

1 192494-2 : n : 03/07/2018 : STATE GOVERNMENT / jdt

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3 HOUSE STATE GOVERNMENT COMMITTEE AMENDMENT TO HB430
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8 On page 2, after line 13, insert a new subdivision
9 (1) and renumber the remaining subdivisions accordingly:

10 (1) CALL CENTER. A physical location within the
11 State of Alabama at which 50 or more individuals receive by
12 telephone, email, or other electronic forms of communication
13 requests for service and repairs and assist with a resolution.
14 The call centers do not include locations within the State of
15 Alabama at which similar calls are resolved in whole or in
16 part by means of computers, including, but not limited to,
17 artificial intelligence.