	85	11	4	0
J	234	229	109	113	7	3	2
K	122	120	53	61	6	1	1
L	11	6	3	3	0	5	0
M	104	89	39	47	3	13	2
N	59	54	31	23	0	5	0
O	29	14	5	9	0	15	0
P	44	36	16	20	0	8	0
LOCATION TOTAL	**1461**	**1376**	**739**	**602**	**35**	**74**	**11**

KILBY CORRECTIONAL FACILITY
INMATE COUNT SHEET

8/18/26

Count Start: 10:15 a.m. Count Clear: 11:27 a.m.

HOUSING UNIT	COUNTS	SUBTOTAL
A - DORM	116	
B - DORM	90	206
C & D DORM	40	
E & F DORM	44	84
G - DORM	160	
H - DORM	174	334
I - DORM	34	34
J - DORM	216	
K - DORM	120	336
SEG RUNNERS	5	5
BACKGATE	15	15
OUTGATE-	33	
INGATE+	9	
FREE WORLD HOSPITAL		

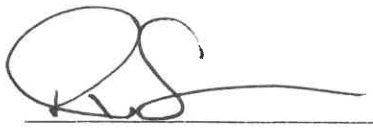
BLACK	750
WHITE	604
OTHER	35
PHYS. TOTAL	1389

WORK AREAS	COUNTS
KITCHEN	29
R - DORM (RCV)	30
LAUNDRY	
PRINT SHOP	57
INMATE STORE	4
SUBTOTAL	120

MISCELLANEOUS AREAS	
VISITATION YARD	
CHAPEL/INDIAN	27
SOCIAL SERVICE	
LAW LIBRARY	11
COURT ROOM	
FRONT LOBBY	
MAIN HALLWAY	
MAINTENANCE	12
GED TESTING	
J & K YARD	
SUBTOTAL	50

HOSPITAL AREA	
O - DORM	15
L- DORM	6
M-DORM	88
M2 & M3	1
N-DORM	49
N2	0
P - DORM	33
P1, 2, 3, 4, 5, 6	2
HALLWAY	20
SUBTOTAL	214

TOTAL	1398
ASSIGNED COUNT	1389



CANTEEN PRICE LIST

KILBY CANTEEN ORDERING FORM

PRICES SUBJECT TO CHANGE WITHOUT NOTICE! Revised: Apr. 14, 2026

Sour Jelly Beans - Limit 5	Bag	$2.02	107
Rice Krispies Treats	Each	$1.29	115
Café Delight Creamer - Limit 1	Bag	$3.13	128
Domino's Sugar - Limit 1	Box	$3.69	129
Baby Ruth Big Bar	Each	$3.58	132
Skittles	Bag	$2.12	133
Hershey Bar Plain	Each	$2.25	134
Peppermint Sticks - Limit 10	Each	$0.30	139
Reese Cups	Each	$2.25	140
Snickers Bar	Each	$2.12	141
Buddy Bar	Each	$1.10	142
Tootsie Roll Fruities 7oz - Limit 2	Bag	$4.04	1227
Grits	Each	$0.66	143
Instant Oatmeal	Each	$0.72	144
Kellogg's Strawberry Poptarts	2 Pack	$1.29	147
Butter Cookies	Each	$1.62	152
Uncle Al's Chocolate Chip Cookies	Each	$1.62	153
Lemon Cream Cookies	Each	$1.54	154
Uncle Al's Oatmeal Cookies	Each	$1.62	155
Peanut Butter Cream Cookies	Each	$1.54	156
Vanilla Cookies	Each	$1.54	158
Chocolate Moon Pie - Limit 9	Each	$0.77	163
Oatmeal Cakes	Each	$1.19	166
Jalapeno Pretzels - Limit 10	Bag	$0.76	171
Cheese Curls - Limit 10	Bag	$0.81	173
Pretzels	Bag	$0.49	177
Frito Corn Chips - Limit 10	Bag	$1.21	181
Salted Peanuts - Limit 5	Bag	$1.64	182
Kar's Trail Mix - Limit 5	Bag	$1.14	183
Nacho Doritos - Limit 10	Bag	$1.09	186
Carrot Cake	Each	$1.49	188
Saltine Crackers - Limit 10	Each	$0.51	189
Graham Crackers	Box	$5.78	200
Chicken Soup	Cup	$1.03	211
Hot & Spicy Beef Soup	Cup	$1.03	214
Squeeze Cheese	Each	$5.29	220
Hot Sauce 6 oz.	Bottle	$1.60	225
Jalapeno Pepper 6 oz.	Jar	$2.53	226
Vienna Sausage	Pouch	$1.80	227
Spam - Limit 5	Pouch	$2.22	1303
Tuna - Limit 5	Pouch	$2.50	231
Sardines (Oil) - Limit 5	Pouch	$1.45	234
Sardines (Hot Sauce) - Limit 5	Pouch	$1.45	235
Rudolph's Bold/Spicy Pork Skins	Bag	$1.46	240
Regular Chips - Limit 8	Bag	$0.58	241
BBQ Chips - Limit 8	Bag	$0.58	242
Sour Cream Chips - Limit 8	Bag	$0.58	243
Instant Rice - Limit 3	Pouch	$1.85	250
Velveeta Refried Beans - Limit 3	Pouch	$1.88	251
Flour Tortilla Wraps - Limit 3	6 Ct.	$2.34	253
Summer Sausage Beef - Limit 3	Each	$3.30	1236
Swiss Miss Sugar Free Cocoa Mix	Each	$0.53	299
Swiss Miss Cocoa - Limit 20	Each	$0.31	301
Grape Kool Aid (12 oz.) - Limit 2	Pack	$3.31	322
Lemonade Kool Aid (12 oz.) - Limit 2	Pack	$3.53	323
Fruit Punch Drink Mix (19 oz.) - Limit 2	Pack	$4.17	324
Cherry Drink Mix (19 oz.) - Limit 2	Pack	$4.17	325
Tasters Choice - Limit 5	Pouch	$4.82	333
V-8 Original Veggie Juice - Limit 6	Can	$1.29	335
Lipton Tea Bags (20 ct. box)	Box	$2.80	336
Crystal Water 16.9 oz - Limit 12	Bottle	$0.24	375
Faygo Cola Plastic 20oz - Limit 6 Sodas	Bottle	$1.31	1313
Faygo Moon Mist Plastic 20oz - Limit 6	Bottle	$1.31	1314
Faygo Grape Plastic 20oz - Limit 6 Sodas	Bottle	$1.31	1315
Faygo Peach Plastic 20oz - Limit 6 Sodas	Bottle	$1.31	1318
Colgate Toothpaste	Tube	$1.75	403
Toothbrush Holder	Each	$0.61	412
Toothbrush Medium	Each	$1.05	414
Dental Floss	Each	$1.81	418

Polident Tablets	Box	$7.26	420
Fixodent	Tube	$5.41	423
Orajel	Tube	$6.86	424
Soap Container	Each	$1.03	429
Dove Soap - Limit 2	Each	$3.52	431
Ivory Bar Soap - Limit 2	Each	$1.44	432
Irish Spring Soap - Limit 2	Each	$1.35	437
Carmex Tube	Each	$2.82	440
Tone Cocoa Butter Lotion	Bottle	$7.07	443
Noxzema	Each	$2.40	444
Vaseline Intensive Care Lotion	Bottle	$4.48	449
Goldbond Medicated Powder	Bottle	$5.39	456
Bic Sensitive Razor	2 Pack	$1.82	464
Mennon Speed Stick Regular Gel	Each	$3.18	470
Arm & Hammer Deodorant Powder	Each	$1.80	472
Right Guard Sport Fresh Powder	Each	$4.56	474
Blue Magic	Each	$4.20	502
Sulfur 8	Bottle	$5.44	508
Pocket Comb	Each	$1.07	538
Hydrocortisone Cream	Tube	$2.42	579
Tolnaftate Cream	Tube	$1.45	580
Triple Antibiotic Cream	Tube	$4.81	583
Calamine Lotion	Bottle	$3.97	589
Hall's Cough Drops	Pack	$1.81	590
Hemorrhoidal Cream	Tube	$4.43	592
Chlorpheniramine - Limit 1	Pack	$1.87	593
Ibuprofen - Limit 1	Bottle	$2.24	594
Antacid	Bottle	$3.85	595
Multivitamins	Bottle	$6.02	596
Kool	Pack	$16.16	608
Newport - Limit 9 Tobacco Prod.	Pack	$17.18	611
Marlboro Filter Box - Limit 9 Tobacco	Pack	$16.02	612
Top Menthol Tobacco - Limit 9 Tobacco	Pack	$3.32	626
Top Regular Tobacco - Limit 9 Tobacco	Pack	$3.32	627
Skoal Berry Blend Longcut - Limit 9	Can	$9.94	634
Skoal Wintergreen Long Cut - Limit 9	Can	$10.09	636
100 Power Reading Glasses	Each	$1.70	650
150 Power Reading Glasses	Each	$1.70	651
200 Power Reading Glasses	Each	$1.70	652
Elmer's Glue	Bottle	$1.86	705
Poster Board White	Each	$0.73	710
Legal Pads	Each	$1.89	802
Colored Pencils	Box	$2.52	803
BIC Black Pens	2 Pack	$1.05	806
Postage Stamps	Each	$0.78	808
Yellow Pencil	Each	$0.28	809
Plain Envelopes White	Box	$3.23	810
Legal Envelopes	Each	$0.21	812
Ear Buds w/Mic	Each	$10.90	813
Pencil Sharpener	Each	$1.14	815
AA Batteries	4 Pack	$3.64	826
AAA Batteries	4 Pack	$3.64	827
Clear Radio	Each	$31.76	829
Sweet & Low	Box	$3.50	839
Coffee Cup	Each	$2.07	842
Cup w/Lid - Limit 2	Each	$0.81	843
Nail Clippers (no file)	Each	$0.96	845
Ruler	Each	$1.03	847
Size 10 Shower Shoes	Pair	$6.27	852
Size 11 Shower Shoes	Pair	$6.27	853
Size 12 Shower Shoes	Pair	$6.27	854
Size 15 Shower Shoes	Pair	$6.27	857
Peanut Butter	Jar	$3.06	897
Gym Shorts Small	Each	$11.87	820
Gym Shorts Medium	Each	$11.87	821
Gym Shorts Large	Each	$11.87	822
Gym Shorts X-Large	Each	$11.87	823
Gym Shorts XX-Large	Each	$11.87	824

NAME: _____ **AIS #** _____ **DORM** _____ **BED #** _____

NO SUBSTITUTE- WHAT YOU MARK, IS WHAT YOU RECEIVE

DO NOT LEAVE WINDOW AFTER YOUR ORDER HAS BEEN TURNED IN!

The item(s) you choose are the item(s) you will receive - NO REFUNDS

INMATE SURVEYS

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☑ ~~Not~~ Sure
- Is the counseling helpful? ☑ ~~Yes~~ ☐ No ☐ Not Sure
- Can you get help in a crisis? ☑ ~~Yes~~ ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ ~~Not~~ Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ ~~Not Sure~~
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ ~~Not~~ Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☑ ~~Not~~ Sure
- Can you get grievance forms easily? ☐ Yes ☑ ~~No~~ ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ ~~Not~~ Sure
- Are responses given quickly? ☑ ~~Yes~~ ☐ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ ~~No~~ ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ ~~Not~~ Sure
- Can you appeal decisions? ☑ ~~Yes~~ ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☑ ~~Not~~ Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

WE CANT RECIEVE STAMPS FOR legal MAIL BECAUSE OUR MAIL WENT Digital.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

Video visit ON the Kiosks is NEVER good. My People CANT SEE me

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☑ ~~Not~~ Sure
- Are staff responsive when you need help? ☑ ~~Yes~~ ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☑ ~~Yes~~ ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ ~~Yes~~ ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
STAFF HERE IS RACIST. THEY ADDRESS US BY COLOR. "HEY WHITE BOY"

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
I'm NEVER SAFE IN THIS ENVIRONMENT

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

IF ONE PERSON DO SOMETHING THEN THE WHOLE DORM IS PUNISHED. I DONT AGREE. WE ARE MEN ON OUR OWN PATHS THAT LIVE IN THE SAME ROOM. IF A PERSON IS NOT IN COMPLIANCE HE SHOULD BE PUNISHED. NOT THE ENTIRE DORM OR POPULATION!

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☒ No ☐ Not Sure
- Do you receive a special diet if required? ☒ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? → Not on weekends or holidays ☐ Yes ☒ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☒ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☒ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

The water stands in the bathrooms. The roaches are all over the dorm and chow hall. They treat eating like a privelage not a requirement.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☒ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☒ No ☐ Not Sure
- Are dental and vision services available to you? ☒ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☒ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☒ Not Sure
- Are your medical visits conducted with privacy? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
It takes a really long time to see everything medical but dental is the longest wait.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☒ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☒ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☒ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☒ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☒ Not Sure
- Are your mental health talks kept private? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
There could be more classes to help with mental health.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☒ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☒ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☒ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☒ No ☐ Not Sure
- Is the process fair? ☐ Yes ☒ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☒ No ☐ Not Sure
- Can you appeal decisions? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
Getting grievances forms is the worst process. Most of the time they don't want to give them or they will give them out like candy because they know nothing will happen to them. There is no inbetween.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☒ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☒ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☒ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☒ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☒ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☒ No ☐ Not Sure
- Do you have to pay to use these devices? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
The charging is done once daily and if you miss for any reason your out of luck. There are freeperiods on the devices but paid as such.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☒ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☒ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☒ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☒ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☒ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
The staff has a hard time treating people with any type of respect. Not all but most are like this. They will make a problem worse in most cases. They pick fights and put charges to other inmates so people get beat up or worse.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☒ No ☐ Not Sure
- Is your housing unit safe? ☒ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☒ Not Sure
- Can you use recreation or exercise areas? ☒ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
Feeling safe changes from day to day. Mostly I don't feel safe. The staff doesn't help the problems aren't caused by this. The time we get on the yard is very limited and getting into classes is hard.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☒ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☒ No ☐ Not Sure

↳ [redacted] can't work

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

The living conditions are horrible. Things are broken, bugs everywhere and the lack of AC and fans make it worse. We don't get ice like we should and are very limited on our shower times. The staff is mostly unprofessional at best and out to get you at worse. They don't protect you at all and cause most of the problems.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

[redacted] DORM IS VERY Hot, FEELS LiKE A OVEN
BATHROOMS ARE NASTY AND Dirty

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☑ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☑ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☑ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☑ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☑ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☑ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
SOME STAFF ARE NICE but most ARE VERY AGGRESIVE AND BAD TEMPERED

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☑ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

I FEEL VERY UNSAFE IN THIS ENVIROMENT WE ARE TREATED LIKE ANIMALES MOST OF THE TIME

This Forms Should be passed out to each inmate Most dont know anything about them or where to get the

Inmate Living Conditions & Services Survey

I was lucky and just found one laying around!

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Food is not good at all! Very poorly prepared! This place is very nasty / dusty all over! Dogs live in better places! And eat better to.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☑ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

Not at all in private. I talked to a guy today said it took 6 months to go to dentist. Over two weeks I've had in a sick call and heard nothing yet! They will let you Die here.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

Hard to get these officers to let you do anything or get forms from them. Most are scared to deal with them.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☑ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

Hard to get forms or get officers to let you get them. I put one in and nothing was done so far! This place treats us like dogs!

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
  But it's hard not enough phones
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
  no no no
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

Cant get to phones to many inmates plus 1/2 phones dont work! Cant get video to work. Mail takes weeks. I've been offered no stamps or envelopes.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☑ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☑ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

Took a person 9 months to get a tablet. All charging cords dont work. And you see only certain type people get tablets.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
  Threats
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
We are threatened, slapped, beat on and inmates are allowed to do same to others. I've watched the officers beat two people to death in my years of doing time

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? not all! ☐ Yes ☑ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
I feel its easy to die or get killed. knives and weapons every where! We are not allowed to do to much at all. Some get more than others.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☐ Yes ☑ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☑ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.
hardly any jobs they lie and say they are hiring for jobs but never do and same workers you see always which are few. Took me over 30 days for money to go through. B/C of Access No one has told us about visits and can't get video to work. Lawyer is trying to visit me now they want to do it by phone

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☒ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☒ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☒ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☒ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☒ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

I have [redacted] and am not receiving a special diet, and am living off of the commissary. As far as cleanliness, we don't get enough cleaning supplies.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☐ No ☒ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☒ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☒ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☒ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☒ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
People who have serious medical issues have difficulty being seen as individuals, due to the fact that there are to many inmates and not enough health staff that cares to do their job properly.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☒ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☒ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☒ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☒ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☒ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
Dont utilize this service.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☒ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☒ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☒ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☒ Not Sure
- Is the process fair? ☐ Yes ☐ No ☒ Not Sure
- Are you protected from retaliation? ☐ Yes ☒ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
It needs to be handled by someone other than officers. It needs to have someone who understands the rules but isn't bias. Who hasn't allowed Past events or their own negative mindset to dictate the outcome.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☒ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☒ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☒ Not Sure
- Are the rules for using mail, phone, and video clear? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
Legal mail should be handled by professionals, not just anyone.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☒ No ☐ Not Sure
- Can you access educational material on devices? ☒ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☒ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
You do have to pay for the entertainment services, and educational material is very limited

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☒ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☒ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☒ Not Sure
- Do you feel safe around staff? ☐ Yes ☒ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility. I try not to interact with them because just like the medical staff. You don't know what type of mood their in, or if you are going to suffer backlash from them because the last inmate they delt with.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☒ No ☐ Not Sure
- Is your housing unit safe? ☒ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☒ No ☐ Not Sure
- Can you use recreation or exercise areas? ☒ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility. Not enough staff doing their jobs. Such as not having other dorms locked as one dorm is picking up commissary. Guards should be posted at intervals to restrict movement and lower the chance of inmates being robbed or attacked.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☒ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

I would like to see medical staff that cares and helps quickly if I'm in need of urgent care. I would like to be able to eat a meal that I'm not allergic to and be able to eat healthier, instead of relying on my family to provide for me off of the commissary. Thank you for all you are doing. God Bless You!

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☐ No ☑ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☑ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

_____

_____

_____

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

_____

_____

_____

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☑ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☑ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☑ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☐ No ☑ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.
The Cleanning of all housing Areas Could be better, but that's also a Staff an inmate issue meaning if they supply everything needed and make sure it gets done then it will stay clean.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☐ Not Sure N/A
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure Sometimes
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☐ Not Sure Sometimes

Use this section to share any feedback or concerns about access to healthcare services at your facility.
There is no order when dealing with sick call. Sometimes they take too long to address and if you are working they may never see you but still charge you.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure sometimes
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☐ Not Sure N/A
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure Not always
- Is your legal mail handled properly? ☐ Yes ☐ No ☐ Not Sure Not always
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure At approved times
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
The Mail in [redacted] Process Sucks Sending it to a third Party where You may or may not recieve the Mail

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? Some of th ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☐ Not Sure Not always
- Are staff responsive when you need help? ☐ Yes ☐ No ☐ Not Sure Not always
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☑ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility. Its not everyone but many staff whether officer or support staff forget that we are people and when they treat you like an animal then that's how many act.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☑ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☐ Not Sure Sometimes
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☑ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

There are small things that will help a person grow and mature when in jail. Treat everyone with respect, feed well and give enough time, create real educational opportunity to excel, having real incentives when a person is doing well with clear record.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure But only Mon-Fr

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

I am currently in [redacted] and the rats are overly populated back here and we dont have any way to keep them from eating our food. The bugs are equally populated. Also their is no drinking water.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
Health care has been the slowest to handle problems and effectively get us to be seen when health problems occur.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
Mental health is actually pretty good about seeing us and trying to help but access to them is also limited.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
You may be able to file a grievance but the outcome will remain the same appeals have no effect and the staff rarely turns them in.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
Currently we haven't been able to recieve mail at all and We have been waiting for tablets to be issued for over 4 months. Everyone does not have funds or access to call home.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☑ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
The Payment method for the tablets aare so expensive that the only thing you can use is the educational services also there has been a shortage on charging them up.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
The officers have a sense of entitlement and feel as if we are beneath them. We can't openly express ourselves to them because they will use excessive force.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☑ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☑ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

I just want a Productive outcome to transpire from my incarceration. Provide job skills and let us work or be in some type of classes majority of the day instead of being lockdown all day. Thank you for your time.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☒ No ☐ Not Sure
- Do you receive a special diet if required? ☒ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☒ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☒ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☒ Yes ☒ No ☐ Not Sure *Note
- Is pest control handled well? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.
When Aramark 1st started the 1st couple weeks meals were excellent. They have decreased in portions since. Roaches are everywhere, flies & rats are everywhere. Dorms are cleaned by "Dorm Cleaners" assigned by Job Board. They don't always do a good, thorough job of cleaning & disinfecting.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☒ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☒ No ☐ Not Sure
- Are dental and vision services available to you? ☒ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☒ Yes ☒ No ☐ Not Sure * Note
- Can you get help quickly in a medical emergency? ☒ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
Many years all meds were/are given with chow call. It is not the same time daily, so diabetics & other conditions receive their insulins not on regular schedule. Also "lock downs" are a problem. If a seg. inmate is in P-ward no one else is allowed in there which holds the regular population meds up.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☒ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☒ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☒ Not Sure
- Are programs available for mental health? ☒ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☒ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
Never used MH services so I can't comment on their status.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☒ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☒ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☒ Not Sure
- Are responses given quickly? ☒ Yes ☐ No ☐ Not Sure
- Is the process fair? ☒ Yes ☒ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☒ No ☐ Not Sure
- Can you appeal decisions? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
Fair depends on perspective. Always 2 sides to evaluate. I know several people who wrote grievances on a certain area & they were all transferred within a few days.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ~~☒~~ Yes ☒ No ☐ Not Sure
- Is your legal mail handled properly? ☒ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☒ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
(1) Mail is all digital & is erased in xx days. I recieve "special mail" at times (mother's obituary, acct. statements, etc.) & requested hard copies 3 times. No copies were given & the mail purged. We need to be able to keep mail sometimes. (2) Stamps & envelopes are suppose to be able to be sent to us, they haven't been giving them to us. (3) Bible correspondence course I been working on for 6 years isn't being given to me (us) either. *If you don't have a tablet you don't get mail.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ~~☒~~ Yes ☒ No ☐ Not Sure
- Can you access educational material on devices? ☒ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☒ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☒ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
Tablets quit coming on, we have to turn them in & wait sometimes 3-4 months for a replacement. The entertainment costs $ but basic apps are free. When your tablet quits you can't get mail or video visits. Also the video visit can't be funded by family, must be done by us only. They now make you wait 30 min between calls. Calls are only 15 min & sometimes my folks have poor service. If a call drops I have to wait 30 min to call back.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☒ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☒ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☒ Yes ☒ No ☐ Not Sure
- Do you feel safe around staff? ☒ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☒ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☒ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☒ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility. Most of the staff won't affect operations unless something gets out of hand. Others come up with new "procedures" every day. We need stability & routine, not to wonder what the rules will be today. Some [redacted] are just itching to write people up which then results in loss of good time, etc.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☒ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☒ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☒ Not Sure
- (1) Can you use recreation or exercise areas? ☒ Yes ☒ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☒ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

(1) If you work 1st shift you get no yard time. You get off at ≈2 PM it's count time, then yard closed for chow calls, then it's 6 PM count time, then it's usually closed. The officers only give G & H back yard & volleyball is in front yard & track goes front & back. They have also fenced off I dorms side & back yard reducing their track and living space.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- (1) Can you use the commissary to buy items you need? ☒ Yes ☒ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- (2) Do you get work assignments if you want them? ☒ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

(1) Commissary is limited & has hardly any sugar-free food. It's also expensive. -Visits went from every Sunday 8 AM - 1 PM to once a month 9 AM - 11 AM several years ago.

(2) Some people don't ask for jobs but are given them. When they don't go work for free they are written up or harrassed. "Slavery under a different name" as WSFA said.

* Summer time dorms get 100+ degrees. Over 85° (per CI9) they suppose to give more ventilation, more access to ice, more access to showers. We sometimes go 2-3 hrs without ice & ice machine may not produce. We can no longer shower during count times (which usually go at least an hour) & they no longer allow us to shower on 3rd shift. If you work 1st shift you can't shower first.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☐ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Majority toilets and showers don't work. Toilets have doo-doo in.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

_____

_____

_____

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

_____

_____

_____

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☐ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Roaches everywhere. Bathroom stays with an Inch of Water on the floor. 130 Degrees in there

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

Nurses laugh and tell others about your problems

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

They tell you to go back to the dorm when you try to see mental Health

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

If you have no money then you Cant talk to anyone, Theres got to be a way to call for free

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☑ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☑ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

You have to buy one to get one

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
Officers will beat you to Death. They will tell us were better off dead

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
No Officers in the dorm. They dont care if Someone gets Stabbed

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Safety is the number 1 problem. Officers dont care if we get killed

Inmate Living Conditions & Ser Survey

Use

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☐ No ☑ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

_____

_____

_____

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☐ No ☑ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☑ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☑ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☑ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☑ Not Sure

this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☑ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

filed GRIEVANCE on classification. Been here since [redacted] and have not been classified

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communica outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☑ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☑ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☑ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☑ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☑ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility. frequently referred to as "MR. WHITE MAN" or get my white [redacted] out of their face.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☑ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☑ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☐ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

HOUSING AREAS ARE DEPLORABLE. THE INMATES DO NOT KEEP CLEAN AND SANITARY

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

MEDICAL SERVICES HAVE BEEN INADEQUATE

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☒ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☒ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☑ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☑ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☑ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☑ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☑ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

[redacted]

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

When I was in [redacted] dorm bathroom stayed dirty almost 2 weeks w/o being cleaned. Shower was never cleaned. And [redacted] dorm stays dirty. The roof leeks only one or two toilets work. Toilets leak

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☑ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☑ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

I put in a sick call over a week ago still haven't heard back. Was told to wait til I get to next camp for dental I had meds took from me at both gate with my name on opened still haven't been given it back. They talked about a health issue I have in front of another inmate!

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

Its hard to get these people to give you forms or even get them to talk to you at times.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☑ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

Once again its hard to get forms. You ask your forgot about! And I watched officers push a inmate back in the dorm along with other inmates that was trying to jump him!

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

The way they do mail makes you not want to use mail and takes to long. I don't know of them offering stamps or envelopes. I know other places provide them if you need them.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☑ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☑ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☑ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

They dont offer everyone tablets! And when some came in it was said 90 was left but only Kitchen Workers was getting them. And I'm sure most of them have them already and they is not 90 workers!

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
We are threatened. Talked to crazy. Told to get away. Bullied. And white people are discriminated 24/7. This place is [redacted]!

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☑ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
Police or officers let inmates do what they want. When it comes to certain ones. And when it come to going to church and talking to the Chaplain we are kept from being able to do it. Hardly ever get yard call.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☑ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Been trying to get a job since I've been here and have been ignored. And I have many job traits and skills. It took my family 30 days to be able to put money on my books. B/C of a issue still not explained. And all these people would say is it's nothing to do with them.

[redacted]

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Showers [redacted] dorm was never cleaned [redacted] dorm has 2 toilets that work & 2 showers, water is always standing around toilets when it rains it floods the dorm and ventilation is terrible it's so hot

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☑ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
you feel like cattle + they are not friendly when they speak to you.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☑ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
hard to get forms. CO's don't like to give you anything

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

you only get 1 minute on the phone, it's hard to get setup with someone on the outside

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☑ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☑ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☑ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☑ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

can't get a tablet if you wanted one

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
Some staff are helpful and nice. While others just cuss and call you names all the time.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☑ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☑ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
Can't get ice or water when we need it. I'm afraid of the excessive heat in the dorm. One guy has already died from the heat.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.
Can't get job applications, classification is backed up everyone is waiting to see them.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

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2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☑ Not Sure
- Are your medical visits conducted with privacy? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

my medication ran out and still trying to get back and the right dose.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☑ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☑ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☑ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

I was transferred without my tablet and still don't have one

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
Need to work on communication when time for religious services

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☑ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☑ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

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2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☑ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☑ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

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6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

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7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☑ Yes ☐ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☑ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

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2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☑ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☑ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☑ Yes ☐ No ☐ Not Sure
- Is the process fair? ☑ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☑ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

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6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
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- Can you use entertainment apps on the device? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

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7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

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- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☑ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

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- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☐ No ☑ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☑ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☒ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☒ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☒ No ☐ Not Sure M-F only

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☒ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☒ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

They Dont suply Enuf Cleaning suplys

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☒ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☒ No ☐ Not Sure
- Are dental and vision services available to you? ☒ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☒ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☒ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

They are not Equiped with proper Edication and the "doc" is an idiot

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☐ Not Sure N/A
- Are your mental health talks kept private? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

Its a Joke

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

Its smoke and mirrors

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☒ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☒ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☒ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☒ Yes ☐ No ☐ Not Sure only if you Pay For them
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☒ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☒ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☒ No ☐ Not Sure
- Is it easy to charge your device when needed? ☒ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

To get to The good stuff on the tablet it cost you. Three cents a min

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☒ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☒ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☒ Not Sure when they Follow The rulls
- Do you feel safe around staff? ☐ Yes ☒ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
Most of the staff are gang affeciated and dont like white ppl.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☒ No ☐ Not Sure
- Is your housing unit safe? ☒ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☒ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☒ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☐ No ☐ Not Sure Sometimes
- Can you join educational or vocational programs? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
only if they have the staff to call my Service
They dont have good programs there

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☒ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☑ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Only 2 meals are provided on weekends and holidays with only 3 to 5 minutes to eat on a good day, but most days 2 minutes no matter how old or young teeth or no teeth. Also spiders and roaches live with us. No private stalls for bathroom use. We all question why can we not grow our hair or beards as long as we keep ourselves clean. Cutting hair is one form of torture or humiliation

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
Not entirely private either there is another inmate being seen at the same time or the door is open with people sitting on a bench looking in. Dental is only available for cleaning once a year eye clinic is only allowed once every 2 years and the eye doctor only shows every 6 months if that.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
There is no open door policy. If you are feeling depressed or violent turn in a request. If you're suicidal turn in a request if you are still alive in 2 or 3 business days you will be called down there. Some of the officers will laugh and tell you go back to your dorm if you were going to hurt yourself you wouldn't tell anyone. Medication is never at the same time anywhere from 4pm to 10pm and mental health meds can not be KOP so I quit because of interactions with staff

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☑ Yes ☐ No ☐ Not Sure
- Is the process fair? ☑ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
Grievances are easy enough and responded to easily, fairly, and quickly. After writing a grievance on an officer recently they came and interrupted my religious service and asked who wrote them up and why even though they recieve a copy of the grievance.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
legal mail has been opened outside of my presence before and is scanned and printed now. The original copy is not destroyed in front of us and instead placed in a stack of other legal mail.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
Education on the tablet is a joke with no real degrees or career help. Games are paid for only at 3 cents a minute and all are garbage. Entertainment restrictions are pg rated so no horror movies allowed or any other rated R or MA movie there's 4 tv series all old all garbage. Tablet charges only allowed once per day.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☑ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility. At the last camp I just came from there was a white and black line while waiting on shackline. I do not feel comfortable with female COs working at male facilities especially when some flirt with coworkers or other inmates. If you have any issue with staff the only answer given is the inmate is written up regardless of who is in the wrong. Because of those issues I avoid staff to the best of my abilities.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☑ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☑ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☑ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility. Safe is a strange word in here although everyone says yes out loud in the back of our minds the question that comes to mind is "Is it safe to sleep in open space with 200 strangers" Programs are a joke no incentive and education will not happen Unless 3 to 6 years within EOS or Parole. Most people get 15 to 900 years which means most have to wait a decade before trying to take a trade.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Why are some crimes stuck at a minimum level 4 instead of being classified from a reflection of character or based on clear records or disciplinary. Some states still allow conjugal visits when inmates have clear records incentives might cut down on statewide violence whether it be conjugal visit, a food truck, or occasional movie night. I used to the prison was there to rehabilitate people and help them back to society. Now that in here im told hope you can survive the Jungle, Most of these guys dont do good because they see no reward for good.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☑ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

_____

_____

_____

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☑ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☑ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☑ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

_____

_____

_____

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

_____

_____

_____

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☒ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☒ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☒ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☒ No ☐ Not Sure
- Can you use recreation or exercise areas? ☒ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☒ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☒ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☑ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

_____

_____

_____

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☑ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☑ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☑ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☑ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☑ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☐ Yes ☑ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Rats and Roaches are Bad in my living area

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☑ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

NO ~~mail~~ incoming mail

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☑ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☑ Not Sure
- Can you access educational material on devices? ☐ Yes ☑ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☑ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

were not able to recieve mail and they have the why FI up But
havent recieved our tablets yet it Been A 2months

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☑ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☑ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☑ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

THEY DO NOT GIVE ENOUGH CLEANING STUFF.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

N/A

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

Why write A grievance if u will dont get them :)

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

SOMETIMES It's BE HARD TO COMMUNICATE for SOME People BECAUSE They STOP OUR MAIL. SOME folks Don't KNOW how TO WORK Technology...

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

THE Technology OF OUR Tablets It's good TO HAVE And It's usedfull.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☑ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☑ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☐ No ☑ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
SOME STAFF CAN BE HELPFUL. BUT NOT ALL OF THEM..

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☑ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☑ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☑ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
ITS REALLY NOT SAFE IN NO FACILITY FOR REAL PILLS
WHT IS SAFE?

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☑ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.
I feel like Y'All Should Put SOMEONE OR SOMEBODY behind THESE WALLS IN LET EM SHOW OR TELL YALL WHATS REALLY GOING ON.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☑ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

_____

_____

_____

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
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- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
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- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
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- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

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- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☑ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☑ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☑ Not Sure

10. Inmate Comments

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Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

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- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

2x on weekends

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

It is very nasty and hazardous.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

It is difficult.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

Never talked to them

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

Grievances are kept inside the facility and kept private.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

Phone implants of worthlessness

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☑ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☑ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

N/A

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☑ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

Im not feeling safe

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☑ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☑ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

N/A

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☐ Yes ☑ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

please evaluate !

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☐ No ☑ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☐ No ☑ Not Sure
- Are the bathrooms clean? ☐ Yes ☐ No ☑ Not Sure
- Is pest control handled well? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

_____

_____

_____

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☐ No ☑ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☑ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☑ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☑ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☑ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☑ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☑ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☑ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☒ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☐ No ☒ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☒ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☒ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

_____

_____

_____

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☒ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☒ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☒ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☒ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

_____

_____

_____

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☒ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☒ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☒ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☒ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

I've been harassed and discriminated against multiple times.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☒ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☒ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☒ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☒ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☒ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☒ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

N/A

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

cleaning supplies is not provided, rodents are everywhere.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
It's hard to get help, they dont act like they care

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
These people dont help they just here for their paycheck

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
Forms aren't accesible, we get handled by how the staff feels at that very moment

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
You have to have money to talk to your people, the mail is opened then they make copies then you receive them, visits are hard and costly!

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
Entertainment is very expensive, tablets have to be pleased up once daily and if you miss it you miss it. The tablets are cheap and unreli

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
The staff lack knowledge and understanding and only see things from their side of view.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
I don't feel safe because of health concerns there is no air here & yard is only open when they want to open it.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.
I'm just doing my time You can't worry about the things you can't control.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Showers and bathrooms aren't being pressure washed as they should.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

When someone isn't feeling good we tell the staff they tell you to go back to your dorm for the write you up or put you in lock up.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

our legal mail shouldn't be photo copied the phone calls are to high

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

movies and games and all other apps should be free to use

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Classification isn't getting people where they should be i've been stuck here at KJBy a whole year with [redacted] they want see me or move me.

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

I was just in [redacted] at Kilby for [redacted] and I have never in my life seen so many Rats, Roaches or spiders. The Rats just climb in your bed and up the bars all day every day the roaches actually fly you can't sit down on the toilet without the Rats running over your feet

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
Sometime they respond within 2to3days sometimes they dont come at all my housing unit is infested with [redacted] right now and the folks in HealthCare are trying to treat us with [redacted] and these things aren't getting better they're spreading like wildfire

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☑ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
I'm on the mental Health Case Load for [redacted] and just yesterday morning I needed my meds or to see my counselor and my mental Health counselor told me if I even needed to see her tell the Dorm officer well [redacted] here at Kilby told me I can go see her when he says so and made me go BACK to my Dorm

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☑ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
I myself have never filed a grievance but from what I've witnessed you have to BEG these LAZY officers for a form and the Lady here at Kilby almost always goes in FAVOR of [redacted] whoever the grievance was filed against The Inmate very RARELY wins sometimes she doesn't even respond but like I said I have no first hand knowledge

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

If you are indigent you're screwed because you can't receive stamps, soap and envelopes through the mail because we now have to MAIL everything to texas and can't recieve anything in the MAIL anymore used to we could recieve 2 Books of Stamps in the MAIL & 10 sheets of paper now you have to purchase Everything at the store but if your indigent you're screwed

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

The Securus tablets where much Better but they switched to ICSolutions that is much more expensive & we have to rely on someone else to go and charge them & Most of the time they come Back only 50% charged and sometimes they Don't come back at all

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility. [redacted] here at Kilby uses Racial slurs all day everyday towards inmates he called me a [redacted] cracker & threatened me with his baton just last week on [redacted] knocked my front tooth out while I was handcuffed behind my back and face down in a mudpuddle while his other officers watched and laughed and they wrote me a disciplinary for assault and disorderly conduct

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility. 15% of the time you're locked in the Dorm without an officer in site and I guess they rely on the camera system to make sure nobody is getting beat to death and there is only one camera in see so the officers sometimes take you to the shower to beat on us when they feel like they can get away with it you can easily get killed without anyone even seeing anything

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☐ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

I have served [redacted] in prison and I can honestly say the system is slowly but surely making improvements the Al. Dept of Corr is broken down completely the corruption is at an all time high so it's going to take awhile to fix it Good Luck and Hopefully you guys will learn the definition of the word Rehabilitate because I'm living Proof it's not working

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ■ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ■ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ■ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ■ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ■ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ■ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

the dorms are infested with Bugs Bathrooms are horrible disgusting showers water all shower's dont work Toilets Brake no handicap Bathroom

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ■ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ■ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ■ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ■ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ■ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ■ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
I have [redacted] they run out of my meds all the time for days at a time
I have to speak about my Medical and Mental health issues infront of everyone
(Embarrassing)

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☒ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☒ Not Sure
- Can you get help in a crisis? ☐ Yes ☒ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☒ Not Sure
- Is your medication managed well? ☒ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
Truly No programs for me or anyone else

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☒ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☒ Not Sure
- Do you get help completing the forms if you need it? ☒ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☒ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
I've put in grievance's and get into trouble about things I grieve Im told not to put in any more grievance's about My Medical care, equipment or Medication or the conditions due to me being in a [redacted]

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☒ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
Legal Mail is not handed out properly, they lost my legal mail they photo copy all my legal mail Sometimes copies are bad But the destroy original Mis dead Lines Cant get Inmate account info and get denied through court's, [redacted])

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☒ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☒ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☒ No ☐ Not Sure
- Is it easy to charge your device when needed? ☒ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
Cost is to high to use educational things very limited Mostly Religous stuff nothing to really help for certain people, alot of people Have no money so the tablets are only for those who's family Gives them money (not fair)

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☒ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☒ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☒ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☒ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility. Ive been assualted by an officer nothing done about it, Ive been beat up by 2 inmates infront of guards didnt help me at all, Ive been called a stupid [redacted] white boy, threatend by guards no help available for inmates like me [redacted]

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☒ Not Sure
- Is your housing unit safe? ☒ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☒ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☒ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility. Its prison is all I can say but Ive never been treated like this ever, nothing Available recreation wise for [redacted] can not get in or out of Back of dorms,

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☒ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Change is needed here at Kolby to much violence, Inmate's dying dorms are extremley hot no Air not enough fans no Ice water. If this is to realy bring attention to the issue's here then come talk to me I can tell you things that will Scare the [redacted] out of you. abuse, by guards Drugs being brought in by guard's.
I work in the [redacted] here at Kolby

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☑ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

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2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☑ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☑ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

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6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

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7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

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- Are staff responsive when you need help? ☑ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

[redacted]

Inmate Living Conditions & Services Survey

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1. General Living Conditions

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- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☐ No ☑ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☑ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☑ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☑ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☑ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☐ No ☑ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

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_____

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☑ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

_____

_____

_____

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☑ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☑ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☑ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☑ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☐ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

We need to be sprayed due to the fact of so many bites cdc wpos need to be knocked down more our

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

I get wonderful services

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☑ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

No complaints

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☑ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☑ Yes ☐ No ☐ Not Sure
- Is the process fair? ☑ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☑ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

No complaints

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

NO complaints

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

NO complaints

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☑ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☑ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

NO Complaints

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

NO Complaints

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☐ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

NO complaints

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☐ No ☑ Not Sure
- Do you receive a special diet if required? ☑ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

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2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☑ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☑ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

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6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

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7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☑ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☑ Not Sure
- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☐ No ☑ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☑ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☑ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☑ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☑ Yes ☐ No ☐ Not Sure
- Is the process fair? ☑ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☑ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

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_____

_____

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

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7. Interactions with Staff

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- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☑ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Don't give enough chemicals to clean with. [redacted]
Masibate all over the dorm, the gate etc on the women officers
And the killing part and disgusting Nall they let them do it.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
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- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
It's alright sometimes

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
Like now, I had outside surgery, About [redacted] ago. Before I had surgery I put in for my other pill and I haven't had my other pill yet.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
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- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

I been here [redacted] and I havn't had a visit yet because you got to go threw all type of [redacted] about ID [redacted] My folks young and especial old don't want to give up their private #'s to strang people to steal. All the state have to do is let them show their driving lic/ID/State Id.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☐ No ☑ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility. There's know security provided. Plus some staff is hook up with the Inmates.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☑ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Poor

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☐ No ☑ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☑ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☑ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☑ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☑ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

Not very good

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☑ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☑ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

POOR

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☒ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☒ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

Not good

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☒ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☒ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☒ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☒ Not Sure
- Do you feel safe around staff? ☒ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☐ No ☒ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☒ No ☒ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
FAIR

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☒ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☒ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☒ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☒ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☒ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☒ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.
THE WHOLE BUILDING NEED REPAIRING OR REPLACE

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

_____

_____

_____

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☑ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☑ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☑ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☑ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

IF YOU HAVE NO MONEY YOU CAN'T CALL A HALFWAY HOUSE
IF YOU NEED TO HAVE A PLACE TO GO WHILE ON PAROLE

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☑ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☑ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☒ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☒ Not Sure
- Are meals given 3 times per day? ☐ Yes ☐ No ☐ Not Sure only 5 days

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☒ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☒ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☒ No ☐ Not Sure Roaches + flies

Use this section to share any feedback or concerns about the living conditions at your facility.

Every thing Verry dirty 99% of time Not Cleaned Properly

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☐ No ☒ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☒ Not Sure
- Are dental and vision services available to you? ☐ Yes ☒ No ☐ Not Sure Not Lately
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☒ Not Sure Not All time
- Can you get help quickly in a medical emergency? ☐ Yes ☒ No ☐ Not Sure [redacted]
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

Doctor Don't pay attention

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☒ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☒ Not Sure
- Can you get help in a crisis? ☐ Yes ☒ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☒ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☒ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☐ Not Sure Don't know

Use this section to share any feedback or concerns about access to mental health services at your facility.

I have ask for help, someone to talk too It Seems to be forgotten

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☐ Not Sure Don't know how to Report
- Can you get grievance forms easily? ☐ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☐ Not Sure Haven't had any
- Are responses given quickly? ☐ Yes ☒ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☒ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☒ Not Sure Don't know
- Can you appeal decisions? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☐ Not Sure only family
- Is it easy to use mail, phone, or video services? ☒ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☒ Not Sure Haven't had any
- Can you get stamps and envelopes when needed? ☒ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

I just mail my Son

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☐ No ☒ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☒ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☒ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☒ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☒ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☒ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☒ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☒ Not Sure
- Do you feel safe around staff? ☐ Yes ☒ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☐ No ☒ Not Sure discriminated
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☒ Not Sure Dont know when to talk.

Use this section to share any feedback or concerns about interacting with staff at your facility.
Never Know who and when to talk about just any thing

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☒ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☒ Not Sure Been threatened about Smoking
- Are medical isolation conditions safe? ☐ Yes ☐ No ☒ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☐ Not Sure Some times walks out side. I Appreciate the time
- Can you attend religious services? ☐ Yes ☐ No ☒ Not Sure Not been offered
- Can you join educational or vocational programs? ☐ Yes ☐ No ☒ Not Sure Ive ask to go to Library

Use this section to share any feedback or concerns about your safety and well-being facility.
Talking about Smoking Not Advisable to talk about Prisioners Say this is Prison Like they can Smoke if they want to. They don't respect anyone that has Lung or health problems

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☐ Not Sure only 1 time due to Being Quarnteened
- Do you know how your classification is determined? ☐ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☐ Not Sure only folding clothes

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

We should Not be threatened about Someone else that Smokes around People that have problems breathing

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

_____

_____

_____

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☑ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☑ Yes ☐ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☐ No ☑ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☑ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☑ Yes ☐ No ☐ Not Sure (MOST, NOT ALL)
- Are staff responsive when you need help? ☑ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☐ No ☐ Not Sure (DEPENDS)

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☑ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☑ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☑ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☑ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☑ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

The facilities are very old and need redoing

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☑ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☑ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☑ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

Have problem with my family setting up accounts on corrlinks

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☑ Yes ☐ No ☑ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☑ Yes ☐ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☑ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

at this time we have a lot of roaches not my cell but in the dorm

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☑ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☑ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☑ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

we have to pay for somethings on are tablets because they are not on the free side but I liked my others tablets better

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☑ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☑ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☐ No ☑ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
NOT SURE HOW TO EXPLAIN THIS ON PAPER

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☐ No ☑ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☑ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

I WORK FOR THE [redacted]

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

I am at the END of A LONG time I GO HOME in [redacted] and I am SCARD that they will KICK me OUT of the [redacted] DORM and BY DOING that I will BE FORCED to HAFF to PERFEAK my SIDE WICH will mack me HURT SOMEONE

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☒ No ☐ Not Sure
- Do you receive a special diet if required? ☒ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☒ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☒ Yes ☒ No ☐ Not Sure
- Are the bathrooms clean? ☒ Yes ☒ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.
The 1st couple weeks of Aramark was good, has got worse since. Not enough time to eat. Officers, Sergeant, Lt's, Captain run us out after 3-5 min & dump our trays. How long does it take you to eat a meal? More than 5 min? Roaches & flies are everywhere.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☒ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☒ No ☐ Not Sure
- Are dental and vision services available to you? ☒ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☒ Yes ☒ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☒ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
If a seg inmate needs medical, they hold up the regular inmates who have'nt had disciplinary issues. Sometimes over an hour, forcing diabetic inmates to eat 1st before insulin injection (backwards).

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☒ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☒ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☒ Not Sure
- Are responses given quickly? ☒ Yes ☐ No ☐ Not Sure
- Is the process fair? ☒ Yes ☒ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☒ No ☐ Not Sure
- Can you appeal decisions? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
Anytime you go against an officer it will go against you somehow

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☒ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☒ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☒ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
Can't get mail or video services without a tablet. Tablets delete your mail so you can't keep important documents. Suppose to receive stamps, envelopes, Daily Bread, Church courses in mail & they are not allowing it.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☒ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☒ No ☐ Not Sure
- Can you access educational material on devices? ☒ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☒ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☒ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
These tablets are junk compared to the securus ones we had. The entertainment is cheaper, the visitation is cheaper, but the device stops working & it's hard to get them to replace it.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☒ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☒ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☒ No ☐ Not Sure
- Do you feel safe around staff? ☒ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☒ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
They Some have authority issues, Saying "white boy"... and even using [redacted] word regularly when addressing inmates. Some are Kind and polite to us. Over the years many have left & I quote, "We can't treat you all how they want us to treat you. You are people too."

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☒ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☒ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☒ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☒ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
Yards stay closed a lot. Use to only close at count. Now close at count, chow, church, ... Sometimes they don't clear count until time for next count so no rec or exercise between.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☒ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☒ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Need Q-tips for cleaning ears. Nose hair trimmer be nice. Drums get over 100° in summer & now we can't shower during count, at night, plus they completely took out a perfectly good shower here [redacted] so it takes forever to get to the shower. They also have curtains that are a trip hazard. Sometimes we go without ice for hours.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

The meals are not Provided enough calories and we are not fed enough here they feed you half of what you should get they don't let know when it's time to eat if you miss it they won't let you eat so no you're not getting 3 meals a day

2. Access to Healthcare Services housing unit not clean there's rust every whe

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☑ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☑ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☑ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☑ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

It depends on from [redacted] the officers no we're some correctional officers will curse you out and threaten to spray you

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☑ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
About the stamps and envelopes the only way you get is off the store and you have to wait a week to order store but when you need them right then no you can't get them when you need it

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
Only when you pay for the apps

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☑ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☑ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☑ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
I've had 3 officers here tho harass me to the Point I had to file a grievance against

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☑ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☑ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☐ Not Sure
- Is the process fair? ☐ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☑ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☑ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☐ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☑ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☐ No ☑ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☑ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☑ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☐ Not Sure
- Is the process fair? ☑ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

_____

_____

_____

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

_____

_____

_____

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☐ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☑ Yes ☐ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☑ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☑ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☑ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

you go there and the ladys alway ~~to~~ want Tall Craggy thro you

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☑ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☑ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☑ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

Most of The CO call you a monkey And Talk TWo you with racespeck

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☐ No ☑ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

It Good

6. Access to Technology Devices

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- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
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- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

All Good

7. Interactions with Staff

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- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
Most of The CO Are [redacted]
And They Talk you crazy you Ask them someing and They Tell you two Get somewere

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

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- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
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- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
CO Need Two read Speck Us like we Do Them

9. Other Items of Note

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- Do you know how your classification is determined? ☐ Yes ☐ No ☑ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.
I asked one of the lieutents about a job in the Kithen in they got me in there in 3 day Im thankfm for that

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Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

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- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

The living condition is the worst in humane society

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

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- Are responses to sick call requests timely? ☐ Yes ☑ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

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- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
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- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

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- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

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Use this section to share any feedback or concerns about communicating with people outside the facility.

_____

_____

_____

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Please answer these questions based on your experience using technology devices in the facility.

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- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

_____

_____

_____

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☑ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☐ Yes ☑ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☑ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☑ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

not dorms. no ventilation filthy walls and bedding, flies, roaches and rats are present.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☑ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☑ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☑ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☑ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☑ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☑ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

only through commissary purchase

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☑ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☑ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility. Staff here belittle you and your and your family provoking a reaction from you and some officers actually lay a hand on you

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility. there is only ~~one~~ on available entrance and exit throughout the day and yard time consists of just talking we barely go to a basketball court its 200 inmates angling in a small yard

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☑ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☑ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☑ Yes ☐ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

We need air conditioning

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☑ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☑ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☑ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☑ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☑ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☑ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☑ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☑ Yes ☐ No ☐ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☑ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☑ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☑ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☑ Yes ☐ No ☐ Not Sure
- Are responses given quickly? ☑ Yes ☐ No ☐ Not Sure
- Is the process fair? ☑ Yes ☐ No ☐ Not Sure
- Are you protected from retaliation? ☑ Yes ☐ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☑ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☑ Yes ☐ No ☐ Not Sure
- Are staff responsive when you need help? ☑ Yes ☐ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☑ Yes ☐ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☐ Yes ☑ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☑ Yes ☐ No ☐ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☑ Not Sure
- Do you get work assignments if you want them? ☑ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

It would be nice to have body spray on the commissary items.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☒ No ☐ Not Sure
- Do you receive a special diet if required? ☒ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☒ Yes ☒ No ☐ Not Sure (1)(2)

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☒ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☒ Yes ☐ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

(1) WE ONLY GET 2 MEALS ON WEEKENDS + HOLIDAYS
(2) IN MY [redacted], HARD TO EAT IN LESS THAN 4-5 MINS. WHICH, IS WHAT WE GET

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☒ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☒ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☒ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☒ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☒ Not Sure
- Are your mental health talks kept private? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☒ Not Sure
- Can you get grievance forms easily? ☐ Yes ☒ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☒ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☒ Not Sure
- Is the process fair? ☐ Yes ☒ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☒ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☒ No ☐ Not Sure
- Is your legal mail handled properly? ☒ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☒ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☒ No ☐ Not Sure
- Can you access educational material on devices? ☒ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☒ Yes ☐ No ☐ Not Sure ATA 0057
- Is it easy to charge your device when needed? ☒ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

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- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☒ Not Sure
- Are staff responsive when you need help? ☐ Yes ☒ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☒ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☒ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☒ Yes ☐ No ☐ Not Sure (1)
- Is your housing unit safe? ☒ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☒ Not Sure
- Can you use recreation or exercise areas? ☒ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
(1) MOST OF THE TIME

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☐ No ☒ Not Sure
- Do you get work assignments if you want them? ☒ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☑ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☐ No ☑ Not Sure
- Are meals given 3 times per day? ☐ Yes ☑ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☑ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☑ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.
Food and Meals are not prepared properly, and served cold. Also weekend and Holidays we only get 2 meals. Clean is not somithing that is done in the dorms at Kilby.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☐ Yes ☐ No ☑ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☑ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☑ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☑ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☑ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
The Healthcare provider doesn't do a profassenial job and doesn't care about the health of the inmates.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☐ No ☑ Not Sure
- Is the counseling helpful? ☐ Yes ☑ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☑ Not Sure
- Are programs available for mental health? ☑ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☑ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.
They can do a better job at mental health. I think that mental health inmates are not considered enough inatiquet help for them.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☑ Not Sure
- Can you get grievance forms easily? ☐ Yes ☑ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☑ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☑ No ☐ Not Sure
- Is the process fair? ☐ Yes ☑ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☑ No ☐ Not Sure
- Can you appeal decisions? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
At the end of the day. I'm just another inmate, and They gone help look after each other to cover up to Safe there job.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☑ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☐ No ☑ Not Sure
- Is your legal mail handled properly? ☐ Yes ☑ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
It needs to be handleed better. They dont consider it a priority.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☑ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☑ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☑ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
If you dont have a tablet. Its hard to get one issued to you. So you have to buy one off the land from another inmate.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☐ No ☑ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☑ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
Staff abuse there authority, and don't have respect for inmates. They have pribrity issue's, and disrespect.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☑ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☑ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☑ No ☐ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☐ No ☑ Not Sure
- Can you attend religious services? ☐ Yes ☐ No ☑ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
All level 4 facility's are understaffed and over crowded so anything can happen at any moment.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☑ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☑ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☐ No ☑ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

I just want to see ADOC take accountability off the mis-handling of inmates and health care provider take consideration of inmate health also The parole Board still seting people off at a high rate

Inmate Living Conditions & Services Survey

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1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☒ No ☐ Not Sure
- Do you receive a special diet if required? ☒ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☒ Yes ☐ No ☐ Not Sure

except Saturdays & Sunday & Holidays

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☒ Yes ☐ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☒ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☐ No ☑ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Most of the toilets don't work, nor do the urinals. Most of the showers don't work. It's miserably Hot! the dorms have very little air to cool down the heat. We do not receive meals on Sat, Sun, or holidays. We are not given enough time to eat!

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☒ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☒ Yes ☐ No ☐ Not Sure
- Are dental and vision services available to you? ☒ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☒ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☒ Yes ☐ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☒ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☐ No ☒ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☒ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☒ Not Sure
- Is your medication managed well? ☒ Yes ☐ No ☐ Not Sure
- Are your mental health talks kept private? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☒ Yes ☐ No ☐ Not Sure
- Can you get grievance forms easily? ☒ Yes ☐ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☒ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☒ Not Sure
- Is the process fair? ☐ Yes ☐ No ☑ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☒ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☒ No ☐ Not Sure
- Is your legal mail handled properly? ☒ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☒ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
We are suppose to have tablets, but most people don't have them. I put in a request for one over a month ago and still haven't received one. Most inmates buy tablets from other inmates for around $75-$100

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☐ Yes ☒ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☒ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☐ No ☒ Not Sure
- Can you use entertainment apps on the device? ☐ Yes ☐ No ☒ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☐ No ☒ Not Sure
- Do you have to pay to use these devices? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
As I stated above most of us don't have a tablet and there's only one on the wall that works

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☒ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☒ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☒ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☐ No ☒ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☒ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☒ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☒ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☒ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☒ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
The facility is drug infested and uncontroled. We don't even sleep on our asigned racks because other inmates run the dorms.
We have no box to ~~secure~~ secure our property. Most locker boxes are gone or broken

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☐ No ☒ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☒ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

[redacted] and [redacted] and [redacted] do not get visits.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☐ No ☒ Not Sure
- Do you receive a special diet if required? ☐ Yes ☒ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☒ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☒ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☒ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

It stays hot in the dorms I sweat from the moment I get up to the moment I go to sleep

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☒ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☐ No ☒ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☒ Not Sure
- Is your medication delivered accurately and on time? ☐ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☒ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☒ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☒ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☒ No ☐ Not Sure
- Are programs available for mental health? ☐ Yes ☒ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☐ No ☒ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☒ No ☐ Not Sure
- Can you get grievance forms easily? ☐ Yes ☒ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☒ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☒ No ☐ Not Sure
- Is the process fair? ☐ Yes ☒ No ☒ Not Sure
- Are you protected from retaliation? ☐ Yes ☒ No ☐ Not Sure
- Can you appeal decisions? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☒ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☐ Yes ☒ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☐ No ☒ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☒ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☒ No ☐ Not Sure
- Can you access educational material on devices? ☐ Yes ☒ No ☐ Not Sure
- Can you use entertainment apps on the device? ☒ Yes ☒ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☒ No ☐ Not Sure
- Do you have to pay to use these devices? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☒ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☒ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☒ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☒ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☒ No ☒ Not Sure
- Is your housing unit safe? ☐ Yes ☐ No ☒ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☒ Not Sure
- Can you use recreation or exercise areas? ☐ Yes ☒ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☐ Yes ☒ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☒ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☒ No ☐ Not Sure
- Do you receive a special diet if required? ☐ Yes ☒ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☒ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☒ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☒ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Meals are not to calories standards. We only recieve 2 meals on the weekends.

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☒ Yes ☐ No ☐ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☒ No ☐ Not Sure
- Are dental and vision services available to you? ☒ Yes ☐ No ☐ Not Sure
- Is your medication delivered accurately and on time? ☒ Yes ☐ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☐ No ☒ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☒ Yes ☐ No ☐ Not Sure
- Is the counseling helpful? ☐ Yes ☒ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☐ No ☒ Not Sure
- Are programs available for mental health? ☐ Yes ☐ No ☒ Not Sure
- Is your medication managed well? ☐ Yes ☒ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about access to mental health services at your facility.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☒ Not Sure
- Can you get grievance forms easily? ☐ Yes ☐ No ☒ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☐ No ☒ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☒ Not Sure
- Is the process fair? ☐ Yes ☐ No ☒ Not Sure
- Are you protected from retaliation? ☐ Yes ☐ No ☒ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.

haven't had to use this yet

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☑ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☑ Yes ☐ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☐ Yes ☑ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☑ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☑ Yes ☐ No ☐ Not Sure
- Can you access educational material on devices? ☑ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☑ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☑ Yes ☐ No ☐ Not Sure
- Do you have to pay to use these devices? ☑ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☑ No ☐ Not Sure
- Are staff responsive when you need help? ☐ Yes ☑ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☑ Yes ☐ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☑ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☑ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☐ Yes ☒ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☑ Yes ☐ No ☐ Not Sure
- Is your housing unit safe? ☑ Yes ☐ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☑ Not Sure
- Can you use recreation or exercise areas? ☑ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☑ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☑ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☐ Yes ☒ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Inmate Living Conditions & Services Survey

This survey is being conducted by the Alabama Department of Examiners of Public Accounts as part of their pilot program in evaluating the prison system in Alabama. This survey is designed to gather information about living conditions and available services inside the facility. Your responses are anonymous and will not be connected to your identity. Thank you for completing this survey. Please return it using the designated method.

1. General Living Conditions

Food and Meals: Please answer the following questions about the food served at your facility based on what you have seen or gone through:

- Do you think meals provide enough food & calories? ☐ Yes ☐ No ☒ Not Sure
- Do you receive a special diet if required? ☒ Yes ☐ No ☐ Not Sure
- Are meals given 3 times per day? ☐ Yes ☒ No ☐ Not Sure

Clean Facilities: Please answer the following questions about cleanliness in your facility based on what you have seen or gone through:

- Are the housing areas clean? ☐ Yes ☒ No ☐ Not Sure
- Are the bathrooms clean? ☐ Yes ☒ No ☐ Not Sure
- Is pest control handled well? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about the living conditions at your facility.

Special Diet: only insuline dependents; not for allergies or personal choices (vegitarian) etc.
Meals per day: Weekends and Holidays only two meals are given.
Every dorm is dirty and grimey and rats and roaches are everywhere

2. Access to Healthcare Services

Please answer these questions about your experience with healthcare services at your facility based on what you have seen or gone through:

- Can you request a sick call when needed? ☒ Yes ☐ No ☒ Not Sure
- Are responses to sick call requests timely? ☐ Yes ☒ No ☐ Not Sure
- Are dental and vision services available to you? ☐ Yes ☐ No ☒ Not Sure Sometimes
- Is your medication delivered accurately and on time? ☐ Yes ☒ No ☐ Not Sure
- Can you get help quickly in a medical emergency? ☐ Yes ☒ No ☐ Not Sure
- Are your medical visits conducted with privacy? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about access to healthcare services at your facility.
The last time I requested a sick call it took 22 days to be called down when I got there I explained my issue [redacted] and was told "it is not a sick call issue" and set back

3. Mental Health Services

Please answer these questions about your experience with mental health services at your facility based on what you have seen or gone through:

- Can you see mental health staff when you need to? ☐ Yes ☒ No ☐ Not Sure
- Is the counseling helpful? ☒ Yes ☐ No ☐ Not Sure
- Can you get help in a crisis? ☐ Yes ☒ No ☐ Not Sure
- Are programs available for mental health? ☒ Yes ☐ No ☐ Not Sure
- Is your medication managed well? ☐ Yes ☒ No ☐ Not Sure
- Are your mental health talks kept private? ☐ Yes ☐ No ☒ Not Sure Sometimes

Use this section to share any feedback or concerns about access to mental health services at your facility.
At this facility if you express any kind of mental health crisis you are immediately sent to the facilities suicide watch and mental instability (O) dorm.

4. Grievance Process

Please answer these questions based on your own experience with the grievance process at your facility based on what you have seen or gone through:

- Is it easy for you to file a grievance? ☐ Yes ☐ No ☒ Not Sure
- Can you get grievance forms easily? ☐ Yes ☒ No ☐ Not Sure
- Do you get help completing the forms if you need it? ☐ Yes ☒ No ☐ Not Sure
- Are responses given quickly? ☐ Yes ☐ No ☒ Not Sure
- Is the process fair? ☐ Yes ☒ No ☐ Not Sure
- Are you protected from retaliation? ☐ Yes ☒ No ☐ Not Sure
- Can you appeal decisions? ☐ Yes ☐ No ☒ Not Sure

Use this section to share any feedback or concerns about the grievance process at your facility.
I have never filled out a grievance but a close friend has and he received retaliation from the officer and supervisor the grievance was against.

5. Outside Communication Processes

Please answer these questions based on your own experience with how you communicate with people outside the facility based on what you have seen or gone through:

- Can all inmates contact people outside the facility? ☐ Yes ☒ No ☐ Not Sure
- Is it easy to use mail, phone, or video services? ☒ Yes ☐ No ☐ Not Sure
- Is your legal mail handled properly? ☐ Yes ☒ No ☐ Not Sure
- Can you get stamps and envelopes when needed? ☒ Yes ☐ No ☐ Not Sure
- Are the rules for using mail, phone, and video clear? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about communicating with people outside the facility.
Only those with money can contact people via phone, video, and mail though the price is not that bad. There are a lot of issues with the phones, it may take up to 15 calls for a call to actually go through to the recipients phone.

6. Access to Technology Devices

Please answer these questions based on your experience using technology devices in the facility.

- Are kiosks or tablets available for use? ☒ Yes ☐ No ☐ Not Sure
- Do kiosks/tablets work well and do what you need? ☐ Yes ☒ No ☐ Not Sure
- Can you access educational material on devices? ☒ Yes ☐ No ☐ Not Sure
- Can you use entertainment apps on the device? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to charge your device when needed? ☐ Yes ☒ No ☐ Not Sure
- Do you have to pay to use these devices? ☒ Yes ☐ No ☐ Not Sure

Use this section to share any feedback or concerns about access to technological devices at your facility.
Tablets are available though they are few and far between. The facility is moving towards requiring tablets for certain things though not everyone gets one. All entertainment and some education requires payment at 5¢ per minute

7. Interactions with Staff

Please answer these questions based on your own experience with staff at the facility. We want to know how you feel about your interactions with staff and your opinions about how they treat people:

- Do staff treat you with respect and act professionally? ☐ Yes ☐ No ☒ Not Sure Some do most do not
- Are staff responsive when you need help? ☐ Yes ☒ No ☐ Not Sure
- Are the rules clear and well explained by staff? ☐ Yes ☒ No ☐ Not Sure
- Do you feel safe around staff? ☐ Yes ☒ No ☐ Not Sure
- Are you concerned about staff using excessive force? ☒ Yes ☐ No ☐ Not Sure

- Have staff harassed or discriminated against you? ☒ Yes ☐ No ☐ Not Sure
- Is it easy to resolve problems informally with staff? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about interacting with staff at your facility.
In my [redacted] in this facility I have witnessed 30+ officer excessive force cases most of which were reported as inmate on inmate. Inmates are constantly harrassed, belitled and abused by officers and it's only getting worse

8. Safety & Well-being

Please answer these questions based on your own experience at the facility. We want to know how you feel about safety and your access to programs and activities:

- Do you feel safe personally in the facility? ☐ Yes ☒ No ☐ Not Sure
- Is your housing unit safe? ☐ Yes ☒ No ☐ Not Sure
- Are medical isolation conditions safe? ☐ Yes ☐ No ☒ Not Sure
- Can you use recreation or exercise areas? ☒ Yes ☐ No ☐ Not Sure
- Can you attend religious services? ☒ Yes ☐ No ☐ Not Sure
- Can you join educational or vocational programs? ☐ Yes ☒ No ☐ Not Sure

Use this section to share any feedback or concerns about your safety and well-being facility.
I have never truly felt safe. I have to be constantly aware of both inmates and officers. Recreation and exercise areas are available for a very limited time each day
Educational and Vocational programs are not available at Kilby

9. Other Items of Note

Please answer these questions based on your experience at the facility. These questions cover other important areas that affect your daily life:

- Can you use the commissary to buy items you need? ☒ Yes ☐ No ☐ Not Sure
- Are you able to have visits from family or friends? ☒ Yes ☐ No ☐ Not Sure
- Do you know how your classification is determined? ☐ Yes ☒ No ☐ Not Sure
- Do you get work assignments if you want them? ☒ Yes ☐ No ☐ Not Sure

10. Inmate Comments

Use this section to share any feedback or concerns about your survey experience or anything else we should know. We encourage you to write anything you feel is important for us to know in your own words.

Work assignments are randomly chosen for you and you are forced into them with no pay or reward. Classification, like most things in prison, is not explained thoroughly In my opinion the two biggest issues on the part of both officers and inmates is accountability and consistency. People are very rarely held accountable for their actions and every officer has a different set of rules they enforce. Rules are enforced through intimidation and fear. There is no correction in the Department of correction. Only the breaking of soul and spirit.
Thank you, may God bless you [redacted]

ALABAMA DEPARTMENT OF CORRECTIONS RESPONSE

Alabama Criminal Justice Center
301 S. Ripley Street
P.O. Box 301501
Montgomery, AL 36130-1501
(334) 353-3883

State of Alabama
Department of Corrections

Kay Ivey
GOVERNOR

Greg Lovelace
COMMISSIONER

November 3, 2026

The Honorable Rachel L. Riddle
Chief Examiner of Public Accounts
Alabama Department of Examiners of Public Accounts
Post Office Box 302251
Montgomery, Alabama 36130-2251

Dear Chief Examiner Riddle:

Please accept this letter as the Alabama Department of Corrections' (ADOC) official response to the Alabama Department of Examiners of Public Accounts' (ADEPA) Report reviewing ADOC and Kilby Correctional Facility (KCF) (the "Report").

ADOC recognizes the value of independent review. We should always be willing to look closely at how we operate, acknowledge where we can do better, and make changes when they are needed. There are matters identified in the Report that deserve our attention, and we will address them. At the same time, I believe the Report must be considered in the proper context, particularly given the size and complexity of Alabama's correctional system, the scope of ADEPA's review, and the significant changes already underway throughout ADOC.

ADEPA acknowledges in the Scope section of the Report that its review was a broad and complex undertaking conducted on what it describes as an ambitious timeline. ADEPA further acknowledges that it was unable to examine all programs at Kilby with the same level of intensity and that its work occurred while ADOC continued to make changes in its administration and the support provided to its facilities. Those are important limitations when considering the Report as a whole. What began as a pilot program, centered on one correctional facility, grew into a much broader examination of Department-level healthcare, personnel, investigations, security practices, reentry, infrastructure, policies, administrative functions, and other areas of ADOC operations. A meaningful review of that breadth requires significant time, resources, and specialized knowledge, particularly when the organization being reviewed is a statewide correctional system that never stops operating.

The volume of information provided by ADOC during this audit illustrates that point. Over the course of ADEPA's review, ADOC provided ADEPA access to over 20,000 digital files and accommodated in-person review of thirty-two Banker's Boxes containing Kilby specific documentation. Based on that number alone, I believe it is fair to question whether the pace at which this audit was conducted allowed for the depth of review necessary to support conclusions across so many different areas of correctional operations, particularly when ADEPA itself acknowledges that some programs at Kilby could not be examined with the same level of intensity.

The timing of ADEPA's review is also important. I was appointed Commissioner in May 2026, at essentially the same time ADEPA began collecting information for this project. The changes underway within ADOC, however, did not begin with my appointment or with this audit. Commissioner John Hamm began this work when he became Commissioner in January 2022, and much of the executive leadership team responsible for these efforts remains in place today. Over the last several years, that team has been deliberately working to strengthen leadership, improve accountability, modernize operations, rebuild our workforce, and provide better support to our facilities. I inherited that work, and we are continuing to build on it.

The change in our correctional workforce demonstrates the scale of that effort. From 2015 through February 2023, ADOC graduated 1,038 certified correctional officers. Since the correctional officer starting salary was increased in March 2023, when the current academy class graduates in December 2026, ADOC will have graduated 1,215 certified officers. That is more certified officers graduating from ADOC training in less than four years than during the preceding eight years combined. At Kilby, where ADEPA conducted this pilot review, more than half of the employees currently serving in the Correctional Officer Trainee through Correctional Officer Senior classifications entered service after March 2023. We are not simply changing policies; we are developing a new generation of correctional employees while at the same time improving the way ADOC operates.

A major part of ADOC's transformation has been a comprehensive Department-wide review and modernization of our Administrative Regulations (ARs). Under the leadership of Commissioner Hamm and myself, ADOC has reviewed and updated ADOC's ARs, including replacing outdated regulations that no longer reflect current policies and procedures. That project has been completed, and the continuing work now involves maintaining those regulations, communicating changes, training employees, and making sure written policy becomes consistent practice throughout ADOC. Updating a regulation is relatively simple. Educating thousands of employees who work around the clock in facilities across the State, reinforcing new expectations through supervision and training, and changing longstanding practices takes sustained effort and leadership.

This is a reality of culture change in a correctional system of ADOC's size and scope. Progress is rarely immediate or uniform. Improvements in staffing allow us to strengthen training; stronger training improves supervision; better supervision improves accountability; modernized technology provides better information; and better information allows leadership to make better decisions. Those improvements build on one another, and we are seeing that happen across ADOC. There is more work ahead, but the ADOC that ADEPA reviewed in 2026 is not stagnant.

We are making these changes while operating facilities that present challenges very different from those faced by most state agencies. Many of Alabama's correctional facilities were built decades ago for a different inmate population and custody environment, long before modern security and information technology became part of daily prison operations. Several facilities are in rural areas where obtaining reliable high-speed network connection has required major infrastructure upgrades and, in some cases, years of work. At the same time, correctional systems across the country are confronting increasingly sophisticated contraband threats, changing inmate populations, staffing challenges, growing healthcare needs, and rapidly evolving security technology. ADOC continues to invest in intelligence capabilities, security technology, training, infrastructure, and information systems, including the implementation of a new offender management system that will provide employees with better tools to manage inmate information and support operational decisions.

Many of the recommendations in the Report carry significant costs that cannot be addressed through policy changes or better management alone. Recommendations involving facility repairs, fire-suppression and alarm systems, enhanced entrance screening, security technology, camera and monitoring capabilities, and other physical-plant improvements will require substantial capital investment. ADOC will continue to identify needs, establish priorities, and make improvements with the resources available to us, but implementation of recommendations requiring significant new expenditures will necessarily depend upon the availability of funding appropriated by the Legislature. That is particularly important at Kilby. Act 2021-546 established the State's prison bed-replacement plan and specifically identified Kilby as one of the existing facilities to be closed as replacement capacity becomes available. Any significant capital investment at Kilby must, therefore, be evaluated not only for safety and operational needs, but also in the context of the State's existing plan to replace the facility.

Correctional experience and knowledge are crucial when evaluating the operations and practices of a correctional system. The Report addresses institutional security, correctional healthcare, the Prison Rape Elimination Act (PREA), criminal investigations, correctional staffing, inmate management, facility maintenance, a variety of programming, and other highly specialized areas of correctional practice. Decisions in these areas routinely require balancing security, safety, legal requirements, clinical judgment, staffing, available resources, and the realities of managing inmates in a secure environment. Significant portions of ADEPA's review would have benefited from involvement by individuals with direct correctional or other relevant subject-matter expertise. A traditional audit can identify important issues, but the review of a correctional system requires an understanding of why certain practices exist and how changes in one area can affect safety and operations elsewhere.

I believe there is an important distinction between auditing ADOC and exercising broader correctional oversight or making policy judgments about how a prison system should be managed. During the 2026 Legislative Session, legislation was considered that would have expressly established additional prison-oversight functions within ADEPA, but that legislation was not enacted. Against that background, this pilot expanded from a facility-focused review into a broader examination of Department-wide operational, security, healthcare, investigative, personnel, and policy matters. As the scope expanded, portions of the review began to resemble the broader correctional oversight contemplated in legislation that was not enacted, rather than the pilot review which ADOC voluntarily agreed to participate in. The respective responsibilities of the legislative and executive branches are important, as is the distinction between identifying matters through an audit and directing the management of a correctional system.

ADEPA's Report, including conclusions drawn from limited samples and observations made at a particular point in time, should be cautiously considered. A facility condition observed during a visit reflects what was present on that day; it does not, alone, indicate conditions during the remaining days of the year. Percentages derived from sampled records are most meaningful when the reader also knows the number of records examined and the methodology used to select them. Feedback from less than 5% of Kilby's inmate population in the form of responses to an anonymous inmate survey, for example, while a way to identify issues that warrant review, should not be considered representative of the entire Kilby population much less ADOC's statewide inmate population.

There is an important distinction between an action not occurring and documentation of that action not appearing in a particular file. When an Administrative Regulation or other ADOC policy requires specific documentation be maintained in a particular record and that document is missing, that is a documentation issue that needs to be addressed. However, the absence of a document from one file does not necessarily establish that the underlying action never occurred. Nor does it mean the documentation is not maintained in another appropriate file or system. Understanding that distinction is important because an operational failure and a documentation deficiency do not necessarily require the same corrective response.

ADOC will not dismiss legitimate concerns identified through ADEPA's review. Some of the matters discussed were already known to ADOC, and improvement efforts were underway. Others have resulted in ADOC taking another look at our practices to determine whether changes are appropriate. I have directed the responsible divisions and facility leadership to review the areas of the Report within their purview and make improvements where they are warranted. That work includes improving documentation and quality-control processes, strengthening training and communication of policy requirements, reviewing grievance and investigative practices, strengthening PREA documentation and sexual-safety practices, improving oversight of healthcare and mental-health services, and continuing to address facility maintenance and infrastructure needs.

In conclusion, I do not want the findings in the Report to overshadow the important work being done every day by the men and women of ADOC. Our mission is carried out by dedicated professionals providing public safety through the safe and secure confinement, rehabilitation, and successful re-entry of offenders. From the executive leadership team and Central Office employees working to modernize ADOC, to the wardens and supervisors responsible for our facilities, to the correctional officers, healthcare professionals, classification employees, maintenance personnel, and support staff working throughout ADOC every day, these employees are doing difficult work under difficult circumstances. They are learning new systems, implementing revised policies, responding to changing security threats, managing an increasingly complex inmate population, and keeping our facilities operating around the clock. They should be held accountable when expectations are not met, but they also deserve recognition for the progress being made and for the work they do every day to make our facilities and the State of Alabama safer.

ADOC does not agree with every conclusion or recommendation in the Report, but disagreement should not be mistaken for resistance to oversight. Additional responses to specific findings and recommendations are included as an attachment to this letter. Professionalism, integrity, and accountability are the values we expect from our employees and demand of ourselves as leaders. My responsibility as Commissioner is to consider the information presented, determine where improvement is needed, support the employees carrying out this work, and make sound decisions based on the realities of operating Alabama's correctional system. We will continue addressing our challenges, building on the progress already made, and working toward our vision of impacting lives for a safer Alabama.

Sincerely,



Greg Lovelace
Commissioner

Attachment: ADOC Response to Specific Findings and Recommendations

ATTACHMENT

ADOC Response to Specific Findings and Recommendations

In addition to the Commissioner's response, the Alabama Department of Corrections (ADOC) provides the following information and context regarding specific findings and recommendations contained in the Alabama Department of Examiners of Public Accounts (ADEPA) Report. These responses are intended to ensure ADOC's position is clearly stated and that the findings and recommendations are considered with appropriate operational context, current information, and an accurate understanding of ADOC policies and practices.

Legal Division

The Report discusses the absence of attorneys designated as Deputy Attorneys General (DAGs) within ADOC during the review period and ADOC's use of outside counsel. For historical context, ADOC attorneys previously held Assistant Attorney General designations, with one attorney designated as a Deputy Attorney General. ADOC's reliance on outside counsel, particularly in complex systemic litigation, is driven by the scope, complexity, and resource demands of that litigation and should not be understood solely as a consequence of the designation of attorneys employed within ADOC. Those matters require resources beyond those reasonably available within ADOC's Legal Division regardless of attorney designation.

Law Enforcement Services Division

The Report recommends that policymakers consider moving the Law Enforcement Services Division (LESD) from ADOC to an independent agency. LESD's current placement and organizational structure within ADOC comply with existing Alabama law codified in Section 14-3-9 of the Code of Alabama. ADOC recognizes this as a policy recommendation, but the current organizational structure should not be understood as legally deficient or noncompliant. LESD provides an important investigative and law-enforcement function within the ADOC, and any consideration of a different organizational structure should account for the operational relationship between investigators, correctional facilities, ADOC leadership, and other law-enforcement partners.

Employee Corrective Action Documentation

Employee corrective actions, including counseling documentation, are entered into ADOC's Employee Corrective Action System (eCAS) and are available to appropriate Central Office personnel. Certain corrective actions may be initiated or processed at the facility level, but Central Office has access to the documentation through eCAS. ADOC believes this distinction is important when evaluating Central Office oversight of employee corrective action.

Personal Electronic Device Mail Retention

Messages may be removed from an inmate-facing personal electronic device (PED) because of device and storage limitations; however, removal from the PED does not mean the underlying mail record has been destroyed. The underlying mail record is retained. This distinction is important when considering the Report's discussion of inmate mail retention.

Constituent Services Staffing at Tutwiler

The Constituent Services vacancy at Tutwiler Prison for Women identified in the Report was filled effective October 16, 2026. ADOC continues to develop and strengthen its Constituent Services function and the processes used to receive, track, route, and respond to constituent inquiries.

Kilby Medical-Area Searches

The Report discusses inmate searches entering and exiting medical areas within the Department-level Medical Services section. The observations underlying this finding were made during ADEPA's inspection of Kilby Correctional Facility and relate to practices observed at that facility. ADOC is reviewing the matter and the applicable security requirements. The Kilby-specific observation should not be understood as establishing that the same practice exists throughout ADOC's correctional facilities.

Office of Health Services Policy Repository

ADOC maintains Office of Health Services (OHS) policies, procedures, and Administrative Regulations electronically through SharePoint, which hosts ADOC's intranet. ADOC recognizes that accessibility, employee awareness, indexing, and communication of policy changes are separate matters and continues working to improve those areas. ADOC does, however, maintain a centralized electronic repository for OHS policies and procedures.

Fire Extinguisher Inspections

ADOC maintains inspection records documenting monthly fire-extinguisher inspections at Kilby Correctional Facility during January through July 2026. Although ADEPA reported that evidence of those inspections was not visible on the individual extinguishers it observed, ADOC's records document that the monthly inspections occurred. ADOC recognizes the importance of maintaining documentation in a manner that readily demonstrates compliance and will continue reviewing its fire-safety inspection and documentation practices.

Fire and Emergency Evacuation Plan

The facility Fire Safety Plan was posted in the hallway immediately outside the inmate law library and was readily accessible to staff and inmates at the time of ADEPA's inspection. ADOC recognizes that the location of the posting may be evaluated separately against the applicable regulatory requirement and will address any necessary posting changes.

Cleaning Supplies

Kilby provides cleaning supplies daily to designated inmate dormitory cleaners through security staff for cleaning living areas and addressing mold or mildew concerns. Cleaning chemicals are not left in unrestricted inmate possession because of institutional safety and security concerns and prior misuse of those products. ADOC distinguishes between inmate access to cleaning supplies for their intended purpose and unrestricted possession of cleaning chemicals.

PED Charging Capacity

Kilby currently has 16 PED charging carts, each capable of holding up to 80 devices. ADOC will continue evaluating PED availability and charging capacity as use of the devices expands and as PEDs become increasingly integrated into inmate communications and other services.

Medical Privacy

ADOC recognizes the importance of protecting the confidentiality of healthcare communications and examinations. Privacy within a correctional healthcare environment must also be balanced with legitimate safety and security considerations. Kilby serves as an intake facility, and medical and security staff frequently encounter newly received inmates whose behavioral and security histories may not yet be fully known. Correctional healthcare practices must balance clinical privacy, timely access to care, physical-plant limitations, and staff and inmate safety. ADOC and its healthcare providers will continue evaluating practices to provide appropriate privacy while maintaining necessary security.

Infirmary Conditions

At the time of ADEPA's visit, maintenance personnel were actively working to repair the air-conditioning unit serving P-Housing. ADOC continues to address heating, ventilation, and air-conditioning and other physical-plant needs at Kilby within available resources and in the context of the State's long-term prison bed-replacement plan.

Group Counseling Statistics

During its review of the statistics presented in the Group Counseling chart, ADOC's Office of Health Services identified a calculation error in the reported data. OHS determined that the error was atypical and is monitoring the reporting process to ensure accurate statistics going forward. ADOC does not believe conclusions concerning group-counseling participation should be based upon data known to contain a calculation error and provides this clarification so that the statistical information in the Report can be considered in the proper context.

Reentry Staffing at Kilby

Kilby has a designated full-time reentry employee who began work on September 16, 2026. The employee provides cognitive behavioral programming, anger-management programming, and other reentry services. Kilby is also conducting town hall meetings to encourage inmate participation in available programming. ADOC will continue evaluating opportunities to strengthen programming and reentry services within available staffing, physical-plant, and program resources.

Death Certificates

ADOC is working with the Alabama Department of Public Health (ADPH) to establish a Memorandum of Understanding through which ADOC can obtain death certificates for inmate deaths in custody. The effort is intended to support retention of death certificates as part of ADOC's death-review and investigative processes and remains underway.