

SB269 ENGROSSED



1 SB269
2 XD1P9Z7-2
3 By Senator Singleton
4 RFD: Banking and Insurance
5 First Read: 05-Feb-26



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A BILL
TO BE ENTITLED
AN ACT

Relating to health insurance; to set requirements on reimbursement rates by health care insurers for ground ambulance services; to provide that the established reimbursement rate is payment in full for ground ambulance services; to impose reporting requirements by emergency medical service providers that provide ground ambulance services and health care insurers to the Alabama Department of Public Health; to provide for a report on the effects of this act, with recommendations for improving access to emergency medical transport; and to provide for the repeal of this act.

BE IT ENACTED BY THE LEGISLATURE OF ALABAMA:

Section 1. For the purposes of this act, the following words have the following meanings:

(1) CLEAN CLAIM. A clean electronic claim or a clean written claim.

(2) CLEAN ELECTRONIC CLAIM. As defined in Section 27-1-17, Code of Alabama 1975.

(3) CLEAN WRITTEN CLAIM. As defined in Section 27-1-17, Code of Alabama 1975.

(4) COLLECTION. Any written or oral communication made



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29 to an enrollee for the purpose of obtaining payment for the
30 services rendered by an emergency medical service provider,
31 including invoicing and legal debt collection efforts.

32 (5) COST-SHARING AMOUNT. The enrollee's deductible,
33 coinsurance, copayment, or other amount due under a health
34 care benefit plan for covered services.

35 (6) COVERED SERVICES or COVERED SERVICE. Transport or
36 medical services provided by the ground ambulance of an
37 emergency medical service provider which are covered by an
38 enrollee's health care benefit plan, which may include
39 emergency ground transport and treat in place.

40 (7) EMERGENCY GROUND TRANSPORT. a. When an enrollee is
41 transported by an emergency medical service provider to a
42 hospital or definitive care facility as defined in Section
43 22-18-1, Code of Alabama 1975, and which may include basic
44 life support or advanced life support, in response to a
45 medical condition described in paragraph b.

46 b. An event as defined by the Centers for Medicare and
47 Medicaid Services (CMS) that manifests itself by acute
48 symptoms of sufficient severity, including severe pain, such
49 that a prudent layperson, who possesses an average knowledge
50 of health and medicine, could reasonably expect the absence of
51 immediate medical attention to result in:

- 52 1. Placing the patient's health in serious jeopardy;
- 53 2. Serious impairment to bodily functions; or
- 54 3. Serious dysfunction of any bodily organ or part.

55 (8) EMERGENCY MEDICAL SERVICE PROVIDER or PROVIDER. Any
56 public or private organization that is licensed to provide



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57 emergency medical services as defined in Section 22-18-1, Code
58 of Alabama 1975.

59 (9) ENROLLEE. An individual who is covered by a health
60 care benefit plan.

61 (10) HEALTH CARE BENEFIT PLAN. The term includes any
62 individual or group plan, policy, or contract issued,
63 delivered, or renewed in this state by a health care insurer
64 to provide, deliver, arrange for, pay for, or reimburse health
65 care services, including those provided by an emergency
66 medical service provider, except for payments for health care
67 made under an automobile or homeowners' insurance plan,
68 accident-only plan, specified disease plan, long-term care
69 plan, supplemental hospital or fixed indemnity plan, dental or
70 vision plan, or Medicaid.

71 (11) HEALTH CARE INSURER. Any entity that issues or
72 administers a health care benefit plan, including a health
73 care insurer, a health care services plan incorporated under
74 Chapter 20 of Title 10A, Code of Alabama 1975, a health
75 maintenance organization established under Chapter 21A of
76 Title 27, Code of Alabama 1975, or a nonprofit agricultural
77 organization that offers health benefits to its membership
78 pursuant to Chapter 33 of Title 2, Code of Alabama 1975.

79 (12) IN-NETWORK. When an emergency medical service
80 provider is in a contract with a health care insurer to
81 provide covered services in the health care insurer's provider
82 network.

83 (13) OUT-OF-NETWORK. When an emergency medical service
84 provider does not have a contract with a health care insurer



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85 to provide covered services in the health care insurer's
86 provider network.

87 (14) TREAT IN PLACE. An emergency response event in
88 which an emergency medical service provider that would
89 otherwise provide the emergency ground transport assesses an
90 enrollee and renders basic life support at his or her location
91 without emergency ground transport.

92 Section 2. (a) (1) A health care insurer shall contract
93 with any willing emergency medical service provider to provide
94 covered services in the health care insurer's provider network
95 under terms extended to comparable providers that are
96 in-network.

97 (2) An in-network provider shall meet licensing
98 requirements provided by law.

99 (b) (1) Beginning October 1, 2026, the minimum
100 reimbursement from a health insurer to an emergency medical
101 service provider that is in-network for emergency ground
102 transport shall be 200 percent of the Medicare Ambulance Fee
103 Schedule rate as published by the Centers for Medicare &
104 Medicaid Services (CMS).

105 (2)a. Beginning January 1, 2027, the minimum
106 reimbursement from a health insurer to an emergency medical
107 service provider that is in-network for treat in place shall
108 be 200 percent of the Medicare Ambulance Fee Schedule rate for
109 basic life support as published by CMS which is in effect on
110 January 1, 2027.

111 b. Submission of a claim for reimbursement for treat in
112 place is prohibited if the emergency medical service provider



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113 has submitted a claim for emergency ground transport for the
114 same event or occurrence.

115 (c) (1) Beginning January 1, 2027, the minimum
116 reimbursement amount from a health care insurer to an
117 emergency medical service provider that is out-of-network for
118 covered services shall be 180 percent of the Medicare
119 Ambulance Fee Schedule rate as published by CMS.

120 (2) The minimum reimbursement rate for treat in place
121 provided in paragraph (b) (2)a. shall not apply to an
122 out-of-network emergency medical service provider.

123 (d) (1) For purposes of this section, the Medicare
124 Ambulance Fee Schedule rate shall be the rate applicable to
125 zip code 35462, including the applicable Medicare base rate
126 and mileage components.

127 (2) The reimbursement rate established under this
128 section shall be applied uniformly on a statewide basis,
129 without regard to the geographic locality, population density,
130 or zip code in which the ground ambulance service is
131 furnished.

132 Section 3. (a) (1) Payment in accordance with Section 2
133 shall be payment in full for covered services.

134 (2) An emergency medical service provider, whether
135 in-network or out-of-network, including the provider's agent,
136 contractor, or assignee, may not bill or seek collection of
137 any amount from an enrollee except for the enrollee's
138 in-network cost-sharing amount.

139 (3) The health care insurer shall certify an enrollee's
140 in-network cost-sharing amount to an out-of-network provider



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141 upon request.

142 (b) (1) Not later than 30 days after receipt of a clean
143 electronic claim, or not later than 45 days after receipt of a
144 clean written claim, a health care insurer shall remit payment
145 to an out-of-network emergency medical service provider and
146 shall not send payment to an enrollee.

147 (2) If a claim for reimbursement submitted by an
148 emergency medical service provider to a health care insurer is
149 not a clean claim, not later than 30 days after receiving the
150 claim, the health care insurer shall send the provider a
151 written receipt acknowledging the claim, accompanied with one
152 of the following applicable statements:

153 a. The insurer is declining to pay all or a part of the
154 claim, with the specific reason for the denial.

155 b. Additional information is necessary to determine if
156 the claim is payable, with the specific additional information
157 that is required.

158 (3) In no event shall a health care insurer require the
159 provider to submit either of the following as a condition to
160 the acceptance and processing of an initial claim as a clean
161 claim:

162 a. Data elements in excess of those required on the
163 standard electronic health insurance claim format designated
164 by Section 27-1-16, Code of Alabama 1975.

165 b. Information or data elements in excess of those
166 required on the standard health insurance claim form
167 designated by Section 27-1-16, Code of Alabama 1975.

168 (4) Any dispute between a health care insurer and an



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169 emergency medical service provider over the amount to be paid,
170 or over full or partial denial of a claim, may be settled by:

171 a. Affording the provider access to the insurer's
172 internal forum for resolving provider disputes concerning
173 coverage and reimbursement amounts; and

174 b. If the dispute is not resolved in the insurer's
175 internal forum, submission of the dispute to an independent
176 dispute resolution contractor selected by mutual agreement of
177 the insurer and the provider.

178 Section 4. (a) Beginning in the year 2027, and in each
179 year thereafter, an emergency medical service provider shall
180 submit to the Alabama Department of Public Health a report
181 that includes, but is not limited to, the following
182 information for the preceding calendar year:

183 (1) The number and type of emergency medical service
184 vehicles that are in service.

185 (2) The number of employees, both full-time and
186 part-time, classified by position or emergency medical service
187 provider license classification.

188 (3) The total number of ground ambulance transports
189 rendered.

190 (4) The average response time for collecting and
191 transporting a patient to a definitive care facility.

192 (5) The gross income received by the emergency medical
193 service provider in the State of Alabama and the net profit.

194 (6) If the emergency medical service provider
195 distributes ownership shares to the public, the number and
196 amount of dividends issued.



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197 (7) For the calendar year 2027, the amount of receipts
198 collected by the emergency medical service provider that are
199 remitted to a parent entity, both before and after
200 implementation of any change in payment or reimbursement by a
201 health care insurer.

202 (8) For the calendar year 2027, the amount paid or
203 reimbursed to an emergency medical service provider by health
204 care insurers, presented on a monthly or quarterly basis.

205 (b) (1) In the year 2027, a health care insurer shall
206 submit to the Alabama Department of Public Health a report on
207 claims for reimbursement submitted by emergency medical
208 service providers which presents, for each of the three
209 calendar years preceding January 1, 2027:

210 a. The number of denied claims;
211 b. The aggregate dollar value of denied claims;
212 c. The percentage of denied claims to approved claims;
213 d. The applicable out-of-pocket charge under each
214 health care benefit plan issued by the health care insurer on
215 an approved claim for covered services; and

216 e. The total amount paid on claims for covered
217 services, including in comparison to the total amount paid out
218 on all claims for health care services.

219 (2) Beginning in the year 2028, and in each year
220 thereafter, a health care insurer shall submit to the Alabama
221 Department of Public Health a report that includes, but may
222 not be limited to, each item of information required under
223 subdivision (1) for the preceding calendar year.

224 (c) The financial information required for submission



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225 under subsections (a) and (b) shall be confidential and may
226 not be made public by the Alabama Department of Public Health
227 or any contractor of the department.

228 (d) The Alabama Department of Public Health shall adopt
229 rules to implement this section, and may prescribe reporting
230 periods, deadlines, or formatting of information to be
231 reported, and may require an emergency medical service
232 provider or health care insurer to submit operational and
233 financial data or information in addition to the information
234 required under subsections (a) and (b).

235 Section 5. (a) The Alabama Association of Ambulance
236 Services shall contract with a business school, accredited by
237 the Association to Advance Collegiate Schools of Business,
238 located at a doctoral granting regional institution with
239 research college and university Carnegie classification
240 status, which has expertise in risk management and insurance,
241 to study the impact of Sections 1 through 4 on the provision
242 of emergency medical services.

243 (b) The consultant shall produce a report on the
244 findings, which shall not exceed fifty thousand dollars
245 (\$50,000) in cost, the cost to be borne by the three largest
246 health care insurers as measured by the number of enrollees in
247 the state, and which also offer individual health care benefit
248 plans on the Health Insurance Marketplace.

249 (c) In addition to findings on the impact of Sections 1
250 through 4 on the provision of emergency medical services, the
251 report shall include, but not be limited to, the following:

252 (1) Measures taken by other states on the provision of



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253 emergency medical services and the effectiveness of those
254 measures.

255 (2) Recommendations of measures that would balance the
256 goals of ensuring adequate access to emergency medical
257 services with the cost burden of such measures on the state,
258 its employers, and residents.

259 (d) The report shall be submitted to the President Pro
260 Tempore of the Senate and the Speaker of the House of
261 Representatives no later than December 1, 2028.

262 Section 6. Sections 1 through 5 are repealed on June 1,
263 2029.

264 Section 7. Sections 10A-20-6.16 and 27-21A-23, Code of
265 Alabama 1975, are amended to read as follows:

266 "§10A-20-6.16

267 (a) No statute of this state applying to insurance
268 companies shall be applicable to any corporation organized
269 under this article and amendments thereto or to any contract
270 made by the corporation; except the corporation shall be
271 subject to the following:

272 (1) The provisions regarding annual premium tax to be
273 paid by insurers on insurance premiums.

274 (2) Chapter 55 of Title 27.

275 (3) Article 2 and Article 3 of Chapter 19 of Title 27.

276 (4) Section 27-1-17.

277 (5) Chapter 56 of Title 27.

278 (6) Rules adopted by the Commissioner of Insurance
279 pursuant to Sections 27-7-43 and 27-7-44.

280 (7) Chapter 54 of Title 27.



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- 281 (8) Chapter 57 of Title 27.
282 (9) Chapter 58 of Title 27.
283 (10) Chapter 59 of Title 27.
284 (11) Chapter 54A of Title 27.
285 (12) Chapter 12A of Title 27.
286 (13) Chapter 2B of Title 27.
287 (14) Chapter 29 of Title 27.
288 (15) Chapter 62 of Title 27.
289 (16) Chapter 63 of Title 27.
290 (17) Chapter 45A of Title 27.
291 (18) Sections 1 through 5.

292 (b) The provisions in subsection (a) that require
293 specific types of coverage to be offered or provided shall not
294 apply when the corporation is administering a self-funded
295 benefit plan or similar plan, fund, or program that it does
296 not insure."

297 "§27-21A-23

298 (a) Except as otherwise provided in this chapter,
299 provisions of the insurance law and provisions of health care
300 service plan laws shall not be applicable to any health
301 maintenance organization granted a certificate of authority
302 under this chapter. This provision shall not apply to an
303 insurer or health care service plan licensed and regulated
304 pursuant to the insurance law or the health care service plan
305 laws of this state except with respect to its health
306 maintenance organization activities authorized and regulated
307 pursuant to this chapter.

308 (b) Solicitation of enrollees by a health maintenance



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309 organization granted a certificate of authority shall not be
310 construed to violate any provision of law relating to
311 solicitation or advertising by health professionals.

312 (c) Any health maintenance organization authorized
313 under this chapter shall not be deemed to be practicing
314 medicine and shall be exempt from the provisions of Section
315 34-24-310, et seq., relating to the practice of medicine.

316 (d) No person participating in the arrangements of a
317 health maintenance organization other than the actual provider
318 of health care services or supplies directly to enrollees and
319 their families shall be liable for negligence, misfeasance,
320 nonfeasance, or malpractice in connection with the furnishing
321 of such services and supplies.

322 (e) Nothing in this chapter shall be construed in any
323 way to repeal or conflict with any provision of the
324 certificate of need law.

325 (f) Notwithstanding the provisions of subsection (a), a
326 health maintenance organization shall be subject to all of the
327 following:

328 (1) Section 27-1-17.

329 (2) Chapter 56.

330 (3) Chapter 54.

331 (4) Chapter 57.

332 (5) Chapter 58.

333 (6) Chapter 59.

334 (7) Rules adopted by the Commissioner of Insurance
335 pursuant to Sections 27-7-43 and 27-7-44.

336 (8) Chapter 12A.



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337 (9) Chapter 54A.
338 (10) Chapter 2B.
339 (11) Chapter 29.
340 (12) Chapter 62.
341 (13) Chapter 63.
342 (14) Chapter 45A.
343 (15) Sections 1 through 5."
344 Section 8. This act shall become effective on October
345 1, 2026.



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348 Senate

349 Read for the first time and referred05-Feb-26
350 to the Senate committee on Banking
351 and Insurance
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353 Read for the second time and placed26-Feb-26
354 on the calendar:
355 0 amendments
356
357 Read for the third time and passed03-Mar-26
358 as amended
359 Yeas 26
360 Nays 2
361 Abstains 1
362
363

Patrick Harris,
Secretary.

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